



**UNITED STATES COURT OF APPEALS
FOR THE FEDERAL CIRCUIT**
717 MADISON PLACE, N.W.
WASHINGTON, D.C. 20439

PETER R. MARKSTEINER
CLERK OF COURT

CLERK'S OFFICE
202-275-8000

March 20, 2020

Notice of Modified Public Assistance from the Clerk's Office

Pursuant to the court's March 20, 2020 Administrative Order, the Clerk's Office has implemented the following temporary modifications to how it will provide public assistance.

1. **Reduced Telephone Support.** Effective March 23, 2020, the Clerk's Office will provide reduced and limited public assistance by telephone. Members of the public may leave a voicemail message or instead contact the Clerk's Office by email.
2. **Email Support.** In lieu of calling the Clerk's Office, members of the public may email as follows:
 - **If you have pending case with the court, email casequestions@cafc.uscourts.gov.**
 - **If you do not have a pending case or a general questions, email publicinformation@cafc.uscourts.gov.**

Please allow one business day for a response before sending a new message.

3. **Media Inquiries.** Media inquiries should be directed to chiefdeputyclerk@cafc.uscourts.gov.
4. **Emergency Filings.** The existing [emergency filings notification procedure](#) remains in effect. As a reminder, these procedures should only be used to notify the Clerk's Office of the following: (a) filing (or anticipated filing) of an emergency motion for stay or injunction under Federal Rule of Appellate Procedure 8 or 18; (b) filing (or anticipated filing) of an emergency writ of mandamus under Federal Rule of Appellate Procedure 21; and (c) erroneous filing of confidential or sealed materials in CM/ECF. **This procedure may not be used for filing emergency motions with the court. Improper communications will receive no response.**
5. **Questions.** Please email chiefdeputyclerk@cafc.uscourts.gov with questions about these procedures.