



# Recommendations from the Healthy Sail Panel

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Advice to cruise operators to advance their public health response to COVID-19, improve safety, and achieve readiness for the safe resumption of operations

**September 21, 2020**

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# Introduction

The COVID-19 pandemic has had an immense public health impact and has caused significant death and suffering. Our collective response to the pandemic has also, in turn, created substantial economic effects across many sectors of our economy. The cruise industry is among the hospitality sectors that have been especially impacted by these events. The industry has been nearly shuttered since mid-March, with hundreds of ships in the world's fleets idled, crews sent home, employees furloughed or let go, and Americans left with less opportunity to enjoy leisure activities that are important to them.

While the cruise industry, and the connected industries and nations that are economically linked to the industry, are keenly interested in resuming sailing, their leaders recognize that the economic impact of suspending operations cannot be addressed until the public health risks associated with the pandemic are appropriately mitigated in a shipboard environment.

The following document represents the findings of a four-month effort by a panel of experts in public health, infectious disease, biosecurity, epidemiology, hospitality, and maritime operations. The Healthy Sail Panel (the Panel; the Expert Panel) was convened at the request of cruise industry leaders Royal Caribbean Group and Norwegian Cruise Line Holdings Ltd. The Panel was given the charge to closely examine every aspect of the cruise ecosystem, and recommend the most effective, scientifically sound ways to make the cruise experience healthier and safer. The paramount goal and guiding principle of our work was to define a set of protocols and procedures that would protect guests, crews, and the communities cruise ships visit from SARS-CoV-2<sup>1</sup> and reduce the risk of transmission below the level people would experience in other normal activities.

Our recommendations are rooted in the best scientific and public health information available, and offer guidance that we believe will be valuable to the cruise industry, and perhaps to other industries seeking to better protect the health and safety of their customers and employees. We look forward to sharing these recommendations with the overall cruise industry as well as with the public. We also recognize that our understanding and knowledge of SARS-CoV-2 is evolving daily, and that these plans will need to evolve to incorporate new science and practices.

The pandemic presents serious challenges, but we believe that with the ongoing advances in areas such as testing and therapies, our recommendations provide cruise operators with a robust set of thoughtful preparations, innovations, strengthened protocols, and enhanced facilities preparedness that will enable them to safely resume sailings.

These recommendations rely on the ability of the cruise operators to implement them with determination, care, and a strong commitment to protect the health and safety of guests and crew. Fortunately, the Expert Panel's experience over the past four months has been that cruise operators are approaching the challenges presented by the COVID-19 pandemic in a thoughtful, positive, and aggressive manner and, to ensure they have the highest levels of execution, are planning to employ appropriate auditing, verification, and continuous learning systems.

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<sup>1</sup> SARS-CoV-2 (severe acute respiratory syndrome coronavirus 2) is the virus that causes the disease COVID-19.

# I. Background

On January 31, 2020 the United States Centers for Disease Control and Prevention (CDC) declared that COVID-19 constitutes a public health emergency under the Public Health Service Act.<sup>2</sup> Since early 2020, public health authorities across the country have been working to contain the spread of this disease.<sup>3</sup>

The early months of 2020 were marked by a number of COVID-19 clusters and outbreaks associated with cruise ship travel.<sup>4</sup> As CDC has noted, “the initial stages of the COVID-19 epidemic were marked by the outsized role of a single cruise ship...in Yokohama, Japan.” In the United States, the “Federal government engaged in a massive effort to disembark and quarantine American passengers” from one cruise ship on four military bases to help prevent further spread to passengers’ home communities. Therefore, with the concern and recognition that “cruise ship travel markedly increases the risk and impact of the COVID-19 disease outbreak within the United States,” on March 14, 2020, the CDC Director issued a No Sail Order for cruise ships. It was subsequently renewed and updated on April 15, 2020<sup>5</sup> and again on July 21, 2020.<sup>6</sup> The order remains in effect until one of the following occurs: the expiration of the Secretary of Health and Human Services’ declaration that COVID-19 constitutes a public health emergency, the CDC Director rescinds or modifies the order based on specific public health or other considerations, or we reach September 30, 2020.<sup>7</sup>

Recognizing the new health and safety risks posed by the continued spread of SARS-CoV-2, the cruise industry has focused on additional measures to protect the health of passengers and crew and on implementing the necessary ship upgrades and risk mitigation protocols to enable their services to safely resume in an environment that significantly mitigates the potential for spread of SARS-CoV-2.

Since issuance of the CDC No Sail Order in March, the cruise industry has been seeking advice from some of the world’s leading experts to inform their plans and pathways back to a “new normal” of sailing. Specifically, Royal Caribbean Group and Norwegian Cruise Line Holdings Ltd. have dedicated the last several months to deploying all of the resources necessary to make their ships ready to safely resume guest operations at the appropriate time. These cruise operators have engaged in a collaborative effort to develop new and enhanced cruise health and safety standards informed by the Healthy Sail Panel.

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<sup>2</sup> U.S. Dept. of Health and Human Services, Assistant Secretary for Preparedness and Response, “Determination that a Public Health Emergency Exists,” published January 31, 2020, accessed September 18, 2020, <https://www.phe.gov/emergency/news/healthactions/phe/Pages/2019-nCoV.aspx>.

<sup>3</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “No Sail Order and Other Measures Related to Operations,” published March 14, 2020, accessed September 18, 2020, [https://www.cdc.gov/quarantine/pdf/signed-manifest-order\\_031520.pdf](https://www.cdc.gov/quarantine/pdf/signed-manifest-order_031520.pdf).

<sup>4</sup> Id.

<sup>5</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “No Sail Order and Suspension of Further Embarkation; Notice of Modification and Extension and Other Measures Related to Operations,” *Federal Register* 85, no. 73 (April 15, 2020): 21,004-21,008.

<sup>6</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “No Sail Order and Suspension of Further Embarkation; Second Modification and Extension of No Sail Order and Other Measures Related to Operations,” *Federal Register* 85, no. 140 (July 21, 2020): 44085-44094.

<sup>7</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Cruise Ship Guidance,” CDC website, last updated July 16, 2020, accessed September 18, 2020, <https://www.cdc.gov/quarantine/cruise/index.html>.

The Panel was tasked with developing recommendations for cruise operators to advance their public health response to COVID-19, improve safety, and achieve readiness for the safe resumption of operations. Royal Caribbean Group and Norwegian Cruise Line Holdings Ltd. have leveraged ongoing feedback from the Panel to craft plans and protocols that appropriately address the challenges of the current public health environment due to SARS-CoV-2.

## II. Panel Overview

The Healthy Sail Panel is comprised of a group of globally recognized experts with diverse backgrounds, including in public health, infectious disease, biosecurity, hospitality, and maritime operations. It is co-chaired by Governor Mike Leavitt, former Secretary of the U.S. Department of Health and Human Services (HHS), and Dr. Scott Gottlieb, former Commissioner of the U.S. Food and Drug Administration (FDA). Panel members were selected with input from several sources, including cruise operators, but ultimate selection of the Expert Panel was carried out by the Panel's co-chairs. Members of the Expert Panel include:

- **Helene Gayle**, MD, MPH – CEO of the Chicago Community Trust, former Director of CDC Center for HIV, TB and STD Prevention
- **Julie Gerberding**, MD, MPH – Executive Vice President and Chief Patient Officer for Merck; Former Director of the Centers for Disease Control and Prevention
- **Steven Hinrichs**, MD – Professor and Chair in the Department of Pathology and Microbiology at the University of Nebraska Medical Center in Omaha; Former Director of the Nebraska Public Health Laboratory (NPHL); Director of the University of Nebraska Center for Biosecurity
- **Michael Osterholm**, MD, PhD – Director of the Center for Infectious Disease Research and Policy at the University of Minnesota
- **Stephen Ostroff**, MD – Former Acting Commissioner of the Food and Drug Administration
- **William Rutala**, PhD, MS, MPH – Professor in the Division of Infectious Diseases at the University of North Carolina's School of Medicine; Director, Statewide Program for Infection Control and Epidemiology; Former Director, Hospital Epidemiology, Occupational Health and Safety Program, UNC Hospitals
- **Kate Walsh**, PhD – Dean of the School of Hotel Administration at Cornell University
- **Captain Patrik Dahlgren** – Senior Vice President of Global Marine Operations and Fleet Optimization for Royal Caribbean Group
- **Robin Lindsay** – Executive Vice President of Vessel Operations for Norwegian Cruise Line Holdings Ltd.

Full biographies of all Panel members are included in Appendix A. The Expert Panel also benefited from the advice and experience of key public health advisors:

- **Phyllis Kozarsky**, MD – Professor Emerita in Medicine and Infectious Diseases at Emory University, Co-Founder of the International Society of Travel Medicine
- **Caitlin Rivers**, PhD – Assistant Professor in the Department of Environmental Health and Engineering at the Johns Hopkins Bloomberg School of Public Health

All panelists and advisors participated in this work in their personal capacities. Recommendations do not represent endorsement by their other institutional affiliations.

The work of the Expert Panel was designed and intended to be fully transparent to both industry leaders and regulators so that its work could be freely adopted by any company or industry that would benefit from the group's scientific and medical insights. As such, the Panel welcomed observers from:

- Centers for Disease Control and Prevention
- Cruise Line International Association (CLIA)
- Carnival Cruise Line & plc
- MSC Cruises

The Panel's discussions were focused on developing a core set of recommendations for cruise operators on developing plans for resuming operations that protect the public health and safety of guests, crew, and the communities cruise ships visit by leveraging the best available insights from public health, science, and engineering expertise. The Panel discussions and deliberations were highly collaborative and benefited from robust participation from the diverse group of experts and the cruise operators. While the Panel included leading experts with depth of experience in a variety of relevant areas of science, hospitality, and public health, the experts relied on the cruise operators on the Panel to contribute the necessary expertise around the operational constraints and unique considerations of cruise travel.

The varied and deep expertise of all Panel members, conveners, advisors, and observers was a source of critical insight during the framing of these recommendations. The Panel members' areas of knowledge span preventive testing, surveillance and safety measures, environmental and engineering controls, case management and evacuation protocols, and destination and itinerary planning. As we believe will be evident in these recommendations, the Panel aimed to achieve the appropriate balance between addressing business needs and operational realities, with the paramount goal of creating enhanced health and safety standards.

We came away convinced of both companies' determination and commitment to create best practices for mitigating the risk of SARS-CoV-2, to ensure the safety of passengers, crew, and destination communities, and to implement a best-in-class set of standards for safety.

### III. Methods

Once formed, the Panel created work groups to discuss and propose recommendations around four key areas:

- Work Group 1: Health: Screening & Exposure Reduction
- Work Group 2: Environmental, Operations & Engineering Controls
- Work Group 3: Response, Contingency Planning & Execution
- Work Group 4: Destination & Itinerary Planning

The work groups met at least every other week to identify and answer key questions for each topic, including questions identified in the CDC's "Request for Information Related to Cruise Ship Planning and Infrastructure, Resumption of Passenger Operations, and Summary Questions" (CDC's RFI) issued on July

21, 2020.<sup>8</sup> The Panel leveraged the two cruise operators' return to service planning and discussions as a starting point for our final recommendations. The cruise operators also joined work group calls to provide guidance and information on the specifics of cruise ship operations, layouts, and technology, and to provide an understanding of whether proposed recommendations could be operationally feasible and how the Panel's proposals relate to current practices.

We reviewed multiple proposed protocols and action plans that the cruise operators had developed to address key issues. We interacted with dozens of representatives from Royal Caribbean Group and Norwegian Cruise Line Holdings Ltd., as well as with representatives from other cruise lines and associations, and we recognized their commitment to the health and safety of their guests, crew, and communities they visit. In addition, we reviewed materials that had been jointly produced by both companies with the focus on creating best practices across the industry and a determination to exceed the standards that have been adopted in many other areas on land, sea, and air.

Following discussion with the cruise operators, thorough consideration of the most up-to-date scientific and public health knowledge, and formation of recommendations, each work group brought their recommendations to the full Expert Panel for further discussion and ratification.

In each biweekly meeting, the full Panel discussed all four work groups' recommendations, modified them as necessary, and reached a consensus on whether they should be incorporated into the final set of recommendations (detailed here). In circumstances where a full consensus was not reached, the work groups revisited the topic to answer any outstanding questions identified by the Panel and to revise its recommendations. Furthermore, given the unique considerations for crew members that were continuously discussed across all four work groups, the Panel convened an additional ad-hoc work group to focus on mitigating risks related to crew members.

## IV. Guiding Principles

As members of the Panel, we view our work as an ambitious, cross-disciplinary, public health, problem-solving endeavor. In developing our recommendations, our main objectives were to improve health and safety, advance public health goals, and help inform the cruise industry's efforts to achieve the objectives listed by the CDC's No Sail Order:

- Preservation of human life;
- Preventing the further introduction, transmission, and spread of COVID-19 into and throughout the United States;
- Preserving the public health and other critical resources of federal, state, and local governments;
- Preserving hospital, healthcare, and emergency response resources within the United States; and
- Maintaining the safety of shipping and harbor conditions, including safety of personnel.

In undertaking this task, several important principles, as outlined below, guided our work.

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<sup>8</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, "Request for Information Related to Cruise Ship Planning and Infrastructure, Resumption of Passenger Operations, and Summary Questions," *Federal Register* 85, no. 140 (July 21, 2020): 44,083-44,085.



**Risk can never be fully eliminated, but with appropriate measures in place, it can be substantially reduced, and many layers of risk reduction are needed since each alone is insufficient.**

When we embarked on this collaborative effort, we acknowledged at the start that risk can never be fully eliminated. This concept came up repeatedly in our conversations, and we strived to focus on minimizing risks wherever possible and mitigating risks that cannot be fully eliminated. An important principle underlying our effort was to create multiple layers of prevention. Both early detection of infected individuals and risk mitigation strategies are needed in order to reduce the risk of an outbreak. No single measure is sufficient, but all should be interconnected with other measures. If one particular strategy is not as effective as expected or is not faithfully implemented, having redundant layers of protection is expected to provide additional risk mitigation. We believe that taken together, the totality of measures being recommended will enable cruise operations to resume operations prudently.

**Risk mitigation strategies must be practical and balanced with operational feasibility.**

The Panel's recommendations balance what is best from an infection control and medical perspective with what is operationally feasible and practical to implement on a cruise ship. Recommendations that are not possible to implement or that are unlikely to gain full compliance will not be effective in reducing risk. Recommendations were made wherever activities could be modified to improve safety without a major impact on the guest experience. In certain areas this was a particularly challenging task. Some recommendations, such as improvements to the air filtration systems and enhanced sanitation protocols, will happen largely behind the scenes and will have no negative impact on the guest experience. Others, such as social distancing, mask use, and modification or even cancellation of certain activities during the cruise will directly impact the guest experience. The Panel paid special attention to these areas, and we believe our recommendations strike the appropriate balance between safety and practicality.

**Aggressive measures to minimize or prevent SARS-CoV-2 from entering a ship are the single most important step that can be taken to reduce risk of an outbreak on board.**

The Panel recognizes that people will be arriving to the cruise ship with varying levels of individual risk due to personal activities and exposures, including arriving from communities with varying levels of SARS-CoV-2 prevalence. While many of the recommendations included here are aimed at preventing the spread of SARS-CoV-2 among guests and crew once on board cruise ships, preventing the virus from coming onto the cruise ship in the first place is the top priority. Aggressive testing, health screenings, and exclusion policies will be critical.

**Despite all the measures put in place, SARS-CoV-2 infections may still occur on cruise ships. If they do, cruise operators' goals should be to (1) minimize risk of transmission among individuals and prevent a widescale outbreak, (2) provide appropriate care on board for those infected, and (3) arrange in advance for appropriate transfers of impacted guests or crew.**

Despite all of the measures cruise operators will take to prevent SARS-CoV-2 from being introduced into the ship environment, infections may still occur because, as previously mentioned, there is no way to eliminate risk entirely. It is important to minimize consequences if the virus is identified on board through proper contact tracing and quarantine/isolation procedures to stop transmission and prevent an outbreak. Furthermore, cruise operators will need to be prepared with the proper medical

equipment, expertise, and training to treat severely ill people who contract COVID-19 while on board until they can be safely transferred to onshore medical facilities. The ultimate measure of success will be having robust protocols that are faithfully implemented and improved upon over time to prevent outbreaks and negative outcomes.

**Previous incidents (such as the situations in Yokohama and San Francisco) provide important lessons to enable cruise operators to avoid similar situations in the future.**

At an early stage in the outbreak, the industry experienced incidents where entire ships were quarantined. Such incidents were traumatic for passengers and in some cases resulted in unfortunate and unnecessary spread of illness. In addition, such incidents involved significant burdens on the governments involved. Cruise industry knowledge of the virus and ways to control the spread of disease have improved dramatically since those early days, and lessons learned from those experiences, as well as the new tools available, were considered by the Panel. The Panel recognizes the necessity of avoiding such incidents in the future and has recommended steps to do so. In particular, cruise operators should establish in advance a robust, pre-approved program, that includes the use of third-party operators, to handle the logistics in the event of illness.

**There is an opportunity to train and learn from a phased-in return to sailing before full guest operations resume.**

The cruise industry has a history of conducting test sailings when they introduce a new product. These are normally several cruises of short duration with selected invited guests and limited itineraries, which gives the operator the opportunity to train the crew and refine its procedures. We believe that such a process could be helpful in the introduction of these protocols and procedures, giving the operators the opportunity to ensure that their programs are well understood and work appropriately. This concept is described in further detail later in this document.

**Vigilance in implementation, continuous improvement, and innovation will be needed.**

Cruise operators should commit to vigilance in implementing protocols and continuously assess their success in doing so. As they resume operations, it should be with a spirit of iterative learning and improvement as they adjust to sailing under new procedures. Particularly in regard to surveillance for SARS-CoV-2 on board, cruise operators should be proactive and forward-thinking, in addition to being reactive whenever an infection is discovered. As scientific understanding of SARS-CoV-2 rapidly evolves, new information, technologies, treatments, and preventive measures may call for adjustments in procedures. These recommendations are intended to be the initial steps, and we expect that they will continue to be revised and improved as knowledge of the virus and ways to control it continue to evolve.

## Gating Criteria

The Healthy Sail Panel was convened to provide a set of recommendations for SARS-CoV-2 risk-mitigation strategies and protocols that, if implemented appropriately, will provide regulators, cruise operators, guests, and crew with confidence that cruise ships can begin to sail again in a way that appropriately protects the safety of all persons on board and those at the destinations they visit. What became clear in our discussions almost immediately was that this exercise requires a holistic view of

risk. The Panel contemplates a scenario where cruise travel can be resumed most safely by creating as much of a “bubble” as possible, by preventing SARS-CoV-2 from coming on board a ship. In the event that the virus does enter the ship environment, the goal is to prevent severe COVID-19 outcomes for individuals who contract the illness and to prevent transmission that could result in an outbreak on board. Under this construct, there are three main categories of risk to consider:

- 1) What is the risk of a guest or crew member boarding the ship while infected with SARS-CoV-2?
- 2) What is the risk of an individual acquiring SARS-CoV-2 infection while visiting a destination on the cruise?
- 3) What is the risk of either of those situations resulting in widespread transmission of SARS-CoV-2 onboard the ship?

This section on “gating criteria” addresses the first question: “What is the risk of a guest or crew member boarding the ship while infected with SARS-CoV-2?”

We started with the assumption that, independent of what the cruise lines would be able to do to mitigate risks, the external factors (*i.e.*, the epidemiology of the disease) would substantially affect risk. Thus, the Panel initially set out to craft recommendations for “gating criteria” or a set of parameters that would lie above all of the Panel’s recommendations to provide advice about what conditions must be met to resume sailing and how to plan for which destinations to visit. These criteria could also be used, eventually, to understand when it would be appropriate to scale down or phase out some of the risk mitigation protocols recommended to cruise operators.

We initially assumed that these gating criteria would be heavily dependent on the status of the COVID-19 pandemic (*i.e.*, the global, regional, and local prevalence and burden of SARS-CoV-2). We intended to decide on a metric or combination of metrics (*e.g.*, disease incidence, prevalence, test positivity rate) and certain ranges for each metric, to develop the gating criteria. However, after substantial thought and discussion, the Panel determined that the up-front assumption that we had made—that the decision about when to resume sailing and which risk mitigation protocols should be employed should be driven by the status of the global pandemic—was imperfect.

While the current status of the pandemic is a legitimate factor in determining an individual’s risk of infection, that risk is significantly influenced by an individual’s behavior and exposures before they board the ship. We believe there is a high likelihood that regardless of the SARS-CoV-2 prevalence and burden in a given locality or region, the activities and exposures of the individuals from that region will be far more predictive of their likelihood of contracting the virus and bringing it to the ship than the fact that they traveled from a given location. Further, the quality of epidemiologic data varies across regions and localities, so it is not possible to confidently attribute the metrics of a region to the relative risk of infection of individuals from that area.

After assessing the shortcomings in these metrics and the importance of individual variability in risk, we came back to the question of why we were trying to develop these measures. The value in using any of these factors is to attempt to quantify the risk that someone infected with SARS-CoV-2 will board the ship. But throughout our discussions, we acknowledged that the best way to mitigate this risk is with an aggressive testing regimen, regardless of where an individual is from. Specifically, we believe that the preboard testing protocol that we have recommended can greatly reduce the risk of infected individuals boarding the ship.

As such, we are unable to suggest specific parameters (e.g., local incidence of SARS-CoV-2) that would indicate that it is “safe enough” to begin sailing again. There is no moment when we will definitively know we have reached that threshold. Instead, we would like to reiterate our confidence in the ability of the proposed preboard testing strategy, in conjunction with onboard risk-mitigation measures and controls, to maintain a healthy “bubble” within which cruises can operate. It is our firm belief that evaluation of a cruise operator’s ability to identify cases prior to boarding through testing and individual health screening, and the implementation of appropriate safety protocols and protective measures on board, will be a more instructive measure of whether sailing can safely resume than metrics regarding the status of the pandemic. Therefore, the Panel believes that ultimately, the thoroughness of a cruise operator’s testing plan and implementation of onboard mitigation measures should be the driving factor in creating a safe environment for cruising.

## I. Recommendations Summary

Because the COVID-19 pandemic is ever-changing and the future is unpredictable, the Panel’s recommendations reflect the current state and science of the COVID-19 pandemic. The Panel acknowledges that SARS-CoV-2 will likely continue to spread, at variable levels, for some period of time. While we can’t predict exactly how or when control measures like a vaccine or advances in treatment will reduce risk, common sense tells us that certain measures will need to continue to be in place to address SARS-CoV-2 and other infectious diseases, while other measures that we are recommending to cruise operators may be modified over time.

Because, as noted above, societal prevalence rates are an imperfect indicator of risk, we are unable to point to specific parameters that would determine at which point those control measures could be modified from the criteria that we have outlined here. However, the Panel felt comfortable with suggesting which recommendations may be able to be modified over time, even without specifically defining the threshold of when we have reached a “new normal” of this pandemic where it remains a public health concern but does not pose the same threat as it does today. The following chart summarizes our recommendations and indicates which of them can be scaled down, modified, or discontinued over time (M) and which should continue to be implemented to address SARS-CoV-2 and other infectious diseases (K).

#	<b>Recommendations</b> <b>Modify (M): Recommendations that can be scaled down, modified, or discontinued over time</b> <b>Keep (K): Recommendations that should continue to be implemented to address SARS-CoV-2 and other infectious diseases</b>	M	K
	<b>Testing</b>		
1	All crew should be tested for SARS-CoV-2 between 5 days and 24 hours prior to leaving their home location to join the ship and receive a negative result, quarantine for seven days on board the ship upon arrival, and take a test at the end of that seven-day period and receive a negative result, before beginning their duties. Additionally, if feasible based on cost and available technology, cruise operators should consider administering an additional test and requiring a negative result shortly prior to boarding.	X	

2	Cruise operators should implement a crew surveillance program, including periodic testing for SARS-CoV-2, to provide a reasonable level of assurance that the virus is not circulating among crew.	X	
3	Other employees and ancillary staff ( <i>e.g.</i> , luggage porters and transportation providers) should undergo daily symptom screening but do not need to be regularly tested like crew or guests.		X
4	All guests joining a ship, regardless of method of travel to the ship, should be tested for SARS-CoV-2 between 5 days and 24 hours before boarding and receive a negative result that is shared with the cruise operator, before coming on board.	X	
<b>Health Screening</b>			
5	At embarkation, all guests and crew boarding the ship should undergo health screening to identify any symptoms consistent with COVID-19 (or other infectious diseases) and any contact with individuals suspected or confirmed to have a SARS-CoV-2 infection prior to the cruise.		X
6	All individuals should have their temperature taken via contactless device as part of the boarding process.	X	
7	Any individual who discloses symptoms of possible SARS-CoV-2 infection or close contact with an individual with suspected infection, or who displays a temperature of 100.4 degrees or above, should undergo secondary screening by medical personnel to determine whether they may board the ship or whether they will be denied boarding.		X
<b>Denial of Boarding</b>			
8	Cruise operators should not allow an individual to sail if they do not affirmatively state their willingness to comply with current safety and public health protocols.		X
9	Individuals who have received a positive SARS-CoV-2 test or who have in the last 14 days been in close contact with an individual with <u>confirmed</u> infection should not be permitted to board the ship.		X
<b>Policy on Guests at Increased Risk of Severe Illness</b>			
10	Cruise operators should rely on CDC guidelines to determine who is at an increased risk of severe illness and who may be at an increased risk of severe illness.		X
11	Cruise operators should recommend that guests who are or may be at increased risk of severe illness consult with their health care provider before traveling.		X
<b>Guest Information &amp; Education</b>			
12	In addition to the information typically communicated at booking, guests should be provided sufficient information on SARS-CoV-2 to assess their individual risk, to fully understand the safety precautions being taken by the cruise line to address SARS-CoV-2, and to agree to comply with the necessary safety protocols while traveling.		X
<b>Onboard Symptom Tracking and Monitoring</b>			
13	Cruise operators should conduct once-daily temperature checks for guests and crew on board.	X	
14	Cruise operators should employ routine symptom screening methodologies to help ensure that potential SARS-CoV-2 infections are identified as quickly as possible.		X

15	Cruise operators should ensure education efforts are in place to help guests understand the importance of reporting symptoms and potential repercussions of failure to report symptoms.		X
<b>Personal Protective Equipment (PPE) Usage</b>			
16	To prevent the spread of SARS-CoV-2, cruise operators should require guests and crew to wear cloth face coverings/face masks in accordance with CDC recommendations.	X	
17	Crew members with prolonged contact ( <i>i.e.</i> , contact that may result in exposure by CDC’s definition) with guests on board the ship should be required to utilize complementary PPE, in addition to wearing a face mask/face covering.	X	
<b>Capacity Restrictions</b>			
18	When returning to sailing, cruise operators should adjust guest and crew load factors in a manner that allows for appropriate physical distancing on board in accordance with applicable guidance, taking into consideration the size and design of each ship.	X	
<b>General Distancing Guidelines</b>			
19	Cruise operators’ facilities on board the ship, at terminals, and at cruise line-owned and operated destinations should be modified to promote and facilitate physical distancing in accordance with the CDC recommendation of a distance of at least six feet.	X	
20	Abundant signage and floor markers should be utilized to communicate physical distancing requirements in the terminal, at cruise line-owned destinations, and on board the ship, with a particular emphasis on high-traffic areas ( <i>e.g.</i> , gangways, elevators, ship common areas).	X	
<b>Terminal, Boarding, Debarkation Controls</b>			
21	Cruise operators should utilize processes and protocols for touchless check-in and speedier boarding to reduce contact and potential congestion in the terminal.		X
<b>Sanitation</b>			
22	Cruise operators should educate guests in advance of travel about the sanitation measures that are being used preboard, on board, and at private, cruise line-owned and operated destinations.		X
23	Enhanced sanitation protocols should be employed to protect against the risk of SARS-CoV-2 transmission via inanimate surfaces or objects, with attention to both high- and low-touch areas of the ship, terminal, and cruise line-owned and operated destinations.		X
24	Cruise operators should ensure that all disinfectants used for cleaning and disinfection are on the EPA’s List N: Disinfectants for Use Against SARS-CoV-2 or national equivalent for terminals located outside the U.S., which must also comply with local government regulations.		X
<b>Hand Hygiene</b>			
25	Cruise operators should follow CDC recommendations regarding the use of hand sanitizers and hand washing with soap and water to craft their recommendations for guests.		X
26	Cruise operators should ensure that hand sanitizer stations, wipes, or hand washing stations are conveniently placed around the ship for guests’ and crew members’ usage.		X

27	Cruise operators should ensure that crew members are thoroughly trained on all aspects of infection control with emphasis on proper hand hygiene techniques.		X
28	In addition to providing hand sanitizer and hand washing stations on board, cruise operators should encourage hand washing or use of hand sanitizer before and after guests participate in recreational activities.		X
<b>Ventilation, HVAC, Filtration Controls</b>			
29	Transmission of SARS-CoV-2 through the air is sufficiently likely that airborne exposure to the virus should be controlled for.		X
30	Cruise operators should use a variety of indoor air management strategies aimed at reducing occupant exposure to infectious droplets/aerosols.		X
31	All cruise operators should upgrade the HVAC systems on their ships to, ideally, MERV 13 filters to minimize pathogen dispersal from infected guests and crew.		X
32	Cruise operators' indoor air management strategies should be optimized given the constraints of ship age and ventilation type.		X
33	When considering air management strategies, cruise operators should have a primary focus on reducing exposures in the core set of areas where guests and crew would be most vulnerable to droplet/airborne exposure to virus.		X
<b>Medical Personnel</b>			
34	As a part of augmenting onboard medical capacity to ensure preparedness for potential COVID-19 cases, cruise operators should increase their existing ratios of medical personnel to guests and crew.	X	
35	Cruise operators should ensure redundancy and back-up for onboard medical personnel.		X
36	Cruise operators should ensure there is sufficient onboard medical leadership on all ships, including the designation of a crew member with responsibility for infectious disease prevention and response who will inform and oversee execution of components of the response to an outbreak. Cruise operators should also ensure they have a doctor on board with intensivist training to manage the medical care of severely ill patients.		X
<b>Onboard Clinic Design &amp; Operations</b>			
37	Cruise operators should increase the capacity in their onboard medical facilities to treat patients who may become critically ill from SARS-CoV-2 infection or other unrelated illnesses.	X	
38	Cruise operators should amplify the varieties and amount of equipment in the onboard medical facilities, including the ability to test for SARS-CoV-2 infection on board.		X
39	Cruise ship facilities should be arranged to accommodate care for patients presenting with suspected infectious disease separately from care for those presenting with non-infectious diseases.		X
40	Rather than a patient having an in-person appointment at the medical facility to receive a diagnosis or care, medical appointments should be scheduled virtually/remotely and/or medical staff members should hold appointments in the patient's stateroom when possible.		X
<b>Treatment Plan</b>			

41	A cruise line's medical treatment plan should be responsive to the current understanding of COVID-19 and optimal treatment protocols, as well as to the specific clinical needs of each patient.		X
42	Cruise operators should have established relationships with onshore medical institutions that can provide telemedicine consultations in the event of a more serious COVID-19 case.		X
<b>Contact Tracing</b>			
43	Cruise operators should use CDC guidance as a general guide regarding exposure (< 6 feet for ≥ 15 minutes), pending updates based on emerging scientific evidence.	X	
44	Cruise operators should define high-, medium-, and low-risk exposures such that recommendations for each exposure level can be efficiently operationalized.		X
45	Cruise operators should employ a variety of contact tracing methodologies to ensure that all potential SARS-CoV-2 infections are identified as quickly as possible.		X
46	Cruise operators should collect metrics on the effectiveness of contact tracing.		X
47	Cruise operators should be transparent in their communication with guests about what information is being collected and how it will be used for contact tracing.		X
<b>Isolation/Quarantine</b>			
48	Cruise operators should designate certain cabins on the ship as isolation and quarantine spaces.		X
49	Cruise operators should provide guidelines for the determination of whether, when, and where an individual should be isolated or quarantined based on their exposure risk, symptoms, etc.		X
<b>Debarkation Scenarios</b>			
50	Cruise operators should have a thorough mobilization response plan in place prior to sailing to address the various scenarios that may require individuals with confirmed SARS-CoV-2 infection (guests or crew), and their close contacts, to debark from the ship.		X
51	Cruise operators should define the criteria for small-, moderate-, and large-scale debarkation scenarios in advance of cruising, including a clear decision-making process to guide thinking about when the threshold has been met for each risk level.		X
52	Cruise operators should establish offsite incident management with designated medical professionals' advice to respond rapidly and to aid in decision-making.		X
53	In any debarkation scenario, individuals with confirmed SARS-CoV-2 infection, close contacts, and persons under investigation should be kept separate from any healthy individuals ( <i>i.e.</i> , those not identified through contact tracing or those who have tested negative).		X
54	Cruise operators should establish a communications plan, and assign a communications lead in advance, to share timely, relevant information with crew and guests on board the ship in the event of a SARS-CoV-2 infection during or after the cruise. Additionally, cruise operators should have systems in place to coordinate information about SARS-CoV-2 infections to relevant health authorities.		X
<b>Destination &amp; Itinerary Planning</b>			



55	There are two essential prerequisites that need to be satisfied in order for a ship to sail to a given port: 1) Approval from the local government to visit a port. 2) Agreement to allow safe passage to SARS-CoV-2-infected individuals and their close contacts to debark and travel home.		X
56	Cruise operators should rely primarily on three key parameters when determining whether to travel to a given port: 1) Current burden of SARS CoV-2 as defined by testing rate, positivity rate, and death rate. 2) Local testing capacity. 3) Local/regional/national implementation of SARS CoV-2 mitigation protocols.		X
57	In the startup phase, cruises itineraries should be as simple as possible, utilizing private, cruise line-owned and operated destinations or ports where there can be tight control of the onshore experience.	X	
58	Cruise operators should initially return to service with shorter length trips.	X	
<b>Guest Excursions</b>			
59	During the initial return to sailing, cruise operators should only allow guests debarking from a ship at a destination port to participate in cruise line-sponsored or verified excursions as a way of limiting potential exposures in the destinations they visit.	X	
60	Cruise operators should establish expectations of the vendors at the destinations they visit to ensure that they are taking recommended steps to reduce the transmission of SARS-CoV-2.		X
61	Cruise operators should incorporate verification of compliance with SARS-CoV-2 protocols into their routine ongoing monitoring guidelines for excursion vendors.		X
62	Cruise operators should ensure that guests are thoroughly informed about potential exposure risks and how to minimize their risk of contracting SARS-CoV-2 at the planned destination.		X
63	Cruise operators should offer indoor excursions only if physical distancing, use of masks, and other recommended protective measures can be implemented.	X	
<b>Prevention (Crew)</b>			
64	Cruise operators should manage the population density of crew areas of the ship.	X	
65	Cruise operators should provide opportunities for crew to debark from the ship at destinations while maintaining reasonable limitations on their movement to reduce risk of exposure to SARS-CoV-2.	X	
66	Crew should be placed in single-occupancy crew cabins whenever possible to minimize extended periods of close contact with other crew members.	X	
67	Cruise operators should limit crew members' close contact with guests over extended periods of time wherever possible. When distancing isn't possible, crew should be provided with additional PPE appropriate to their job type.	X	
68	Cruise operators should include crew in the surveillance, contact tracing, quarantine, isolation, and debarkation protocols that will be employed in the event that a SARS-CoV-2 infection is discovered on board.		X
<b>Training &amp; Culture</b>			

69	Crew should be provided with regular training on protocols to reduce transmission of SARS-CoV-2 and empowered to take action to ensure these protocols are followed by guests and fellow crew members.		X
70	Cruise operators should reinforce a culture of honesty and collective responsibility among crew for following protocols and creating a safer environment.		X
<b>Validation of Implementation</b>			
71	Cruise operators should have measures and metrics in place to perform continual self-assessment of compliance with all updated health and safety protocols as well as methods for third-party verification of compliance.		X
72	Cruise operators should perform an “after-action review” following a cruise on which a SARS-CoV-2 infection was detected to assess gaps and make improvements prior to the next trip.		X
<b>The Path Forward</b>			
73	In their return to sailing, cruise operators should use a phased approach to demonstrate that protocols can be successfully implemented on board their ships before returning to full operations with guests on board.	X	
74	Cruise operators should implement a formal process to review health and safety experiences related to COVID-19 on cruises to enhance best practices and shared learnings for continuous improvement.		X

## Recommendations

### I. Health: Testing, Screening & Exposure Reduction

Key to preventing an outbreak on board a ship will be developing and implementing several layers of protection—beginning before crew and guests arrive to the ship, continuing through the time when they are on board, and lasting until they eventually debark. The best way to prevent an outbreak on board is through robust testing prior to embarkation, supported by preboard education and health screening for guests and crew. If diligently followed, these steps will greatly reduce the likelihood of the introduction of SARS-CoV-2 on cruise ships. Once individuals are on board, a variety of measures can be employed to identify SARS-CoV-2 infections and reduce the risk of person-to-person transmission. Each measure alone is insufficient, but a multi-layered approach, with careful planning and implementation, is much more likely to reduce the risk that the virus will spread among passengers and crew.

#### i. Assessing the Health Status of Guests and Crew

Prior to boarding, cruise operators should provide the necessary educational information for all crew members and guests to understand the risks inherent in cruise travel during the ongoing pandemic and to guide their decision-making about their own individual health risk factors, risk tolerance, and comfort with cruising. Additionally, guests and crew should understand prior to booking their trip, and be reminded about prior to boarding, the measures that cruise operators will take to protect them, as well as their individual obligations to follow relevant protocols and to seek medical attention if they are ill.

Testing, screening, and onboard symptom tracking will be essential components of prevention and early detection of any illness.

## Testing

Preboard testing for SARS-CoV-2 infection for guests, crew, and employees at private, cruise line-owned and operated destinations is the single most important step that can be taken to prevent disease introduction on board. Given the congregate nature of cruise travel and global prevalence of SARS-CoV-2, the Panel recommends universal testing prior to boarding as cruise ships return to service. As is described more fully below, the Panel recommends a minimum of 1 and preferably 2 preboard negative SARS-CoV-2 test results for guests and a minimum of 2 preboard and 1 post-quarantine negative SARS-CoV-2 test results for crew members, presuming feasibility of rapid testing at the pier.

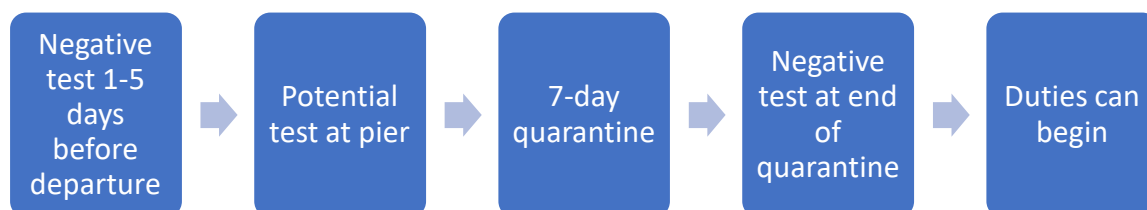
For the purposes of this testing section only, the term “guest” will be used to refer to all guests listed on the guest manifest and short-term vendors, contractors, startup employees and shoreside employees who might be listed in both the guest and crew manifests. The term “crew” refers to all individuals listed on the crew manifest who are crew under contract for the ship and the cruise lines’ private destinations manifest. A final term “other employees and ancillary staff” refers to a category of staff who may have brief contact with guests but generally are not boarding the ship (*e.g.*, luggage porters and transportation providers).

The Panel acknowledges that its recommendations regarding testing may change over the coming months as the testing landscape evolves, and particularly once an effective vaccine is widely available. However, given the uncertainties around the timing, availability, and performance of a vaccine, the Panel recommends waiting until there is more certainty about these issues before recommending changes to the testing protocols based on vaccine availability.

### Testing for crew

**Recommendation 1: All crew should be tested for SARS-CoV-2 between 5 days and 24 hours prior to leaving their home location to join the ship and receive a negative test result, quarantine for seven days on board the ship upon arrival, and take a test at the end of that seven day period and receive a negative result, before beginning their duties. Additionally, if feasible based on cost and available technology, cruise operators should consider administering an additional rapid test and requiring a negative result shortly prior to boarding.**

*Figure 1: Crew testing protocol*



Recognizing that crew on a cruise ship arrive from all over the world, remain on board the ship for extended periods of time, and may come in contact with a large number of other crew and guests on multiple sailings during this time, the Panel spent significant time discussing an appropriate testing

regimen to mitigate the risk of crew with a SARS-CoV-2 infection from boarding the ship. When first resuming sailing, cruise operators will need to increase staffing, so this is a particularly important point in the process to ensure that the new crew members coming on board are not infected with SARS-CoV-2.

The Panel recommends that all crew should be tested in their home location and shown to be negative before boarding an airplane or other commercial or private transportation method to travel to board the ship. Using a network of preferred, validated providers for testing would be the best option since the quality and reliability of testing may vary worldwide. The initial test should take place as close as possible to departure from the home location while allowing enough time for results to be returned before the crew member begins to travel. Thus, the Panel recommends a window of no less than 24 hours and no more than 5 days before departure. If a crew member receives a positive result, they should not commence travel to the ship; if a negative result is received, they can begin their journey to the ship. It should be noted that a crew member must receive a negative test result for this first test and every subsequent test taken in order to begin their duties.

As noted above, the Panel recommends that a second test be administered as part of the sign-on process for crew (*e.g.*, at the pier immediately before boarding or nearby the location where the ship is embarking), if it is feasible. This would provide a valuable second layer of protection to help assure that the earlier test result was not a false negative and that the individual did not acquire SARS-CoV-2 since the first test. Taking into consideration cost and feasibility, pooled testing or new rapid testing technologies may make this type of testing possible in the short window before boarding. If the results of this test are positive, the crew member should not board the ship, and should instead be isolated and treated on shore.

Once on board the ship, newly arriving crew members should enter a 7-day quarantine period in individual cabins. According to CDC, “quarantine separates and restricts the movement of people who were exposed to a contagious disease to see if they become sick;”<sup>9</sup> therefore, inherent in the Panel’s quarantine recommendations are the parameters of such quarantine: crew will remain in their individual cabins to maintain separation from others, meals should be delivered to them, crew will monitor their own health and report symptoms as soon as possible, and crew will follow all other quarantine instructions from the cruise operator.

Given that every crew member boarding the ship will have tested negative at least once, and twice if an additional test is added, the purpose of the onboard quarantine period is to identify any crew with SARS-CoV-2 infection who were not accurately identified through testing because they were too early in their infection, received a false negative test result, and/or acquired the virus during travel to the pier. During this period of time, any individuals who develop symptoms of COVID-19 can be identified, tested, isolated, and treated on board or debarked from the ship if necessary.

The Panel spent significant time discussing the appropriate length of quarantine for crew, and specifically whether a 14-day quarantine, the length of time recommended by CDC for an individual who has been exposed to someone with a SARS-CoV-2 infection, was needed. The Panel was cognizant of the

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<sup>9</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Quarantine and Isolation,” CDC website, last updated September 29, 2017, accessed September 18, 2020, <https://www.cdc.gov/quarantine/index.html>.

operational challenges for cruise operators of such a quarantine length as well as the mental health effects on crew of being confined to their cabins for this length of time. Ultimately, the Panel decided that, based on current scientific understanding of the disease and when coupled with exit testing, a 7-day quarantine will be nearly as effective as a 14-day quarantine in detecting infected individuals<sup>10</sup> and will greatly reduce the burden for cruise operators and crew alike. Exit testing at the conclusion of quarantine provides an opportunity to identify any infected individuals not identified during a first and possibly second round of testing and who remained asymptomatic for the duration of the onboard quarantine period. From a disease transmission perspective, the Panel believes that a 14-day quarantine without an exit test is a reasonable alternative that cruise operators may also choose to implement.

Polymerase chain reaction (PCR) diagnostic testing is the most accurate and reliable form of testing available. However, the options for testing are rapidly evolving and faster, less expensive, but still reliable testing options are becoming available as an alternative to PCR. In late August 2020, FDA granted an Emergency Use Authorization to a low-cost rapid SARS-CoV-2 diagnostic test using lateral flow technology, which can return a result within 15 minutes.<sup>11</sup> Soon, other reliable point of care tests are likely to become available, opening up the possibility of widespread, less invasive and inexpensive testing as well as further surveillance or re-screening opportunities that cruise operators deem appropriate. As access to such testing improves, it is important that cruise operators rely on high-quality testing that has been independently verified and received regulatory authorization or approval.

The Panel also emphasizes that antibody testing is not a substitute for a diagnostic test, which identifies current infection. The CDC provides further information on this topic in its interim guidance for rapid antigen testing for SARS-CoV-2 that was released on August 29, 2020.<sup>12</sup>

Taken together, these layers of testing and quarantine for new crew members should be highly effective in preventing SARS-CoV-2-infected crew members from boarding the ship or from exposing others once on board the ship. As part of its evaluation of options, the Panel discussed the return to sail experiences for the small number of ships in other jurisdictions that have resumed operations. Recent problems with COVID-19 on these ships demonstrate the importance of crew testing. When a preboard crew testing regimen has been followed, it has successfully identified infected crew and prevented them from boarding. In contrast, where protocols were not adopted or implemented, it has led to the introduction of virus onto ships and subsequent outbreaks.

**Recommendation 2: Cruise operators should implement a crew surveillance program, including periodic testing for SARS-CoV-2, to provide a reasonable level of assurance that the virus is not circulating among crew.**

One of the most critical yet challenging issues for cruise operators will be developing robust surveillance programs to identify any ill or asymptomatic individuals on board. Regular testing of crew is an important component of this surveillance regimen. The Panel spent time discussing whether individual

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<sup>10</sup> Stephen Lauer et al., “The Incubation Period of Coronavirus Disease 2019 (COVID-19) from Publicly Reported Confirmed Cases: Estimation and Application,” *Annals of Internal Medicine* 172, no. 9. (May 5, 2020): 577-582.

<sup>11</sup> U.S. Food & Drug Administration, letter of EUA authorization for BinaxNOW COVID-19 Ag Card, published August 26, 2020, accessed September 18, 2020, <https://www.fda.gov/media/141567/download>.

<sup>12</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Interim Guidance for Rapid Antigen Testing for SARS-CoV-2,” CDC website, last updated September 4, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/lab/resources/antigen-tests-guidelines.html>.

crew members should be tested at differing intervals based on the number of guests they are likely to be in contact with, the nature of that contact, or the type of work they perform. Ultimately, the Panel felt that there is a wide variety of factors that may increase risk, and that even crew whose positions do not entail much guest contact may be exposed through contact with other crew members. Therefore, all crew members should be included in a SARS-CoV-2 surveillance program and be tested periodically.

The Panel recommends that the cruise operators develop their own program for regular testing of all crew members for surveillance purposes, and update it over time as the cruise operators gain real-world experience regarding the efficacy of the testing regimen in identifying SARS-CoV-2 infected crew members in a timely fashion. The testing regimen should be robust enough to provide a reasonable degree of assurance that the virus is not circulating among crew. One screening protocol that could be considered is testing 10% of the crew every week and oversampling the crew with high-touch/high-exposure jobs. Alternatively, cruise operators could choose to test all crew on a rotating cycle so that everyone is tested every other week.

**Recommendation 3: Other employees and ancillary staff (e.g., luggage porters and transportation providers) should undergo daily symptom screening but do not need to be regularly tested like crew or guests.**

There is a category of staff such as terminal agents, luggage porters, and transportation providers who may have brief contact with guests and crew, but generally do not have regular prolonged interactions with guests and will not be boarding the ship. Such employees and ancillary staff should undergo daily symptom checks and self-assessment, but do not require regular SARS-CoV-2 testing given the lower risks they pose.

### **Testing for Guests**

**Recommendation 4: All guests joining a ship, regardless of method of travel to the ship, should be tested for SARS-CoV-2 between 5 days and 24 hours before boarding and receive a negative result that is shared with the cruise operator, before coming on board.**

As discussed throughout this document, testing for all individuals boarding cruise ships is a critically important step in reducing the likelihood of virus introduction on board the ship. All guests and short-term vendors, contractors, startup employees, and shoreside employees boarding a cruise ship should be tested 24 hours to 5 days before the cruise, so that they are able to receive a negative result prior to beginning their travel via land or air transportation to the port for embarkation. If a guest receives a positive result, they and their close contacts should not travel to the embarkation point.<sup>13</sup>

As discussed in the crew testing recommendation, if rapid, reliable, and clinically valid testing options become widely available, the addition of a second test at the pier or immediately before boarding would improve confidence in the testing regimen's ability to prevent SARS-CoV-2 from entering the ship. Using adequately sensitive testing methods, the likelihood of missing a SARS-CoV-2 infection in an individual because of false negatives is extremely low under this double testing scenario. Therefore, if logistically

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<sup>13</sup> Individuals who are unable to submit to testing due to a disability, or for whom testing is medically contraindicated, should be referred to a secondary medical screening where a case-by-case assessment of the individual's fitness for travel will be made, and a recommendation to allow or deny boarding will be based on the fitness-for-travel determination.

and financially feasible, the Panel recommends this as the standard protocol. However, the Panel emphasizes that a single test at the point of embarkation is not a substitute for an initial test performed before a guest departs their home location; rather, the second test supplements and provides additional confidence in the ability of cruise operators to identify infected guests prior to boarding.

## **Health Screening**

While diagnostic tests are one method of reducing the risk of SARS-CoV-2 from coming on board, preboard health screening measures are not only useful for identifying individuals who may have COVID-19 (*i.e.*, an individual displaying symptoms); they can also identify at-risk individuals in ways that a diagnostic test cannot (*e.g.*, identifying individuals who have been exposed to SARS-CoV-2 prior to arrival). Combined with testing, preboard health screening provides another layer of protection against an individual infected with SARS-CoV-2 entering the ship. However, the effectiveness of preboard screening relies on individuals truthfully disclosing their symptoms as well as past exposures and having knowledge of those exposures. CDC estimates that 40 percent of infected individuals are asymptomatic,<sup>14</sup> so it is a known and unavoidable weakness that health screening based on symptoms will not be able to detect these individuals. With the benefits and weaknesses of health screening in mind, the Panel recommends that anyone boarding a ship undergo health screening.

**Recommendation 5: At embarkation, all guests and crew boarding the ship should undergo health screening to identify any symptoms consistent with COVID-19 (or other infectious diseases) and any contact with individuals suspected or confirmed to have a SARS-CoV-2 infection prior to the cruise.**

It is already regular practice that individuals boarding a cruise ship undergo screening, aimed primarily at identifying gastrointestinal illness or pregnancy. To add to the information gleaned through the testing process, the Panel recommends that all individuals boarding the ship complete a self-assessment questionnaire to identify symptoms consistent with COVID-19. Since knowledge of the disease presentation has been changing as more is learned about the disease, the Panel does not recommend a specific set of questions but rather recommends that the cruise operators base their screening questionnaires on the latest CDC guidance regarding signs and symptoms of COVID-19.<sup>15</sup> The assessment should also include questions to identify any contact prior to boarding with individuals diagnosed with, or displaying symptoms of, COVID-19. Given that many symptoms of COVID-19 are consistent with symptoms of influenza or other viral respiratory illnesses, the Panel emphasizes that health screening should be performed in conjunction with the testing regimen noted above. Health screening alone is insufficient to determine whether an individual should board the ship.

To encourage truthful reporting, cruise operators should make guests and crew aware that identification of symptoms or potential exposures does not automatically result in denial of boarding. An individual who reports a symptom that may indicate COVID-19 should go to a secondary screening area for further

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<sup>14</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, "COVID-19 Pandemic Planning Scenarios," CDC website, last updated September 10, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/hcp/planning-scenarios.html>.

<sup>15</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, "Symptoms of Coronavirus," CDC website, updated May 13, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/symptoms-testing/symptoms.html>.

medical evaluation. Individuals reporting recent, prior contact with an individual with suspected COVID-19 should also be referred to secondary medical screening.

The Panel's discussion reflected that the effectiveness of screening is limited in that it may not identify mild or atypical symptoms, asymptomatic individuals, or those travelers who are within the incubation period or concealing symptoms (*e.g.*, with use of antipyretics). Nonetheless, it is an important step to take toward both identifying risk and signaling to guests and crew that the cruise operator is taking every reasonable measure to prevent SARS-CoV-2 from entering a ship.

**Recommendation 6: All individuals should have their temperature taken via contactless device as part of the boarding process.**

Temperature screening to detect infections has been implemented in airports, workplaces, and childcare settings in response to COVID-19. Scientific evidence to support the practice of temperature screening for facility entry is limited and based mostly on experience screening for SARS (2003), H1N1 (2009), and Ebola (2014) at airports. Studies have not shown this to be a highly effective method of identifying individuals with these diseases. In one study, over 12 million people were screened in and around Beijing in 2003 using infrared thermometers and only 12 probable cases of SARS were detected.<sup>16</sup> The Panel expects temperature screening to be of limited value in identifying individuals with SARS-CoV-2 infections as well, since many infected individuals have no fever, or have a transient fever. Nonetheless, the Panel supports the use of temperature screening as it is a simple, quick, and low-cost step that can be taken as part of an overall strategy to prevent SARS-CoV-2 from entering a ship. It is also another demonstration to guests that all reasonable measures are being taken to limit the chance the virus will come aboard since presence of a fever could indicate a SARS-CoV-2 infection or infection with another contagious pathogen.

**Recommendation 7: Any individual who discloses symptoms of possible SARS-CoV-2 infection or close contact with an individual with suspected infection, or who displays a temperature of 100.4 degrees or above, should undergo secondary screening by medical personnel to determine whether they may board the ship or whether they will be denied boarding.**

When an individual is identified as potentially at risk of having COVID-19 through primary screening, they and their boarding party should be escorted away from other guests to a private location to undergo assessment by medical personnel. As noted above, some symptoms of COVID-19 (*e.g.*, persistent cough) occur in other medical conditions and would not necessarily prevent the person from boarding. In other instances, though, secondary SARS-CoV-2 testing or other evaluation may be needed to determine whether the individual should be denied boarding. If rapid testing is done at the pier, it may aid the medical staff in making an assessment of whether the individual is healthy to sail.

The Panel discussed whether close contact with someone with suspected SARS-CoV-2 infection should be a reason to automatically deny boarding. Because of potentially variable understandings of the terminology "suspected" SARS-CoV-2 infection, the Panel felt that secondary screening was an appropriate next step so that medical personnel could make a judgement based on the specific

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<sup>16</sup> Xinghuo Pang et al., "Evaluation of Control Measures Implemented in the Severe Acute Respiratory Syndrome Outbreak in Beijing, 2003," *JAMA* 290, no. 24 (December 2003): 3215-3221.



circumstances. However, as noted below, if the guest reports close contact with someone with confirmed SARS-CoV-2 infection, they should be denied boarding.

### ***Denial of Boarding***

The Cruise Ticket Contract is a customary part of the guest experience. In reviewing and agreeing to the terms of the contract, guests are agreeing to various terms and conditions of the cruise experience, including an understanding of the cruise operator's policy for denial of boarding—for example, age restrictions would result in a denial of boarding for children under a certain age.

In addition to existing guest restrictions, the Panel believes that it is important that guests formally agree to follow the safety policies and protocols set forth to specifically reduce the risk of contracting SARS-CoV-2 for both guests and crew. Additionally, guests must be made aware that the results of their preboard testing or screening could result in a denial of boarding. Under the current circumstances, it would not be appropriate for cruise operators to have anything less than strict adherence to a no-tolerance policy toward allowing individuals to board if they are confirmed or suspected of being infected with SARS-CoV-2.

**Recommendation 8: Cruise operators should not allow an individual to sail if they do not affirmatively state their willingness to comply with current safety and public health protocols.**

As discussed throughout this document, cruise operators will take numerous precautions to prevent the spread of SARS-CoV-2 on cruise ships, and guests also have a role to play in preventing potential person-to-person spread. It is essential that cruise operators require guests to affirmatively state their willingness to comply with protocols to prevent the spread of SARS-CoV-2, as well as other health and safety requirements. Cruise operators may choose to incorporate the acknowledgment of compliance into existing attestations at the time of booking and/or boarding. Guests should be made aware far in advance of their cruise about mask wearing requirements, social distancing requirements, and changes in other cruise operations so they are prepared to comply with these policies on board.<sup>17</sup> For example, mask wearing requirements have become the norm and expectation in many areas of society, and on cruise ships they will play an important role in protecting everyone on board. Further details about mask wearing recommendations are included in the Personal Protective Equipment (PPE) section of this document.

**Recommendation 9: Individuals who have received a positive SARS-CoV-2 test or who have in the last 14 days been in close contact with an individual with confirmed infection should not be permitted to board the ship.**

As noted above, there are several circumstances that warrant secondary screening to determine whether the individual is deemed by the medical personnel in charge to be fit to board the ship (*e.g.*, any individual who discloses symptoms of possible COVID-19 infection or close contact with an individual with suspected SARS-CoV-2 infection, or who displays a temperature above 100.4 degrees). These are cases where a medical judgement must be made based on the totality of information

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<sup>17</sup> Individuals for whom wearing a mask is medically contraindicated should be directed to a secondary medical screening (to be conducted in person or as a telehealth consult) where a case-by-case assessment of the individual's fitness for travel will be made, and a recommendation to allow or deny boarding will be based on the fitness for travel determination.

available. There are, however, a few circumstances that merit an automatic denial of boarding. These include a positive test result or known close contact with an individual with confirmed SARS-CoV-2 infection in the preceding two weeks. As noted earlier in the recommendations, if a group is traveling together to a cruise, if any one of them has tested positive for SARS-CoV-2 in the previous two weeks, all members of that party who are close contacts of the infected individual should not travel to the pier and all will be denied boarding.

### ***Policy on Guests at Increased Risk of Severe Illness***

CDC guidance details factors that are related to an increased risk of severe illness once an individual has contracted SARS-CoV-2.<sup>18</sup> As science evolves, so does the current understanding of which factors are associated with an increased risk of severe disease. Therefore, the Panel recommends that cruise operators stay apprised of any updates to CDC guidance and rely on the most recent information regarding risk groups to inform their guest education and policies related to health risk.

**Recommendation 10: Cruise operators should rely on CDC guidelines to determine who is at an increased risk of severe illness and who may be at an increased risk of severe illness.**

While the Panel does not recommend that cruise operators have special policies or requirements in place for guests at a high or increased risk of severe COVID-19, the Panel does think that cruise operators should make sure guests are informed about who is, or may be, at increased risk so they can make an informed decision about whether to book or take the cruise. Guests should also be informed that there is a difference between an increased risk of becoming infected and an increased risk of developing severe disease if infected. Further, cruise operators can and should recommend that those with an increased risk of severe illness consult with their health care provider to help them assess and attest to their fitness to sail.

**Recommendation 11: Cruise operators should recommend that guests who are or may be at increased risk of severe illness consult with their health care provider before traveling.**

Ultimately, an individual is in the best position to determine whether they are fit to cruise. However, the Panel's view is that cruise operators should provide educational information to guests and recommend that any guests who are or may be at increased risk of severe illness consult with their health care provider before sailing. A conversation between the individual and their provider will aid them in determining their own risk factors and risk tolerance.

### ***Guest Information & Education***

Sailing amidst an ongoing threat of COVID-19 requires increased attention and cooperation of all individuals involved. It is essential that guests are fully informed about policies or protocols for reducing the spread of SARS-CoV-2, how these protocols will impact their cruise experience, and why their

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<sup>18</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, "People at Increased Risk," CDC website, last updated September 11, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/index.html>.

attention to, and compliance with, these protocols is critical to ensuring a safe and enjoyable sailing experience for all.

**Recommendation 12: In addition to the information typically communicated at booking, guests should be provided sufficient information on SARS-CoV-2 to assess their individual risk, to fully understand the safety precautions being taken by the cruise line to address SARS-CoV-2, and to agree to comply with the necessary safety protocols while traveling.**

Cruise operators should sufficiently educate guests prior to sailing that they will be required to provide informed self-attestation that:

- they are knowledgeable about their individual risk of developing severe illness if they are infected with SARS-CoV-2;
- they have made an informed decision about cruising based on their individual risk;
- they have decided whether to consult with a health care provider based on their individual risk; and
- they will follow policies on board to minimize the spread of disease.

As indicated above, cruise operators should reserve the right to deny boarding to guests who will not affirmatively attest to their compliance with SARS-CoV-2 safety protocols, including current requirements for mask wearing and physical distancing. However, it is the responsibility of the cruise operator to provide the necessary information to guests in an easy-to-understand format so that guests are aware of their obligations before deciding to purchase a ticket for a cruise.

Further, the Panel believes that it is incumbent upon cruise operators to foster a culture of caring and compliance for guests. Cruise lines should take care in their communication with guests to help create a collective understanding of responsibility for the health of one's fellow guests and the crew who are essential to the cruise experience. This includes education around the need for honesty and timeliness in reporting of COVID-19 symptoms or exposure without fear of negative repercussions.

### ***Onboard Symptom Tracking and Monitoring***

Being able to efficiently and accurately detect and track SARS-CoV-2 infections on board is a significant aspect of the cruise operator's risk mitigation strategy. Even though many individuals infected with SARS-CoV-2 will be asymptomatic, the Expert Panel recommends that cruise operators perform symptom screenings, including temperature checks, on a regular basis.

**Recommendation 13: Cruise operators should conduct once-daily temperature checks for guests and crew on board.**

While temperature checks can be performed at any time during the day, it is recommended that checks be performed in the later part of the day, if operationally feasible, as that is when individuals are more likely to present with a fever (defined by CDC as a measured temperature of 100.4 degrees Fahrenheit).<sup>19</sup> The Panel does not recommend that cruise operators perform temperature checks more frequently than once a day. As noted previously, temperature checks will miss many individuals with

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<sup>19</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, "Definitions of Symptoms for Reportable Illnesses," CDC website, last updated June 30, 2017, accessed September 18, 2020, <https://www.cdc.gov/quarantine/air/reporting-deaths-illness/definitions-symptoms-reportable-illnesses.html>.

SARS-CoV-2 infection, and there is marginal added benefit to multiple temperature checks per day. In addition, multiple daily temperature checks would impose a significant operational burden and implications for the guest experience.

Given that an elevated temperature is not a consistently present marker of a SARS-CoV-2 infection, the Panel recommends that cruise operators also screen on a daily basis for COVID-19 symptoms. The CDC recommends that employers consider symptom screening as an optional strategy to use when identifying potential COVID-19 cases, and notes that it should be used in conjunction with PPE and other protective measures.<sup>20</sup>

**Recommendation 14: Cruise operators should employ routine symptom screening methodologies to help ensure that potential SARS-CoV-2 infections are identified as quickly as possible.**

Potential symptom screening methodologies include guests self-reporting through a mobile application or in-person symptom screenings performed by a stateroom attendant or other ship personnel. Similarly, crew could self-report symptoms daily through electronic means or to their supervisor or other designated personnel. The Panel discussed the attributes of various methods of screening and ultimately decided that cruise lines should employ whatever method they believe is likely to produce the most timely, accurate, and consistent reporting of symptoms.

The Panel also discussed more passive measures of onboard surveillance such as wastewater testing. While not specific enough to assist with contact tracing, wastewater testing could be an effective way for cruise operators to monitor if SARS-CoV-2 is on board the ship, and it may provide an early indication of infection prior to any symptom expression.

**Recommendation 15: Cruise operators should ensure education efforts are in place to help guests understand the importance of reporting symptoms and potential repercussions of failure to report symptoms.**

Education is a key part of ensuring that all guests and crew members recognize the importance of being transparent if they develop any COVID-19-like symptoms. Similar to informing guests about the mask requirements on board, this education should begin at the time of booking so that the guests fully understand cruise operators' expectations far in advance of boarding the ship. Education should also continue throughout the guest journey.

## **ii. Protective Measures for Guests and Crew**

### ***Personal Protective Equipment (PPE) Usage***

Spread of SARS-CoV-2 is significantly reduced through appropriate use of PPE. As such, cruise operators must require PPE use among their crew members and guests. While some crew members with prolonged guest contact (*i.e.* contact that may result in exposure by CDC's definition) may be required to utilize multiple, complementary forms of PPE (*e.g.*, spa staff coming in close contact with guests will be

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<sup>20</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, "Interim Guidance for Businesses and Employers Responding to Coronavirus Disease 2019 (COVID-19), May 2020," CDC website, last updated June 30, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>.

required to wear masks and additional PPE), the Panel recommends that guests utilize face masks/cloth coverings in accordance with CDC recommendations while on board the ship.

The Panel discussed the benefits to widespread and consistent usage of face masks on board a cruise ship as well as consumer preferences about mask usage. There is increasing evidence that cloth face coverings help prevent people who are infected with SARS-CoV-2 from spreading the virus to others. According to CDC, cloth face coverings are a critical tool in the fight against COVID-19 that could reduce the spread of the virus, particularly when used universally within communities.<sup>21</sup> In July 2020, the *Lancet* published a systematic review of 172 observational studies in health care and non-health care settings across 16 countries and six continents that found a reduced risk of infection with the use of face masks.<sup>22</sup>

Consumer insight surveys conducted by the cruise industry show that some guests are unwilling to cruise if face coverings are required, while other consumers are unwilling to cruise if face masks are not required. The limited experience this summer aboard European cruises has revealed that a significant portion of guests wear face masks in public areas, even when they are not mandated. Therefore, in the interest of limiting potential spread of virus, the Panel recommends that face coverings are a simple and effective strategy that should be employed. The Panel recognizes that as disease prevalence goes down, face covering requirements may be loosened over time based on the latest available scientific data, public health agency recommendations, and risk modeling. However, in the initial period of sailing, they are an important tool that should be regularly used.<sup>23</sup>

**Recommendation 16: To prevent the spread of SARS-CoV-2, cruise operators should require guests and crew to wear cloth face coverings/face masks in accordance with CDC recommendations.<sup>24</sup>**

Specifically, guests should wear face coverings in any indoor, congregate setting regardless of physical distancing measures, but should not be required to wear face coverings in their own cabins. A notable exception is indoor dining. Seating in restaurants and bars/lounges should allow for physical distancing, so guests can eat and drink without needing face coverings while seated.

Face coverings are not required in outdoor settings as long as physical distancing is feasible. However, if physical distancing is not feasible in certain outdoor settings, masks/face coverings among guests should be required in those locations.

For crew members, masks should be worn any time they are engaging with other crew members or guests (*i.e.*, in all public settings, both indoors and outdoors).

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<sup>21</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “CDC Calls on Americans to Wear Masks to Prevent COVID-19 Spread,” CDC website, published July 14, 2020, accessed September 18, 2020, <https://www.cdc.gov/media/releases/2020/p0714-americans-to-wear-masks.html>.

<sup>22</sup> Derek Chu et al., “Physical Distancing, Face Masks, and Eye Protection to Prevent Person-to-Person Transmission of SARS-CoV-2 and Covid-19: A Systematic Review and Meta-Analysis,” *Lancet* 395 no. 10,242 (June 27, 2020): 1973-1987.

<sup>23</sup> Case-by-case exceptions may be granted for individuals for whom wearing a mask is medically contraindicated.

<sup>24</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Use of Masks to Help Slow the Spread of COVID-19,” CDC website, last updated June 28, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html>.

CDC recommends that masks have two or more layers, be worn over the nose and mouth, be worn by individuals two years of age and older, and should not be worn by children younger than two, people who have trouble breathing, or people who cannot remove the mask without assistance.<sup>25</sup> CDC does not recommend that non-health care workers wear masks intended for health care workers and also does not recommend the use of gaiters or face shields at this time. Cruise operators should ensure that requirements for face masks are in accordance with the most up-to-date CDC guidelines.

**Recommendation 17: Crew members with prolonged contact (*i.e.*, contact that may result in exposure by CDC’s definition) with guests on board the ship should be required to utilize complementary PPE, in addition to wearing a face mask/face covering..**

There are several scenarios on board where crew members may come in close contact with guests for longer periods of time (*e.g.*, spa staff giving guests a spa treatment), where it is impossible for crew members to maintain physical distancing from each other or guests to perform their job function and/or maintain the safety of the ship (*e.g.*, watch standing officers, mooring stations). In such scenarios, cruise operators should ensure that crew members are equipped with the necessary and additional PPE, such as gloves, to prevent transmission of SARS-CoV-2 and other infectious illnesses.

The Panel also recommends educating guests and crew members on how to properly clean and wear their face masks/face coverings as appropriate, in adherence with CDC recommendations.<sup>26</sup>

### **iii. Physical Distancing**

Physical distancing is key to reducing the spread of SARS-CoV-2 given that transmission is typically related to prolonged, close contact with another individual who is infected with SARS-CoV-2. According to CDC, “to practice social or physical distancing, stay at least 6 feet (about 2 arms’ length) from other people who are not from your household in both indoor and outdoor spaces.”<sup>27</sup> As such, cruise operators should take precautions to both facilitate (*e.g.*, reduced capacity, facilities modifications) and require appropriate physical distancing for guests and crew.

### **Capacity Restrictions**

One way that cruise operators can facilitate physical distancing is by reducing overcrowding on board the ships. Therefore, the Panel believes that it is appropriate for cruises to sail at reduced capacity once sailing resumes as a way to facilitate physical distancing, especially as procedures are being tested to ensure they are working properly. Capacity can be gradually increased as conditions permit.

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<sup>25</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “How to Select, Wear, and Clean Your Mask,” CDC website, last updated August 27, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/about-face-coverings.html>.

<sup>26</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “How to Wash Masks,” CDC website, last updated May 22, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/how-to-wash-cloth-face-coverings.html>.

<sup>27</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Social Distancing,” CDC website, last updated July 15, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/social-distancing.html>.

**Recommendation 18: When returning to sailing, cruise operators should adjust guest and crew load factors in a manner that allows for appropriate physical distancing on board in accordance with applicable guidance, taking into consideration the size and design of each ship.**

The Panel recommends that returning to cruising with a reduced population of guests and crew will significantly aid cruise operators in reducing overcrowding and promoting physical distancing. Furthermore, it ensures there is ample space to allow other SARS-CoV-2 controls such as adequate isolation spaces for symptomatic or potentially infected individuals and single-occupancy crew rooms for crew members. Cruise operators can consider gradually increasing the load factor on ships over time in accordance with how well other control measures are working. Of note, a reduction in load factor should not apply to medical staff, as the ratio of medical personnel to guests and crew will be purposefully increased.

Capacity reductions should also be applied to all ship and terminal venues (*e.g.*, restaurants, retail, casinos, lounges, fitness centers), as well as transportation vehicles and shore excursions, to allow for appropriate distancing practices.

### ***General Distancing Guidelines***

As a general rule, cruise operators should do everything they can to facilitate and promote social distancing in accordance with CDC guidelines.

**Recommendation 19: Cruise operators' facilities on board the ship, at terminals, and at cruise line-owned and operated destinations should be modified to promote and facilitate physical distancing in accordance with the CDC recommendation of a distance of at least six feet.**

Should CDC physical distancing guidelines change, cruise operators should be prepared to respond accordingly. At this time, however, there are no settings on board where it would be appropriate for cruise operators to suspend the general physical distancing recommendations. As such, seating should be modified across the ship, wherever feasible, to promote distancing. The specific modifications that can be made will vary by ship. The Panel defers to each cruise operator to take on the specific planning for each of their vessels. The kinds of modifications that the Panel discussed include spacing out loungers at the pool, separating tables at restaurants or leaving some empty, blocking off certain seats in the theaters, blocking off some slot machines to allow space between guests, and moving activities outdoors where possible (*e.g.*, holding yoga class on the ship deck rather than in the gym). While many of the specific modifications may vary by cruise operators and ship, the Panel believes that removal of, and substitution for, self-service buffets during this time will help to maintain these general distancing guidelines and avoid overcrowding, and should therefore be implemented across all ships.<sup>28</sup>

In addition, guests should be frequently reminded about their responsibility to physically distance via appropriate signage and floor markers.

The requirement to maintain physical distancing will require cruise operators to modify or in some cases cancel certain activities. For example, a muster drill is required early in the cruise to ensure guests understand safety evacuation procedures. This often leads to significant crowding, so innovative

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<sup>28</sup> Suzanne Rowan Kelleher, "Watch: Viral Japanese Video Shows How Quickly COVID-19 Can Spread at a Buffet," *Forbes* (May 11, 2020), <https://www.forbes.com/sites/suzannerowankelleher/2020/05/11/watch-viral-japanese-video-shows-how-quickly-covid-19-can-spread-at-a-buffet/#33f3b2e924a5>.

solutions should be employed to alter the flow of people. Some recreational events like poolside dance parties may need to be cancelled or significantly altered from their previous form. The Panel understands that some of these modifications may negatively impact the guest experience. Whenever activities can be preserved through additional spacing, smaller groups, moving activities outdoors, or other innovations, the Panel supports their continuation. At the same time, the Panel recognizes that some activities cannot be safely conducted and may need to be postponed until a time when risks have been reduced.

**Recommendation 20: Abundant signage and floor markers should be utilized to communicate physical distancing requirements in the terminal, at cruise line-owned destinations, and on board the ship, with a particular emphasis on high-traffic areas (e.g., gangways, elevators, ship common areas).**

The only exception to the general distancing guidelines is for guests traveling together or immediate family members. Guest traveling together from the same household or immediate family members should be encouraged to remain together while traveling and to physically distance themselves not from each other, but from other guests/groups when in public spaces.

### ***Terminal, Boarding, Debarkation Controls***

Protocols and procedures for increased physical distancing should be implemented along every step of the guest journey. Essential to appropriate distancing is reducing the need for face-to-face interactions between guests and crew. Therefore, the Panel recommends that cruise operators leverage the appropriate technology and procedures to allow for touchless boarding and debarkation.

**Recommendation 21: Cruise operators should utilize processes and protocols for touchless check-in and speedier boarding to reduce contact and potential congestion in the terminal.**

Reducing the need for face-to-face interactions at check-in is an improvement that will reduce the likelihood of crowding and creation of a choke point in the boarding process. Wherever possible, touchless processes should be used to reduce the amount of time at boarding and the level of interaction between terminal personnel and guests. Additional controls that can help to facilitate physical distancing throughout the guest journey include:

- Restricting visitor access to the terminal and ship;
- Arrival by appointment to the terminal;
- Access to preboard wellness screening materials in advance of arrival; and
- Aligning terminal hours of operation with ship arrival and debarkation times to reduce unnecessary traffic in the terminal.

## **II. Sanitation and Ventilation**

According to CDC, SARS-CoV-2 “is thought to spread mainly from person-to-person, mainly through respiratory droplets produced when an infected person coughs, sneezes, or talks.”<sup>29</sup> While the risk of spread can be mitigated through strategies such as physical distancing and mask wearing, a specific

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<sup>29</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Frequently Asked Questions: Spread,” CDC website, last updated September 16, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/faq.html#Spread>.



focus on reducing transmission via sanitation of surfaces and objects and through air management strategies is warranted to reduce the risk of an onboard outbreak.

Stringent sanitation protocols and hand hygiene measures for guests and crew can reduce the risk of transmission of SARS-CoV-2 via surfaces. Since other infectious illnesses like norovirus and influenza are also likely to be transmitted via contaminated surfaces, enhanced sanitation protocols will help mitigate the risk of contracting various pathogens via contaminated surfaces, not just SARS-CoV-2.<sup>30</sup> Additionally, recent evidence has shown that airborne particles may play a role in virus transmission. Ensuring that a ship is equipped with appropriate heating, ventilation, and air conditioning (HVAC) systems and other air control measures will also help prevent an outbreak on board a ship.

The full list of the Expert Panel's recommendations around appropriate ventilation and sanitation protocols are described below. It is important to note that while the strategies discussed in this section may help reduce transmission of a variety of infectious diseases on board cruise ships, the Panel's recommendations are specifically geared toward prevention of the spread of SARS-CoV-2.

### **i. Sanitation**

Comprehensive cleaning protocols will mitigate the risk of disease transmission on board. Through the Vessel Sanitation Program, the CDC already provides significant guidance on sanitation protocols focused on preventing and controlling the introduction, transmission, and spread of gastrointestinal illness on cruise ships. All requirements of the Vessel Sanitation Program (VSP) Operations Manual are assumed to be part of the baseline requirements cruise ships will operate under,<sup>31</sup> and the Panel's recommendations regarding SARS-CoV-2 mitigation make additional suggestions or modifications for implementation in tandem with existing protocols.

Recently published data on the survival of SARS-CoV-2 on environmental surfaces suggest that SARS-CoV-2 is stable on plastic and stainless steel for about two to three days, compared to on copper or on cardboard, where SARS-CoV-2 is only stable for 4 hours and 24 hours, respectively.<sup>32</sup> Overall, these data suggest that potential transmission of SARS-CoV-2 via inanimate surfaces and objects is possible.

The Panel discussed the relative risk of transmission of SARS-CoV-2 via different methods. CDC advises that the primary and most important mode of transmission for SARS-CoV-2 is through close contact from person to person. Based on previously mentioned data from lab studies on SARS-CoV-2 and what is known about similar respiratory diseases, it may be possible that a person can become infected by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes, but this isn't thought to be a major mode of transmission. Therefore, the Panel recommends that sanitation procedures should be followed along with other risk-mitigation protocols that reduce the chances of person-to-person contact.

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<sup>30</sup> World Health Organization, "Transmission of SARS-CoV-2: Implications for Infection Prevention Precautions," WHO website, published July 9, 2020, accessed September 18, 2020, <https://www.who.int/news-room/commentaries/detail/transmission-of-sars-cov-2-implications-for-infection-prevention-precautions>.

<sup>31</sup> U.S. Department of Health and Human Services, U.S. Public Health Service, and CDC National Center for Environmental Health, "Vessel Sanitation Program 2018 Operations Manual," published 2018, accessed September 18, 2020, [https://www.cdc.gov/nceh/vsp/docs/vsp\\_operations\\_manual\\_2018-508.pdf](https://www.cdc.gov/nceh/vsp/docs/vsp_operations_manual_2018-508.pdf).

<sup>32</sup> G. Kampf et al., "Persistence of Coronaviruses on Inanimate Surfaces and Their Inactivation with Biocidal Agents," *Journal of Hospital Infection* 104, no. 3 (March 1, 2020): 246-251.

The focus on sanitation should begin before the guests board the ship by providing educational information on enhanced ship sanitation and cleanliness protocols at the time of booking and ensuring the terminal is appropriately cleaned and disinfected.

**Recommendation 22: Cruise operators should educate guests in advance of travel about the sanitation measures that are being used preboard, on board, and at private, cruise line-owned and operated destinations.**

Surveys of consumers have indicated that enhanced sanitation protocols are a significant factor in guests' comfort with cruising. Educating guests about the upgraded protocols will make them aware of the cruise operator's commitment to addressing this issue and increase their comfort with cruising, without necessitating that all prevention and safety measures are regularly apparent or visible to guests. Cleaning and disinfection are important precautions to take, but guests should understand that cleaning and disinfection alone are not sufficient to prevent the possibility of SARS-CoV-2 transmission on board and that they will need to continue to follow other precautions like social distancing and mask wearing. While visibly observing constant cleaning and disinfecting may be comforting to some guests, that may not be the case for other guests. As such, cruise operators should avoid excessive sanitation measures that may give the false impression of enhanced safety or that could negatively impact the guests' cruise experience (*e.g.*, constant smell of disinfectants, general feeling of being in a medical space).

Additionally, when educating guests about the upgraded protocols, the Panel supports cruise operators describing their sanitation measures as "hospital-like" and referencing the CDC's recommendations.

Overall, sanitation methods employed by cruise operators should be consistently employed across their onboard locations, terminals, and cruise line-owned and operated destinations, and should focus on reduced use of communal and shared items and employing traditional cleaning methods to properly sanitize surfaces.

**Recommendation 23: Enhanced sanitation protocols should be employed to protect against the risk of SARS-CoV-2 transmission via inanimate surfaces or objects, with attention to both high- and low-touch areas of the ship, terminal, and cruise line-owned and operated destinations.**

Cruise operators should evaluate their sanitation protocols and consider areas of the ship that require a higher frequency of disinfecting or the addition of new methods of cleaning to prevent against the risk of SARS-CoV-2 transmission via surfaces. Cruise operators should apply the disinfectants to frequently touched surfaces or objects for an appropriate contact time as indicated on the product label. Contact cleaning and disinfecting methods (*e.g.*, wiping) should be employed alongside passive cleaning methods (*e.g.*, electrostatic spraying, UV lights).

When possible, single use items should be used instead of shared items (*e.g.*, disposable menus or digital codes rather than paper menus, having guests purchase snorkels rather than sharing). In many cases this will not be feasible, so items shared between guests (*e.g.*, salt and pepper shakers, sporting equipment, massage tables) should be adequately sanitized at intervals consistent with the cruise operator's surface sanitation protocols.

Additionally, cruise operators should ensure that there is sufficient time between sailings to thoroughly clean and sanitize the ship to protect against the risk of SARS-CoV-2 passing from guests from one cruise to the next.

**Recommendation 24: Cruise operators should ensure that all disinfectants used for cleaning and disinfection are on the EPA’s List N: Disinfectants for Use Against SARS-CoV-2 or national equivalent for terminals located outside the U.S., which must also comply with local government regulations.<sup>33</sup>**

As cruise operators evaluate the disinfectants that they will use and recommend for use across their properties, they should ensure that all of the disinfectants are listed on “List N.”

EPAs List N contains more than 450 products with 32 active ingredients that meet criteria for use against SARS-CoV-2. When using these EPA registered disinfectants, the label directions should be followed for safe and effective use, including the necessary contact time. If products on this list are going to be used in conjunction with a cleaning device (e.g., electrostatic sprayer) the cruise operator should assess the effectiveness of the combination of the product and device together before including in their overall sanitation strategy.

While cruise operators can generally abide by consistent use of sanitation protocols, products, and technologies across settings, there may be situations where enhanced sanitation efforts are warranted. The Panel recommends that cruise operators continuously consider settings where additional disinfection may be necessary. In addition, if a SARS-CoV-2 infection is identified on board, cruise operators should step up their internal compliance checks to ensure that all sanitation procedures are being properly implemented. The protocols should already be designed to be protective against SARS-CoV-2 transmission, so more cleaning and disinfecting is not necessarily warranted. However, verification that the specified procedures are actually being implemented across the ship is prudent.

## **Hand Hygiene**

As with all infections, hand hygiene remains a key aspect of preventing transmission of SARS-CoV-2. For this reason, it is important that all guests and crew members on board practice good hand hygiene, that cruise operators provide all guests and crew members with sufficient education and training to understand what proper hand hygiene entails, and that all settings (ships, terminals, cruise line-owned and operated destinations) are equipped with the appropriate tools and facilities to ensure safe and convenient access for all.

**Recommendation 25: Cruise operators should follow CDC recommendations regarding the use of hand sanitizers and hand washing with soap and water to craft their recommendations for guests.**

Based on current CDC recommendations, to protect from COVID-19 and other infectious illnesses,<sup>34</sup> guests and crew members should practice frequent and appropriate hand hygiene using soap and water for at least 20 seconds or an alcohol-based hand rub (or equivalent product, as described below). CDC also provides a list of scenarios in which it is particularly helpful to practice hand washing, such as before eating or preparing food and after leaving a public place or restroom. If hands are visibly dirty or soiled, washing hands with soap and water should be prioritized over use of hand sanitizer.

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<sup>33</sup> U.S. Environmental Protection Agency, “List N: Disinfectants for Use Against SARS-CoV-2 (COVID-19),” EPA website, last updated September 17, 2020, accessed September 18, 2020, <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2-covid-19>.

<sup>34</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Your Health: How to Protect Yourself & Others,” CDC website, last updated September 11, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/prevention.html>.

When procuring hand sanitizers, cruise operators should ensure that they contain 60-95% alcohol. Further, as per the CDC's recommendations, the manufacturer's recommendations should be followed when determining the volume of alcohol-based hand rub to use for maximum effectiveness.

Non-alcohol-based hand sanitizer products are commercially available. If cruise operators are considering use of these products, they should ensure that they are non-irritating to human skin and demonstrated to be effective against viruses based on peer reviewed literature. At this time, the CDC's guidance for health care providers about hand hygiene and COVID-19 says, "CDC does not have a recommended alternative to hand rub products with greater than 60% ethanol or 70% isopropanol as active ingredients. Benzalkonium chloride, along with both ethanol and isopropanol, is deemed eligible by FDA for use in the formulation of healthcare personnel hand rubs. However, available evidence indicates benzalkonium chloride has less reliable activity against certain bacteria and viruses than either of the alcohols."<sup>35</sup>

**Recommendation 26: Cruise operators should ensure that hand sanitizer stations, wipes, or hand washing stations are conveniently placed around the ship for guests' and crew members' usage.**

By providing hand sanitizer and hand washing stations throughout the ship, guests and crew members are consistently reminded to be practicing hand hygiene to minimize the risk of transmission of SARS-CoV-2 and other infectious pathogens. Furthermore, convenient placement of such stations (*e.g.*, at entrances of restaurants, guest services, outside elevators) will also increase the likelihood that guests and crew members use them.

In addition to ensuring that hand sanitizer and hand washing stations are placed around the ship, terminals, and cruise line-owned and operated destinations, cruise operators should add signage in all of these settings to direct guests and crew to the nearest station, as well as provide signage at the stations informing guests and crew on how to properly practice hand hygiene (*e.g.*, wash the hands with soap and water for at least 20 seconds or use an approved hand sanitizer).

**Recommendation 27: Cruise operators should ensure that crew members are thoroughly trained on all aspects of infection control with emphasis on proper hand hygiene techniques.**

All crew members should be thoroughly trained and educated on the best methods to use when practicing hand hygiene to reduce risk of transmission of SARS-CoV-2 and other infections. Cruise operators should also ensure that crew members coming in close contact with guests or serving food and drinks be instructed on the frequency of practicing hand hygiene, and in accordance with CDC recommendations.<sup>36</sup>

**Recommendation 28: In addition to providing hand sanitizer and hand washing stations on board, cruise operators should encourage hand washing or use of hand sanitizer before and after guests participate in recreational activities.**

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<sup>35</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, "Hand Hygiene Recommendations: Guidance for Healthcare Providers About Hand Hygiene and COVID-19," CDC website, last updated May 17, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/hcp/hand-hygiene.html>.

<sup>36</sup> *Id.*

Various sports and activities are offered to guests on board cruise ships; however, many of these activities can increase risk of contracting SARS-CoV-2 or other infections due to equipment, toys, games, etc. that are commonly used by other guests. To decrease this risk of transmission, cruise operators should not only ensure that all equipment, toys, games, etc. be sanitized after each use, but should also require that all guests sanitize their hands before and after participating in such activities.

## ii. Ventilation, HVAC, Filtration Controls

Pathogen dissemination through the air occurs through droplets and aerosols typically generated by coughing, sneezing, shouting, breathing, toilet flushing, singing, talking, and during some medical procedures. It takes about 8 minutes for a 10 $\mu$  particle to settle 5 feet in still air, while a 1 $\mu$  particle would take 12 hours to settle 5 feet in still air.<sup>37</sup> Although direct exposure to respiratory droplets is the main transmission route of SARS-CoV-2, some investigators have suggested that SARS-CoV-2 may be transmitted via aerosols. These studies that suggest that SARS-CoV-2 behaves like influenza and RSV, and that transmission via airborne droplets is an important pathway.<sup>38</sup> These studies suggest that 1) a number of respiratory droplets generate microscopic aerosols (< 5  $\mu$ m) by evaporating, and 2) normal breathing and talking results in exhaled aerosols. Thus, a susceptible person could inhale aerosols, and could become infected if the aerosols contain the virus in sufficient quantity to cause infection within the recipient. The proportion of exhaled droplet nuclei or of respiratory droplets that evaporate to generate aerosols, and also the infectious dose of viable SARS-CoV-2 required to cause infection in another person, are not known; however, this issue has been studied for other respiratory viruses.

The World Health Organization (WHO) has acknowledged that “airborne transmission of [SARS-CoV-2] can occur in health care settings where specific medical procedures, called aerosol generating procedures, generate very small droplets called aerosols. Some outbreak reports related to indoor crowded spaces have suggested the possibility of aerosol transmission, combined with droplet transmission, for example, during choir practice, in restaurants or in fitness classes.”<sup>39</sup> This acknowledgement followed an open letter signed by 239 scientists from 32 countries urging WHO and other public health organizations to address airborne transmission of COVID-19.<sup>40</sup>

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<sup>37</sup> Renat Manassypov, “Evaluating Virus Containment Efficiency of Air-Handling Systems,” *ASHRAE* (July 2020): 17-23.

<sup>38</sup> Rajat Mittal, Rui Ni, and Jung-Hee Seo, “The Flow Physics of COVID-19,” *Journal of Fluid Mechanics* 894 (July 10, 2020): F2; Lydia Bourouiba, “Turbulent Gas Clouds and Respiratory Pathogen Emissions: Potential Implications for Reducing Transmission of COVID-19,” *JAMA* 323, no. 18 (May 12, 2020): 1837-1838; Sima Asadi et al., “The Coronavirus Pandemic and Aerosols: Does COVID-19 Transmit Via Expiratory Particles?” *Aerosol Science and Technology* 54, no. 6 (2020): 635-638; Lidia Morawska and Junji Cao, “Airborne Transmission of SARS-CoV-2: The World Should Face the Reality,” *Environment International* 139 (2020): 105730; Jan Galton et al., “Respiratory Virus RNA Is Detectable in Airborne and Droplet Particles,” *Journal of Medical Virology* 85, no. 12 (2013): 2151-2159; Valentyn Stadnytskyi et al., “The Airborne Lifetime of Small Speech Droplets and Their Potential Importance in SARS-CoV-2 Transmission,” *Proceedings of the National Academy of Sciences of the United States of America* 117, no. 22 (2020): 11875-11877.

<sup>39</sup> World Health Organization, “Transmission of SARS-CoV-2: Implications for Infection Prevention Precautions,” WHO website, published July 9, 2020, accessed September 18, 2020, <https://www.who.int/news-room/commentaries/detail/transmission-of-sars-cov-2-implications-for-infection-prevention-precautions>.

<sup>40</sup> Lidia Morawska and Donald Milton, “It is Time to Address Airborne Transmission of COVID-19,” *Clinical Infectious Diseases*, accepted manuscript (July 6, 2020).

Given the evidence noted above, and with an acknowledgement of the limitations of current studies and the remaining questions regarding infectious dose, etc., the Panel concluded that air management strategies are an important part of a cruise operator's return to sail plan.

**Recommendation 29: Transmission of SARS-CoV-2 through the air is sufficiently likely that airborne exposure to the virus should be controlled for.**

Specifically, the Panel believes that it is important that cruise operators develop air management strategies that minimize the risk of aerosol transmission and ease the concerns of guests and crew regarding airborne pathogen dispersal. To achieve this goal, cruise operators should consider deploying a number of different air management strategies.

The University of Nebraska Medical Center & National Strategic Research Institute recently conducted a bioaerosol assessment on Royal Caribbean's "Oasis of the Seas" vessel. This study involved releasing billions of 1 $\mu$  aerosol-sized microspheres, each containing uniquely DNA barcoded inert virus surrogate, throughout the ship at certain pre-selected spaces (*i.e.*, crew cabins, guest staterooms, and adjacent public spaces including the casino, Studio-B & Disco/Lounge) to determine the efficiency and effectiveness of the vessel's indoor air management strategies, as well as to understand the spread of the aerosols through the HVAC system and in between the adjacent private and public spaces. Unpublished data from this assessment highlights that an HVAC system equipped with MERV 13 filtration<sup>41</sup> and an energy recovery wheel did not transport a significant number of aerosols into adjacent rooms and spaces served by the same air handling unit, and in most cases the airborne contamination was undetectable. Furthermore, study results show that in public areas, guest staterooms, and crew cabins, airborne contamination disappeared or microspheres were not detectable in less than an hour from the space they were released. This was accomplished by the combination of  $\geq$  6 air changes in the room and filtration of air through the MERV 13 filters. While not yet published, the results of this study provide confidence that a variety of indoor air management strategies, appropriately managed, can reduce presence and transmission of SARS-CoV-2 through the air.

**Recommendation 30: Cruise operators should use a variety of indoor air management strategies aimed at reducing occupant exposure to infectious droplets/aerosols.**

The Panel supports the use of the following strategies:

- 1) **Enhance filtration** – The Panel recommends that HVAC filters be upgraded to the highest level possible for each ship given the constraints of ship age and ventilation type (*e.g.*, MERV 8 to MERV 13; see below).
- 2) **Optimize airflow patterns** – For example, the Panel recommends that cruise operators optimize airflow so that air is not recirculated; should air recirculation exist, given the HVAC system design, then the recirculated air must be filtered through a high-grade filter (*i.e.*, MERV 13 or higher).
- 3) **Use negative pressurization** – The Panel recommends that cruise operators ensure that SARS-CoV-2 isolation rooms are consistently at negative pressure. This means that cruise operators

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<sup>41</sup> MERV stands for Minimum Efficiency Reporting Value, a system used to evaluate the efficiency of an air filter based on how effective it is at catching particles of various sizes. The higher the MERV rating, the higher the air filtration capabilities of a particular filter. MERV ratings range from 1-20, with 1 being the lowest level of filtration and 20 being the highest. Additional detail on MERV filter recommendations is provided later in this document.

should ensure that there is sufficient negative pressure that will not be affected by doors opening and closing or people walking by. This should be optimized given the constraints of ship age and ventilation type.

- 4) **Minimize unfiltered, recirculated air** – Cruise operators should provide air exhausted to the outside and maximize air changes per hour and filtration of air in staterooms, crew rooms, and public areas.
- 5) **Increase number of air changes per hour in certain areas** – The Panel recommends that cruise operators pay special attention to areas where individuals would be most vulnerable to airborne transmission, and that they should prioritize increasing the number of air changes per hour in those areas. More specifically, isolation rooms in medical facilities on board should have 6-12 air changes per hour, be at a negative pressure to the adjacent area, and have 100% air exhausted to the outside.
- 6) **Use portable HEPA filters (or other proven air cleaning systems) in congregate areas, as needed** – Portable HEPA units have been shown to help reduce the level of airborne particles. This technology or other technologies that reduce the risk of airborne infection transmission may be used to augment other air management strategies.<sup>42</sup>
- 7) **Maximize outdoor functions and physical distancing** – The Panel recommends an overall emphasis on reducing indoor functions whenever possible, given that dilution is most achievable in outdoor settings. Further, cruise operators should ensure that guests understand that air management strategies do not negate the importance of following physical distancing protocols.

The Panel also recommends that, wherever feasible, cruise operators upgrade the HVAC systems (e.g., enhanced filtration from MERV 8 to MERV 13) on their ships to minimize pathogen dispersal from potentially infected guests and crew.

**Recommendation 31: All cruise operators should upgrade the HVAC systems on their ships to, ideally, MERV 13 filters to minimize pathogen dispersal from infected guests and crew.**

HVAC upgrades can drastically improve filtration of pathogens and therefore reduce the risk that SARS-CoV-2 particles are transmitted through the air. As the MERV rating increases, fewer airborne contaminants and dust particles can pass through the filter. For example, MERV 8 HVAC filters are 30% efficient in removing 3.0-10.0 $\mu$  particle size, while MERV 13 filters are 90% efficient in removing 0.3-1 $\mu$  particle size. Therefore, cruise operators should make every possible effort to upgrade the HVAC filters throughout their ships to MERV 13 filters.

**Recommendation 32: Cruise operators' indoor air management strategies should be optimized given the constraints of ship age and ventilation type.**

The Panel understands that ships vary in age, size, layout, ventilation type, etc. (sometimes significantly). As such, the Panel did not feel comfortable recommending minimum levels of protection for each air management strategy. However, the Panel does feel strongly that MERV 13 HVAC filters should be utilized. If that is infeasible, the Panel strongly believes that cruise operators should optimize the air management strategies used to the greatest extent possible on each of their ships, which would include upgrading HVAC filtration to as close to a MERV 13 filter as possible.

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<sup>42</sup> William Rutala et al., "Efficacy of Portable Filtration Units in Reducing Aerosolized Particles in the Size Range of Mycobacterium Tuberculosis," *Infection Control & Hospital Epidemiology* 16, no. 7 (July 1995): 391-398.

Further, given the evolving science around transmission of SARS-CoV-2, cruise operators should continue to evaluate new air management strategies that will further assess and reduce guest and crew risk of exposure to droplet/airborne pathogens. Specifically, the Panel encourages cruise operators to focus on reducing exposure in areas where guests and crew would be most vulnerable to droplet/airborne exposure to virus (*i.e.*, critical control points).

**Recommendation 33: When considering air management strategies, cruise operators should have a primary focus on reducing exposures in the core set of areas where guests and crew would be most vulnerable to droplet/airborne exposure to virus.**

Being able to accurately address the areas considered critical control points, and ensuring minimums are met in those areas, is a key aspect in mitigating risk of airborne transmission of SARS-CoV-2. On ships, examples of specific hazards include circumstances where airborne exposure to the virus might be uncontrolled (or less controlled) for such as areas where crowding is common, areas subject to heavy guest movement, areas with the lowest air change rate, or areas where cruise operators have discerned that guests or crew likely became exposed or infected with SARS-CoV-2 during recent ship outbreaks.

As cruise operators evaluate various strategies that could be employed to reduce the risk of airborne exposure to SARS-CoV-2, they should evaluate each effort in the context of the other efforts being performed in tandem. Further, before employing any new technologies/strategies on board, cruise operators should determine the effectiveness of complementary enhancements and systems in reducing microbial contamination before employing them on board (*e.g.*, air ionizers).

Finally, it is important to note that even with the important upgrades described above, and even with the most robust ventilation systems, it will be impossible for cruise operators to control all airflows and completely prevent dissemination by droplets. Therefore, all sanitation and ventilation controls should be leveraged within the context of additional SARS-CoV-2 transmission mitigation tactics.

### **III. Response, Contingency Planning, & Execution**

Essential to preparing to sail during an evolving pandemic is an appropriate plan for responding in the event of a SARS-CoV-2 outbreak on board a ship. There are three key components to an effective mobilization plan in the event that a SARS-CoV-2 infection is identified on a cruise ship: (1) appropriately augmented medical capabilities to effectively treat symptomatic patients, (2) a case management plan that will enable cruise operators to quickly identify symptomatic and asymptomatic individuals and use isolation and quarantine to stop the spread of infection, and (3) a plan for evacuating individual guests and impacted crew, or in the most extreme circumstances a whole ship, should an outbreak reach a sufficient level that the risk to guests and crew, and the risk of exceeding onboard medical capacity, is high enough to merit cruise cancellation. The recommendations of the Expert Panel around appropriate preparations for an onboard SARS-CoV-2 response are described below.

#### **i. Onboard Medical Capabilities**

Overall, cruise operators should aim to bolster their onboard medical capabilities such that care provided on board a ship is sufficiently robust to stabilize and treat guests and crew until they can be transitioned safely to a shore-based facility to continue their care. In particular, ships will need to be



equipped to address the rare situation where multiple patients are experiencing severe illness. This means that cruise operators will need to have sufficient clinicians and supplies to treat patients, and also sufficient supplies to maintain the safety of the medical staff (*i.e.*, appropriate PPE). Augmentations to the tools, spaces, and protective equipment at a clinician's disposal to treat a COVID-19 patient, together with appropriate medical staffing, form the backbone of effective outbreak preparedness.

### **Medical Personnel**

Having sufficient medical staffing on board is a key aspect of enhanced medical planning for potential COVID-19 cases. Should guests or crew on board a ship exhibit symptoms of COVID-19, it is essential that cruise operators have sufficient medical personnel to care for all symptomatic individuals in addition to guests experiencing medical emergencies unrelated to COVID-19. Therefore, the Expert Panel recommends that cruise operators increase their medical staffing ratios for the duration of the pandemic.

**Recommendation 34: As a part of augmenting onboard medical capacity to ensure preparedness for potential COVID-19 cases, cruise operators should increase their existing ratios of medical personnel to guests and crew.**

During the initial sailing period, the Panel expects that cruise operators will decrease the overall capacity of their ships. Therefore, it may be possible for cruise operators to sufficiently increase medical staffing ratios without increasing the absolute number of medical staff on board (*e.g.*, if a cruise operator maintains the number of medical staff normally on board for a full ship, sailing with a load factor of 50% would effectively double the medical staffing ratio). As cruise operators scale operations over time, medical staffing ratios should remain appropriately proportional to the guest/crew count until prevailing evidence suggests that SARS-CoV-2 is no longer a significant threat. Another way to ensure that medical staffing is appropriately augmented to respond in the unlikely but potential event that there is a surge in guests or crew requiring medical attention, is to establish redundancy and onshore back-up staff for the onboard medical personnel.

**Recommendation 35: Cruise operators should ensure redundancy and back-up for onboard medical personnel.**

Even as cruise operators increase their onboard medical staffing ratios, there still exists the possibility that there could be an influx of guests or crew requiring medical attention or medical staff who are incapacitated due to illness or otherwise unable to provide care for patients. In this unlikely event, cruise operators should ensure that they can quickly increase the number of medical staff on board. This will require a staffing structure in the cruise operator's organization that ensures the safety and availability of onshore staff to join the ship on short notice should the need arise.

Essential to a quick and effective mobilization response in the event of an outbreak is having the appropriate leadership and oversight for the team of professionals providing necessary care to patients. Therefore, the Expert Panel recommends that cruise operators designate a specific individual whose sole role would be to manage the medical team (*i.e.*, Senior Doctor). Cruise operators should also designate an individual to manage the ship's outbreak response (*i.e.*, the individual with responsibility for infection control described below) who would be an essential member of the medical team and would report to the Senior Doctor.

**Recommendation 36: Cruise operators should ensure there is sufficient onboard medical leadership on all ships, including the designation of a crew member with responsibility for infectious disease prevention and response who will inform and oversee execution of components of the response to an outbreak. Cruise operators should also ensure they have a doctor on board with intensivist training to manage the medical care of severely ill patients.**

The designated crew member with responsibility for infectious disease prevention and response should be an individual who is able to manage execution of public health and infection control protocols and ensure that onboard operations continuously meet or exceed the cruise operator’s public health and infection control standards. Further, cruise operators should ensure that their onboard medical staff includes at least one intensivist doctor who has training in acute respiratory care. This will ensure that the medical team has the appropriate expertise to respond to patients with more complex COVID-19 symptoms, in addition to caring for patients with less severe illness.

### ***Onboard Clinic Design & Operations***

Across the world, medical providers have had to modify their facilities in response to the global pandemic; hospital bed capacity has needed to be expanded wherever possible to handle the influx of patients exhibiting COVID-19 symptoms. Further, structural changes have been needed to ensure that the COVID-19 patient population is isolated from other patients and to protect those caring for them to the greatest extent possible.

Cruise operators will need to modify or enhance their medical facilities by taking steps similar to those seen among medical providers around the world. For example, the Panel recommends that cruise operators significantly increase their onboard capacity to care for critically ill patients.

**Recommendation 37: Cruise operators should increase the capacity in their onboard medical facilities to treat patients who may become critically ill from SARS-CoV-2 infection or other unrelated illnesses.**

The Panel spent significant time developing this recommendation about the required critical care capacity on board ships. The Panel noted that in a hospital on land, a patient may spend a significant length of time (*i.e.*, days or weeks) in an Intensive Care Unit (ICU) when critically ill. In contrast, on a cruise ship, a patient would spend limited time in an intensive care bed, with the goal of transferring the patient to an appropriate onshore care facility as soon as reasonably possible.

However, it is important that cruise operators have sufficient onboard critical care capacity because a patient may not be able to be immediately transferred to a shore-based facility depending on the location of the ship and other factors. Further, the severity of symptoms in a patient with SARS-CoV-2 infection is highly variable, and some patients require mechanical ventilation.<sup>43</sup> Driving our recommendations is the principle that in the worst case scenario, cruise operators need to be prepared to treat multiple seriously ill patients simultaneously. Additionally, while increasing capacity to address

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<sup>43</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Interim Clinical Guidance for Management of Patients with Confirmed Coronavirus Disease (COVID-19),” last updated September 10, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-guidance-management-patients.html>; Erin Stokes et al., “Coronavirus Disease 2019 Case Surveillance—United States, January 22–May 30, 2020,” *Morbidity and Mortality Weekly Report* 69, no. 24 (June 19, 2020): 759-765.

patients critically ill because of SARS-CoV-2 infection, cruise ships must also maintain capability to deal with other unrelated emergencies that may also require this level of care.

The American College of Emergency Physicians (ACEP) currently recommends that cruise ship medical facilities have at least 1 ICU room and at least 1 inpatient bed per 1,000 guests and crew, among other requirements.<sup>44</sup> The Panel felt that given the known risks of SARS-CoV-2 infection, the standard of a single ICU bed, regardless of the size of the ship, should be reexamined. The cruise lines we are advising presented us with the following proposal they intend to adopt to increase critical care capacity onboard their ships:

Capacity to care for critically ill patients onboard will be increased as follows:

- *Ships carrying between 250 and up to 1,000 persons (meaning guests and crew) will have at least 1 Intensive Care capable bed, and 1 inpatient bed.*
- *Ships carrying more than 1,000 and up to 3,000 persons will have at least 1 inpatient bed per 1,000 persons, of which 2 are Intensive Care capable beds.*
- *Ships carrying more than 3,000 and up to 5,000 persons will have at least 1 inpatient bed per 1,000 persons, of which 3 are Intensive Care capable beds.*
- *Ships carrying more than 5,000 and 6,000 persons will have at least 1 inpatient bed per 1,000 persons, of which 4 are Intensive Care capable beds.*
- *Ships carrying more than 6,000 and up to 8,000 persons, will have at least 1 inpatient bed per 1,000 persons, of which 5 are Intensive Care capable beds.*
- *Ships carrying more than 8,000 persons will have at least 1 inpatient bed per 1,000 persons, of which 6 are Intensive Care capable beds.*

The Panel reviewed this proposal and viewed it as responsive to the need to increase intensive care capacity. We recognize that some regular inpatient beds may also be “Intensive Care capable” beds, meaning that they could be converted to meet critical care needs during a surge. As cruise operators increase the available space to treat symptomatic guests and crew, they must also increase the treatment supplies accessible to onboard clinicians. Due to the fact that SARS-CoV-2 infection can result in severe lung complications, it is important that cruise operators have sufficient access to medical equipment such as Bilevel Positive Airway Pressure (BiPAP) machines and hospital-grade ventilators to support a patient’s oxygen levels. Furthermore, it is imperative that cruise operators comply with CDC-recommended personal protective equipment for medical staff caring for confirmed or suspected COVID-19 patients.<sup>45</sup>

In the course of many discussions on this topic, it became clear that the needs and capacities across the industry, and even within a specific cruise operator, are not uniform. Cruise operators may have

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<sup>44</sup> American College of Emergency Physicians, “Cruise Ship Health Care Guidelines: Policy Resource and Education Paper (PREP),” ACEP website, <https://www.acep.org/globalassets/new-pdfs/preps/cruise-ship-health-care-guidelines---prep.pdf>.

<sup>45</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Infection Control Guidance for Healthcare Professionals About Coronavirus (COVID-19),” CDC website, last updated June 3, 2020. accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/hcp/infection-control.html>.

different limitations on their ability to convert space based on their current facilities design, as well as different anticipated care needs on various ships. In determining the appropriate ratio of Intensive Care capable beds, consideration should be made for the number of persons who may need care on board and the time period in which they are expected to need care before they can be debarked, among other factors.

The Panel recommends that this is an area where close monitoring is warranted once cruising resumes to determine if these ratios are appropriate. Once the pandemic subsides, cruise operators may opt to reduce Intensive Care capable bed capacity.

The Panel also encourages further discussion on this topic with ACEP which sets industry wide standards.

**Recommendation 38: Cruise operators should amplify the varieties and amount of equipment in the onboard medical facilities, including the ability to test for SARS-CoV-2 infection on board.**

Cruise operators should ensure redundancy and back-up for medical equipment, as there is always the chance of an outbreak causing a quick influx of patients into medical units that would require a supply of back-up equipment on hand. Additionally, complex medical equipment can malfunction, so redundancy for vital equipment is important.

The Panel's surveillance and case management recommendations rely on the ability of cruise operators to conduct onboard testing for SARS-CoV-2. Cruise operators should therefore equip their ships with testing capabilities, including sensitive, specific methods such as PCR testing or other accurate and reliable testing methods that can confirm whether an individual who presents with symptoms is infected with SARS-CoV-2. In the event that the need for testing exceeds the capacity to do so rapidly on board, the cruise operators should have prearranged capability to use onshore providers to quickly conduct tests and return results.

In the potential scenario where a patient with an infectious disease must be evacuated from the ship while on a stretcher (*i.e.*, the patient is not able to walk/utilize appropriate PPE), the cruise operators should utilize negative pressure isolation stretchers to prevent transmission to other individuals during the disembarkation process. As such, all cruise operators should ensure that they have an appropriate supply of these isolation stretchers.

As noted above, in addition to increasing capacity, cruise operators will need to take great care to ensure that individuals being treated for COVID-19 are isolated from other patients as well as healthy guests and crew.

**Recommendation 39: Cruise ship facilities should be arranged to accommodate care for patients presenting with suspected infectious disease separately from care for those presenting with non-infectious diseases.**

While COVID-19 is a newer illness to the cruise industry, there are several other conditions that cruise ship operators are prepared to address and that have previously been handled on board cruise ships. Examples include strokes, injuries, gastrointestinal illnesses, and respiratory infections. Given the likelihood that some of those other conditions may occur at the same time as COVID-19, it is important

that cruise operators are able to physically separate the facilities in which guests and crew who require non-COVID-19 care so these individuals are not exposed to the virus, if it is present on board.

One way to ensure that non-infectious patients are not exposed to infectious patients is to modify the standard operation of the onboard medical clinic to educate and encourage guests to call in if they have concerns prior to presenting to the clinic in person. In addition, the clinic space should be separated, including with appropriate ventilation measures, so that isolation of suspected or confirmed cases is possible. Appropriate personnel and supplies will need to be available in the infectious and non-infectious zones. All persons presenting to the medical clinic must wear a face covering.

**Recommendation 40: Rather than a patient having an in-person appointment at the medical facility to receive a diagnosis or care, medical appointments should be scheduled virtually/remotely and/or medical staff members should hold appointments in the patient's stateroom when possible.**

Combined with appropriate isolation and quarantine facilities and procedures (see below), reducing the flow of guests through the medical facility to the maximum extent possible will help to maintain the health of guests and crew and reduce the likelihood that someone will acquire SARS-CoV-2 by visiting the onboard clinic itself. Many people with SARS-CoV-2 infection are asymptomatic or only mildly ill and do not require inpatient-level care. These individuals may be able to be isolated and visited regularly by the onboard medical staff in their isolation room, or remotely, rather than staying for long periods of time in the ship's medical facility. This will conserve space in the medical facility to care for the sickest patients.

## ii. Case Management

Once one person with a SARS-CoV-2 infection is identified on board, staff will need to mobilize quickly to appropriately treat infected patients, identify all potential cases on board using robust contact tracing, and segregate potentially infected guests and crew from healthy guests and crew. It is critical that cruise operators have the appropriate case management plans and protocols in place to respond to confirmed and potential SARS-CoV-2 infections on board.

### *Treatment Plan*

Due to the novel nature of the SARS-CoV-2 virus and the varying clinical profiles of patients, treatment guidelines must be adjusted to conform with prevailing scientific evidence, best practices, and patient needs. Cruise operators should ensure that their medical personnel are armed with the most up-to-date recommendations for treatment of COVID-19.

**Recommendation 41: A cruise line's medical treatment plan should be responsive to the current understanding of COVID-19 and optimal treatment protocols, as well as to the specific clinical needs of each patient.**

Depending on the presentation of the patient and results of testing, including repeat testing for SARS-CoV-2 and/or influenza, as appropriate, protocols should be in place for management and treatment of a variety of illnesses, including COVID-19. Each ship needs to have appropriate diagnostic capacity, medications, equipment, and PPE as well as medications to treat SARS-CoV-2, influenza, and secondary bacterial infections.

It will be up to the onboard physicians to use treatment guidelines to inform, rather than dictate, patient care. The National Institutes of Health (NIH) and the Infectious Diseases Society of America (IDSA) have up-to-date treatment guidelines published on their websites.<sup>46</sup>

In the event that an individual's care needs exceed the expertise of the onboard medical staff, cruise operators should ensure that COVID-19 experts are available for consultation.

**Recommendation 42: Cruise operators should have established relationships with onshore medical institutions that can provide telemedicine consultations in the event of a more serious COVID-19 case.**

Knowledge of treatment protocols and best practices for caring for those infected with SARS-CoV-2 are quickly evolving, and there are a limited number of COVID-19 medical experts. While onboard clinicians should be well trained and capable of treating patients with SARS-CoV-2 infections that follow more common or predictable trajectories, the Expert Panel recommends having on-call physicians who could provide clinical advice, if needed, for more serious or complex patient needs. These telemedicine arrangements should be made in advance to assure both the medical staff and patients on board that high quality care will be available.

An additional factor the Panel discussed is the potential need for telemedicine consultations for mental health conditions. The Panel does not recommend that a mental health specialist needs to be part of the medical clinic staffing. The doctor on board would be able to prescribe medication in certain situations (*e.g.*, extreme anxiety). However, if additional mental health support services are needed, these could be provided via telemedicine consultations, which is another reason to establish relationships with onshore providers in advance.

### **Contact Tracing**

As soon as a SARS-CoV-2 infection is identified, contact tracing should be initiated to identify close contacts of the individual. Cruise operators should be prepared to employ several methods of identifying close contacts to ensure that all exposed individuals are identified. If any close contacts are not identified, quarantined, and monitored in a timely fashion, a ship could risk an outbreak due to further transmission of the virus. Additionally, when a guest or crew member presents as the index case, cruise operators should activate their mobilization protocols immediately, starting with the presumption that there is likely more than one SARS-CoV-2 infection on board because of the possibility that exposed or infected individuals are pre-symptomatic or asymptomatic. Contact tracing is one of the critical methods of identifying who these individuals might be.

Therefore, cruise operators should provide clear guidance to onboard crew that will aid in operationalizing appropriate contact tracing protocols. First and foremost, cruise operators should ensure that staff conducting contact tracing are aligned in their understanding of what constitutes an

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<sup>46</sup> COVID-19 Treatment Guidelines Panel, "Coronavirus Disease 2019 (COVID-19) Treatment Guidelines," NIH website, last updated September 1, 2020, accessed September 18, 2020, <https://files.covid19treatmentguidelines.nih.gov/guidelines/covid19treatmentguidelines.pdf>; Infectious Diseases Society of America, "Infectious Diseases Society of America Guidelines on the Treatment and Management of Patients with COVID-19," IDSA website, published April 11, 2020, last updated September 15, 2020, accessed September 18, 2020, <https://www.idsociety.org/practice-guideline/covid-19-guideline-treatment-and-management/>.

exposure. The Expert Panel recommends that cruise operators adhere to the definition of exposure provided by CDC.<sup>47</sup>

**Recommendation 43: Cruise operators should use CDC guidance as a general guide regarding exposure (< 6 feet for ≥ 15 minutes), pending updates based on emerging scientific evidence.**

Emerging scientific evidence has shown that a small percentage of individuals with COVID-19 infect many others, while the majority of individuals with COVID-19 infect very few, if any, other individuals.<sup>48</sup> In addition, while a variety of factors influence exposure risk, proximity and duration are prevailing factors in assessing the risk level of a particular exposure. Given current scientific knowledge (further research on the infectious dose of SARS-CoV-2 is ongoing), the Expert Panel agrees that the CDC guidance of exposure to an infected individual within less than 6 feet for at least 15 minutes is a reasonable and acceptable benchmark that should be used by cruise operators until new evidence necessitates an updated CDC guideline.

In addition, cruise operators should clearly define exposure risk levels. The Expert Panel believes that 3 exposure risk levels (above “no identifiable risk”) are appropriate. Cruise operators should leverage these same risk levels to determine which individuals should receive a diagnostic test for SARS-CoV-2. Ultimately, the onboard medical staff, using the risk levels as a guide, will determine which individuals should be tested.

**Recommendation 44: Cruise operators should define high-, medium-, and low-risk exposures such that recommendations for each exposure level can be efficiently operationalized.**

Examples of appropriate contact risk profiles include:

- High Risk: someone sharing a stateroom or cabin with an individual with SARS-CoV-2 infection; someone providing care in a non-health care setting for a symptomatic individual without using recommended precautions for infection control; or someone who had close contact (within 6 feet) with an individual with SARS-CoV-2 infection for greater than 15 minutes. Examples include spa treatment, close-proximity bar gatherings, sitting within 6 feet on a tour bus.
- Medium Risk: someone located in proximity to an individual with SARS-CoV-2 infection (*e.g.*, shared bathroom); someone who was in a semi-closed environment (*e.g.*, game room, restaurant, infirmary waiting room) with an individual with SARS-CoV-2 infection for longer than 15 minutes; someone providing care in a non-health care setting for a symptomatic individual while consistently using recommended precautions. Examples include working out at the gym, children playing at the playground.
- Low Risk: someone located in a large or outdoor venue with more than 10 people where social distancing was not achievable or adhered to with an individual with SARS-CoV-2 infection. Examples include being in the pool, playing slots at the casino.

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<sup>47</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Public Health Guidance for Community-Related Exposure,” CDC website, last updated July 31, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/php/public-health-recommendations.html>.

<sup>48</sup> Max Lau et al., “Characterizing Super-Spreading Events and Age-Specific Infectiousness of SARS-CoV-2 Transmission in Georgia, USA,” *medRxiv* draft compiled July 14, 2020 (not yet published).

- **No Identifiable Risk:** Interactions that do not meet the other risk criteria. Examples include walking by an infected person, briefly being in the same room as an infected person.

There are several factors that impact level of risk. These include, but are not limited to, location (indoor versus outdoor); proximity (within or outside of 6 feet); exposure time (greater than or less than 15 minutes); compliance with precautionary measures (*e.g.*, face coverings); and personal risk (*e.g.*, underlying health conditions). An effective contact tracing program will incorporate these various components of risk to ensure that all close contacts are identified. Appropriate and meaningful guidelines for exposure risk will aid across contact tracing methodologies whether a cruise line is utilizing onboard camera monitoring systems or guest interviews to identify potential cases.

As noted above, there is no single contact tracing method that cruise operators could employ to confidently identify all close contacts. In fact, the prevalence of asymptomatic SARS-CoV-2 infection as well as the lengthy incubation period<sup>49</sup> make timely identification of infected persons quite challenging. As such, the use and effectiveness of contact tracing to identify and quarantine potentially infected individuals becomes increasingly important. While the Expert Panel does not have specific recommendations around preferred contact tracing methodologies, given the general difficulty in quarantining close contacts, the Panel believes that the best contact tracing program will employ a variety of different tactics to be sure that infected persons do not go unidentified.

**Recommendation 45: Cruise operators should employ a variety of contact tracing methodologies to ensure that all potentially exposed people with SARS-CoV-2 infection are identified as quickly as possible.**

Potential contact tracing methodologies include, but are not limited to: identifying guest location/exposure by pulling transaction data, collecting information about potential exposure from applications utilizing Bluetooth technology, collecting potential exposure data from cruise line-provided wearable devices, using video analytics and facial recognition to determine exposure risk, and conducting interviews with suspected cases.

Over time, cruise operators may be able to eliminate or modify certain contact tracing methodologies if they are deemed ineffective. However, cruise operators should rely on quantitative evidence to inform contact tracing decisions. The Expert Panel suggests that cruise operators formally evaluate the success of the contact tracing protocols whenever they are employed. Additionally, the Panel notes that since contract tracing is happening all across the country, there are ample educational opportunities that cruise operators can take advantage of to ensure their protocols cover the necessary elements and include skills-based training, such as effective interview skills.

**Recommendation 46: Cruise operators should collect metrics on the effectiveness of contact tracing.**

The purpose of contact tracing protocols is to identify and isolate individuals with SARS-CoV-2 infections as quickly as possible. Therefore, cruise lines should track metrics such as time from onset of symptoms in an index case to identification of close contacts and/or percentage of new cases arising from individuals in quarantine, to ensure that the contact tracing program is effective. In addition, as part of the after-action review of any SARS-CoV-2 spread on board, cruise lines should retrospectively examine

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<sup>49</sup> Daniel Oran and Eric Topol, "Prevalence of Asymptomatic SARS-CoV-2 Infection: A Narrative Review," *Annals of Internal Medicine* 173, no. 5: 362-367.



whether contact tracing protocols were effective in identifying individuals who later developed illness. In addition, appropriate metrics would allow cruise lines to assess the utility of each of the various contact tracing methodologies to determine which are most useful and effective.

Given that some contact tracing methods could be seen as invasive, the Expert Panel believes that cruise operators should take care to manage expectations and increase education and awareness around contact tracing efforts so that guests feel comfortable with the methods that may be employed.

**Recommendation 47: Cruise operators should be transparent in their communication with guests and crew about what information is being collected and how it will be used for contact tracing.**

While contact tracing is a key component of an outbreak prevention plan, guests and crew may be uncomfortable with specific contact tracing methodologies. While the Expert Panel does not recommend that guests or crew be allowed to opt out of contact tracing methodologies, the Panel believes that upfront transparency about the use of guest and crew data, combined with education around the importance and utility of contact tracing in the current environment, could both improve the comfort level of guests and crew and boost their overall understanding and support for the outbreak prevention measures that cruise lines have put in place.

### ***Isolation/Quarantine***

Ideally, appropriate case management on board a ship will stop a COVID-19 outbreak by containing the spread of the virus. Integral to containing spread is reducing the chance that uninfected guests and crew will be exposed to infected guests and crew. Therefore, it is critical that cruise operators have the capacity and facilities to allow for quarantine of exposed individuals and isolation of infected individuals.

The decision about whether an individual has been in contact or close contact with someone with SARS-CoV-2 infection will drive the decision about whether they need to quarantine. In making the decision about when and where to quarantine, medical staff should assess an individual's symptoms, exposure risk level, stateroom occupancy, preexisting conditions, and a variety of other factors. Any infected person must be isolated. As such, the Expert Panel believes that cruise operators should provide clear guidance in advance that can be used to make these decisions when the need arises.

**Recommendation 48: Cruise operators should designate certain cabins on the ship as isolation and quarantine spaces.**

Cruise operators should dedicate a number of cabins to remain open in case individuals need to be isolated or quarantined. In some cases it may be appropriate for SARS-CoV-2 exposed guests or crew to remain in their own staterooms to quarantine. However, availability of some dedicated quarantine space is advisable so that individuals can adequately separate from their traveling companions or other crew in shared living quarters. Food and beverage should be delivered, and medical personnel should check on them by phone or in-person visits at least once daily.

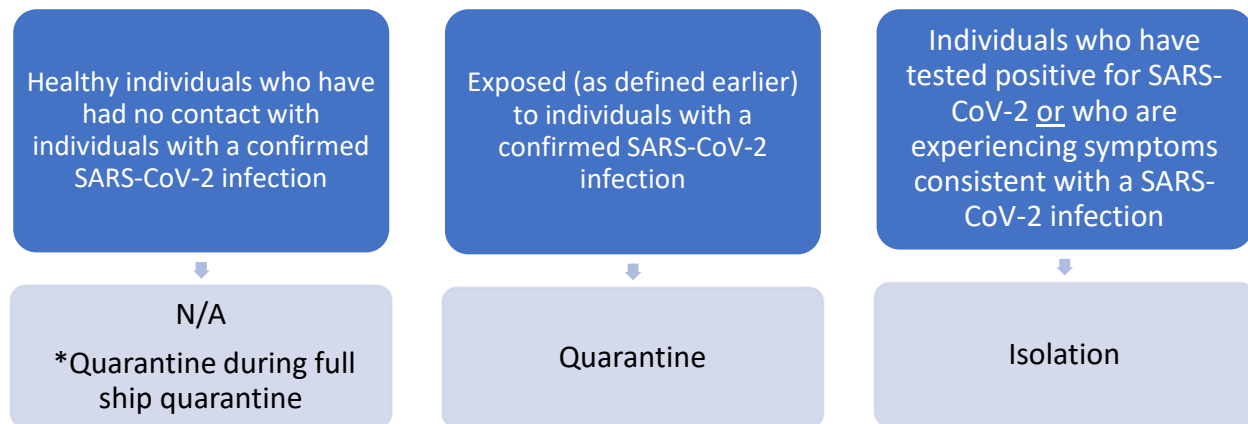
For isolation, cruise operators will need dedicated space that has been configured for this purpose. The Panel recommends that isolation rooms be redesigned to limit the risk of transmission through surfaces (*e.g.*, remove carpets so floors can be sanitized, remove throw pillows that can't be easily washed, use disposable items where possible). Additionally, the ventilation of these rooms should have increased filtration and a negligible risk of contamination for adjacent spaces (*see full ventilation*

recommendations). The decision about whether individuals need to enter isolation or quarantine will be made based on assessment of several factors.

**Recommendation 49: Cruise operators should provide guidelines for the determination of whether, when, and where an individual should be isolated or quarantined based on their exposure risk, symptoms, etc.**

With the appropriate guidelines in place, cruise operators can rely on the expert medical opinion of the leading medical officer on board to ultimately determine whether an individual should be isolated or quarantined. The following is an example of acceptable guidelines for isolation/quarantine of guests and crew in specific zones:

Figure 2. Isolation/Quarantine Zones



- Individuals who have tested positive for SARS-CoV-2 or individuals who are experiencing symptoms consistent with a SARS-CoV-2 infection will be isolated in designated isolation cabins within close proximity to the medical ward. A set of protocols apply to isolation including periodic health checks, cleaning, and meal delivery.
- Individuals who were exposed to an individual with a confirmed SARS-CoV-2 infection will be quarantined in a single occupancy cabin with a private bathroom (unless quarantining with family members or close contacts with the same exposure history), no interconnection with an adjoining room, door closed, and preferably with a balcony.

### iii. Evacuation Scenarios

All cruise operators should have a well-thought-out and detailed plan for the unplanned debarkation of individual guests or crew that allows them to travel quickly and safely to their appropriate destination (e.g., hotel, home, onshore medical facility). In a confined outbreak, the individuals affected could be debarked while the cruise continues. However, in the unlikely but most concerning situation where an outbreak has reached a sufficient level that there is a high risk of exceeding onboard medical capacity, or there is uncertainty about the level of community spread or a lack of confidence in the ability to contain the outbreak, cruise operators must have a plan in place to debark all guests and impacted crew.

In any of the scenarios above, specific plans and protocols should be in place to swiftly and safely execute the required evacuation. Crew members who will be responsible for executing these debarkations should be well-trained in these protocols to ensure safe debarkation for all involved, and specifically to make sure that debarkation events and processes do not undo the good work of the isolation and quarantine measures described previously.

### ***Debarkation Scenarios***

In the event that an individual or group of individuals needs to debark from the ship, robust plans should be put in place in advance. Many potential SARS-CoV-2 infections can likely be detected, contained, and treated on board the ship, given the plans for enhanced medical capabilities and staffing, until infected individuals can be safely transported home or to a medical facility. Detailed planning and exercises to test debarkation protocols are highly recommended well in advance of any individuals needing to debark. These kinds of exercises are critically important in testing whether evacuation plans are operationally feasible and responsive to the issues likely to arise in these scenarios. Additionally, they create the opportunity for cruise operators to work through as many of the unknowns and unclear areas as possible in advance of actually needing to use the plan, and also to practice making decisions and pivoting quickly when needed.

**Recommendation 50: Cruise operators should have a thorough mobilization response plan in place prior to sailing to address the various scenarios that may require individuals with confirmed SARS-CoV-2 infection (guests or crew), and their close contacts, to debark from the ship.**

Early in the pandemic, there were instances where full-scale debarkations were required, but unfortunately had not been planned for or practiced in advance. This led to significant delays and caused cruise operators and government officials to expend significant resources to manage the situation. While unlikely, a full-scale debarkation is a highly complex operation for which detailed emergency planning is warranted. The Panel therefore recommends planning, practicing, and revising operational plans to best prepare for this unlikely but resource-intensive scenario. Importantly, all protocols and preparations should ensure that the cruise operators are prepared to provide for a full-scale debarkation without burdening the resources of any federal, state, or local governments.

Specifically, full-scale debarkation plans should be sure to account for onshore care delivery (and transportation to the appropriate care facility) should the situation/individual medical condition warrant it. In a full-scale debarkation, all guests (including individuals with a SARS-CoV-2 infection and those who are healthy) will be removed from the ship and safely transported to the appropriate destination. Impacted crew should be debarked for self-isolation, treatment, or self-quarantine ashore until they can safely return to the vessel. Healthy crew may remain on board in order to conduct a full decontamination of the vessel. The designation of crew members as “impacted” or “healthy” is done through full ship testing and medical assessments, in addition to the contact tracing identification of close contacts.

Essential to this operational planning is the distinction between smaller- and larger-scale debarkation scenarios. An important part of planning will be to define in advance the low-, moderate-, and high-risk scenarios that may occur and what plans will be put into action at each level. While a specific number of cases may be too rigid to define in advance, the Panel recommends that cruise operators develop general parameters or ranges for each scenario.

**Recommendation 51: Cruise operators should define the criteria for small-, moderate-, and large-scale debarkation scenarios in advance of cruising, including a clear decision-making process to guide thinking about when the threshold has been met for each risk level.**

As a general matter, a low-risk situation would be one in which there are a low number of cases, no known onboard transmission, and a high degree of confidence of that assessment based on contact tracing and other onboard surveillance measures. The next level, moderate risk, is reached when there is an increased number of cases, limited onboard transmission is suspected or observed, there are potential gaps in contract tracing, and there is a risk of exceeding onboard resource availability. The highest risk scenario, which would necessitate a full ship debarkation and cancellation of the cruise, would be reached in the event of a high number of cases, extensive onboard transmission, contact tracing capacity being exceeded, and onboard resource capabilities being exceeded.

In all these cases, advance contracting with third-party providers will be needed to ensure that government resources (whether international, U.S. federal, or state/local) are not overburdened in addressing a cruise line-based COVID-19 outbreak (though collaborative decision-making with federal agencies such as CDC on the specifics of a debarkation may be appropriate).

The Panel also emphasizes the importance of timely and accurate contact tracing, testing, and other surveillance methods on the ship. If test results are not available rapidly or contact tracing takes a significant amount of time, precious time will be lost in identifying other persons who should be quarantined, and the scope of an outbreak may not be reliably determined.

Even with appropriate guidance in place, the decisions around debarking an entire ship are complex, and the inputs are many. While the Captain and medical team on board the ship will have the most timely, first-hand information about any cases on board, as a situation escalates the Panel recommends that use of a shoreside central command function would be prudent.

**Recommendation 52: Cruise operators should establish offsite incident management with designated medical professionals' advice to respond rapidly and to aid in decision-making.**

Coordinated emergency response planning by governments and the private sector routinely follows such a model that enables centralized leadership and decision-making and effective delegation of responsibilities. A well-executed central command function should enable a rapid and coordinated response, with high-level liaison functions to facilitate informed decision-making capability and guidance to vessels. In addition to ensuring that protocols are being followed and that information is being shared with all necessary parties, centralizing response would allow for learning and process improvement each time these situations arise.

As noted above, one of the most critical aspects of an effective evacuation plan is maintaining controls to reduce the spread of SARS-CoV-2. The Panel recommends that individuals who have tested positive for SARS-CoV-2, their close contacts, and anyone under investigation be separately debarked from the ship and transported using privately contracted transportation methods to a medical facility, home, or designated quarantine or isolation location to avoid exposing individuals off the ship to SARS-CoV-2.

**Recommendation 53: In any debarkation scenario, individuals with confirmed SARS-CoV-2 infection, close contacts, and persons under investigation should be kept separate from any healthy individuals (i.e., those not identified through contact tracing or those who have tested negative).**

A safe path home or to medical treatment is the goal of any debarkation, whether small- or large-scale. In order to implement the recommendation of appropriately separating infectious and healthy individuals, it is very important that arrangements be made in advance for potential quarantine and treatment facilities, as well as privately contracted transportation that keeps infected individuals, close contacts, and suspected cases from using commercial means of transportation and potentially spreading infections during transport. The panel discussed and felt that in any scenario, including in a full-scale debarkation, it would be appropriate for healthy individuals not identified through contact tracing, or who have tested negative for SARS-CoV-2, to use commercial transportation.

The Panel recognizes that in a full-scale debarkation scenario, crew who are well may stay on board the ship and continue to work to keep the vessel operating or return it to a state that is safe for the resumption of cruising. Crew who are not being used for this purpose, however, should remain in their cabins until decontamination takes place and they are notified that wider movement is allowable.

Finally, communication remains critical in the event of a debarkation caused by COVID-19. The Expert Panel recommends that crew and guests on board are given timely and accurate information about SARS-CoV-2 infections on board the ship whether the cruise is ongoing or guests have already transported home. In many situations, it may be appropriate for cruise operators to standardize communications to ensure consistency of the information received.

**Recommendation 54: Cruise operators should establish a communications plan, and assign a communications lead in advance, to share timely, relevant information with crew and guests on board the ship in the event of a SARS-CoV-2 infection during or after the cruise. Additionally, cruise operators should have systems in place to coordinate information about SARS-CoV-2 infections to relevant health authorities.**

Transmission of accurate and timely information will be critical for all guests and crew in the event of a SARS-CoV-2 infection on board a ship. Cruise operators should be thoughtful about the best messages and distribution methods to ensure crew and guests can take the appropriate precautionary measures, understand when and how to seek medical evaluation if they suspect they may have been exposed or are feeling unwell, and modify their behavior and activities according to their risk level. Additionally, transmission of this information will be needed if a cruise operator needs to activate response protocols, including limitations on certain activities and—in the event of a high-risk situation— an order for guests and non-essential crew to stay in their cabins. Additionally, ongoing communication with guests is recommended following the conclusion of a cruise if the cruise operator learns of a post-disembarkation SARS-CoV-2 infection.

Timely, accurate, and regular communication with the relevant local health authorities is another important component of communications. Federal regulations already require ships destined for a U.S. port to report immediately a death or certain illnesses among ship guests or crew.<sup>50</sup> In addition to communicating with CDC, cruise operators should also notify the other relevant health authorities about cases on board or discovered after disembarkation.

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<sup>50</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, “Guidance for Cruise Ships: How to Report Onboard Death or Illness to CDC,” CDC website, last updated March 21, 2017, accessed September 18, 2020, <https://www.cdc.gov/quarantine/cruise/reporting-deaths-illness/guidance-how-report-onboard-death-illness.html>.

## IV. Destination & Excursion Planning

Planning trip destinations is a particularly challenging task for cruise operators in the current environment, as decisions must be made well in advance of sailing and, ideally, in advance of ticketing. This requires cruise operators to leverage data projections and best estimates to predict the future conditions (as they relate to SARS-CoV-2 infections) in selected destinations to the greatest extent and with the most accuracy possible and to flexibly respond as this information changes. Furthermore, cruise operators must rely on imperfect inputs to these decisions (due to availability of disease-related data, data reporting, data accuracy, etc.) and also rely on partnerships across the globe to acquire as much up-to-date information as possible about a given locality, as well as establish arrangements for cruise line-sponsored excursions, etc.

The decision to visit a port has both risks and benefits for the cruise operator and the destination. The health and safety of the cruise guests and crew as well as the local communities they are visiting must be taken into consideration in selecting ports. Cruise travel has a strong economic benefit for many of the destinations frequented by cruise ships. At the same time, many of these locations have less developed health care and public health systems, and cruise operators should work diligently to prevent disease introduction to these locations and avoid burdening local health providers and health systems should any cruise guests or crew need medical care off the ship.

If cruise operators follow the Panel's recommendations regarding testing and other prevention measures, the chances of introducing SARS-CoV-2 onto a ship will be greatly reduced as will the risk to the local community. While visiting ports of call is an important element of the cruise experience, each time guests and crew disembark from a ship at a port of call and mix with other individuals off the ship, the risk of introducing SARS-CoV-2 on the ship increases. Therefore, serious attention to ways to mitigate the risk is warranted.

Due to the rapidly changing landscape of COVID-19 and a variability among cruise operators with regard to potential routes, destinations, excursions, and partnerships, the recommendations in this section are provided as high-level guiding principles and baseline parameters for cruise operators to consider. While none of our recommendations should be considered hard and fast rules, the recommendations included in this section in particular should be integrated into much more robust, risk-based, and individualized strategies for cruise operators to appropriately plan safe and fun trips for guests.

### **i. Destinations and Itinerary Planning**

When determining which ports are safe destinations for guests, cruise operators must consider the global status of the COVID-19 pandemic, the local status of COVID-19 in the country and locality of the destination port, public health measures being implemented in the destinations, and the cruise operator's relationships with local governments, tourism bodies, port authorities, tour providers, and other organizations with whom they will need to engage during the normal course of cruising, as well as in the event of an emergency.

With all these factors in mind, the Panel focused its recommendations on prioritizing the parameters to consider when determining which ports of call to visit, particularly taking into account the factor of COVID-19 incidence in destinations. In addition, the Panel identified two essential prerequisites, without which and independent of other factors, travel to a given port would not be advised.

**Recommendation 55: There are two essential prerequisites that need to be satisfied in order for a ship to sail to a given port:**

**1) Approval from the local government to visit a port.**

**2) Agreement to allow safe passage to SARS-CoV-2-infected individuals and their close contacts to debark and travel home.<sup>51</sup>**

It almost goes without saying that a local government must approve of cruise ships traveling to their port(s) of call and approve visitation by foreign nationals. For example, there are currently many countries around the world that do not permit visits by U.S. citizens. As such, any destination that places bans on entry of onboard guests would be struck from the list of potential cruise destinations. The cruise operator's longstanding relationships with these destinations will be important in ensuring that information is flowing both ways about the health status of the guests and crew on the ship, and in the destinations cruises are going to visit.

Additionally, should an outbreak occur on board, cruise operators must be able to debark guests to execute their evacuation plans. As such, cruise operators must preemptively secure agreement from any potential ports of call that a cruise ship with an active outbreak may debark and evacuate guests. As detailed above in our full recommendations on evacuation planning, it is important to note that it is not recommended that any individuals with confirmed SARS-CoV-2 infections use commercial transportation.

When considering the safety of various ports of call for cruise ship guests, cruise operators will need to assess the current burden of SARS-CoV-2 in destinations of interest. Critically, this evaluation must occur as the trip itinerary is planned, but must also occur in real-time so that ship Captains can avoid a pre-planned destination port should a situation that had been deemed safe for travel become a situation that is no longer considered safe. While there are a variety of potential metrics that may be used to evaluate a SARS-CoV-2 outbreak for severity, and several other potential metrics by which to evaluate local public health infrastructure and data accuracy, the Panel recommends that cruise operators prioritize evaluation of three key parameters.

**Recommendation 56: Cruise operators should rely primarily on three key parameters when determining whether to travel to a given port:**

**1) Current burden of SARS CoV-2 as defined by testing rate, positivity rate, and death rate.**

**2) Local testing capacity and utilization.**

**3) Local/regional/national implementation of SARS-CoV-2 mitigation protocols.**

The Panel notes that while death rate is one of the common metrics cited to discuss the burden of SARS-CoV-2 in a given locality, death rate should only be factored in if considered along with testing rate and

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<sup>51</sup> Note: specific recommendations regarding travel are included in the "evacuation and onshore care" section of this report.

positivity rate given that death rates are lagging indicators and would likely be more helpful to “rule out” a hotspot rather than “rule in” a potential destination.

Critical to the evaluation of any of the three parameters above is the availability of accurate and reliable data. To increase the reliability and accuracy of the data being considered, the Panel recommends that cruise operators leverage partnerships and on-the-ground representatives/affiliates to ascertain the current COVID-19 situation in a destination. Cruise operators should leverage the local and regional health authorities to develop destination specific protocols. Additionally, the Panel believes that organizations like the Pan American Health Organization (PAHO) and the Caribbean Public Health Agency (CARPHA) could be helpful in creating additional links between cruise operators and localities that have ports of interest, particularly for ongoing surveillance during a cruise to Latin America or the Caribbean where some operators may choose to begin their initial return to service. However, in terms of data collection, these organizations are limited in their ability to acquire data because of their reliance on local governments to submit up-to-date information.

To further assist with ongoing surveillance, the Panel encourages cruise operators from different companies and for trade associations to regularly gather and share information on COVID-19 testing and surveillance at a destination of interest with each other.

The Panel discussed at length the challenge presented by the fact that available information may not provide enough specificity about the disease burden in a specific port location. If data are only available nationally, for example, it may not present an accurate picture of the disease situation in the particular part of the country a cruise ship is visiting. This further emphasizes the need for reliable partnerships and methods to collect on the ground information for good decision-making.

Given the difficulty of these decisions, the Panel recommends that cruise lines favor ports with low infection rates where risky contact points can be minimized. One way to do that would be to, on a temporary basis, sail primarily to the cruise operator’s privately owned and operated destinations, especially when first resuming passenger operations.

**Recommendation 57: In the startup phase, cruise itineraries should be as simple as possible, utilizing private, cruise line-owned and operated destinations or ports where there can be tight control of the onshore experience.**

While in the long term cruise operators will desire to return to a larger selection of available destinations, the Panel recommends that in the initial stage of return to service that they focus on cruises to their cruise-lined owned and operated destinations (private destinations) or tightly controlled ports if their own private destinations are not a reasonable option. In the case of sailing to a private destination, because the cruise operators have significantly more control over activities, social distancing, sanitation, use of PPE, staff wellness screenings, etc., they can greatly reduce the risk of exposure to SARS-CoV-2 at these destinations.

If cruise operators must expand travel beyond their own private destinations, the Panel supports sailing to strictly controlled ports and destinations where cruise operators can ensure health and safety protocols are in place (*e.g.*, social distancing, no crowding) and where they have confidence that those protocols are being followed. For many destinations, cruise operators may not have as much control



over social distancing, sanitation, use of PPE, etc., which is why the Panel would prefer that initial travel remain at private destinations if feasible.

The Panel recognizes that it is not sustainable in the long term to limit sailings to only private or strictly controlled destinations. But as a test case, in the initial phase of sailing, the Panel believes there is a significant advantage to starting in these locations. Not only will these destinations reduce overall risk during the first trips taking place when sailing resumes, but traveling to such controlled destinations will provide an opportunity for cruise operators to assess other health and safety protocols without the additional factors introduced by travel to various ports of call. Assuming that these initial, more controlled trips proceed with no incidents, it would be appropriate for cruise operators to expand their destination options for future trips.

**Recommendation 58: Cruise operators should initially return to service with shorter length trips.**

As mentioned above, during the initial return to service phase, simplicity and reduction of risk factors is advisable. Therefore, the Panel recommends trip lengths of no more than ten days at first. Cruises longer than that usually entail stops at several ports, and introducing this level of risk early in the return to service phase would be inadvisable.

**ii. Guest Excursions**

Prior to COVID-19, cruise operators allowed for both fully curated excursions and self-guided excursions and independent exploration at destinations of interest. However, the risk of exposure for the people in communities that are visited, and for cruise ship guests and crew, increase as more mixing between these groups occurs. Therefore, the Panel recommends that cruise operators initially prohibit self-guided tours and independent exploration and only allow certain curated indoor activities until further notice. This is a significant change to the cruise experience, so the Panel recommends this information be communicated clearly and early on to guests. Cruise operators should also leverage their existing agreements with vendors to further implement controls to reduce the likelihood of guests contracting SARS-CoV-2 while on shore.

**Recommendation 59: During the initial return to sailing, cruise operators should only allow guests debarking from a ship at a destination port to participate in cruise line-sponsored or verified excursions as a way of limiting potential exposures in the destinations they visit.**

Given that cruise operators will not be able to fully control the SARS-CoV-2 mitigation efforts (*e.g.*, sanitation, social distancing) of every venue at the destinations of interest, the Panel recommends that in the startup phase, guests should only be permitted to disembark at ports if they are taking cruise line-sponsored excursions where such efforts would be subject to vendor management considerations described below. Cruise operators should consider employing strategies that would make these cruise line-sponsored excursions more appealing to guests (*e.g.*, potentially reconsidering the cost of curated experiences, offering a wider variety of excursions to private beach locations) than self-exploration or other externally sponsored excursions. As noted above, guests should be well informed about this new requirement at the time of booking and again prior to sailing.

An additional key component of maintaining the safety of guests is communicating with guests about the need to remain diligent in their efforts to maintain health and safety for the cruise ship population as they embark on their excursions.

**Recommendation 60: Cruise operators should establish expectations of the vendors they work with at the destinations they visit to ensure that they are taking recommended steps to reduce the transmission of SARS-CoV-2.**

Cruise operators have a thorough process by which they vet vendors for onshore excursions and activities and ensure that these vendors comply with the cruise operator's protocols and regulations. To adapt to the current environment with SARS-CoV-2, cruise operators will need to incorporate additional protocols and regulations into their vendor management processes. While the Panel recognizes that cruise operators should maintain their own individual approaches to vendor management given the wide variability of vendors, the Panel also recommends that cruise operators' additional protocols should, at a minimum, address physical distancing, crowding, PPE, sanitation, personnel screening, and training. Cruise operators may also benefit from working with local authorities to shape the oversight and credentialing of vendors.

**Recommendation 61: Cruise operators should incorporate verification of compliance with SARS-CoV-2 protocols into their routine ongoing monitoring guidelines for excursion vendors.**

To ensure that third-party vendors at destinations of interest are adhering to cruise operator's additional protocols (*e.g.*, social distancing, PPE, sanitation), cruise operators should incorporate additional compliance monitoring into their existing monitoring of vendors. The Panel supports the notion of having designated crew members act as "observers" and attend tours, excursions, etc., score the third-party vendors on their adherence to cruise operator protocols, and report back to the cruise operators. If it is found that third-party vendors are not adequately following cruise operator protocols, cruise operators may take corrective action as they see fit.

**Recommendation 62: Cruise operators should ensure that guests are thoroughly informed about potential exposure risks and how to minimize their risk of contracting SARS-CoV-2 at the planned destination.**

An important aspect of preventing the spread of SARS-CoV-2 or other infectious illnesses is ensuring that guests are informed about efforts they can take to minimize risk of exposure, such as hand hygiene and physical distancing. While the cruise operators have protocols in place to educate guests on these efforts at the time of booking, the Panel supports cruise operators' plans to continue these educational efforts on board and when guests arrive at destinations of interest. Furthermore, to the extent possible, cruise operators should ensure that proper signage and floor markings are placed around excursion venues to remind guests to physically distance and to indicate where hand hygiene stations are located.

**Recommendation 63: Cruise operators should offer indoor excursions only if physical distancing, use of masks, and other recommended protective measures can be implemented.**

CDC guidance states that outdoor activities and events should be prioritized over indoor activities to mitigate against the risk of SARS-CoV-2 transmission.<sup>52</sup> Given that indoor excursions may lead to crowding, make it difficult for guests to properly physically distance, and significantly increase the risk of

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<sup>52</sup> U.S. Dept. of Health and Human Services, Centers for Disease Control and Prevention, "Coronavirus Disease 2019 (COVID-19): Your Health: Personal and Social Activities: Attending an Event or Gathering," CDC website, last updated September 11, 2020, accessed September 18, 2020, <https://www.cdc.gov/coronavirus/2019-ncov/daily-life-coping/personal-social-activities.html#event>.

airborne transmission of SARS-CoV-2, cruise operators should be very careful about which indoor excursions are permitted for guests. If cruise operators can ensure that onshore locations have comparable safety and public health measures to those being taken on board the ship, cruise operators can consider permitting indoor excursions. For example, if a cruise operator could secure exclusive use of facilities (*i.e.*, a tour for just cruise ship guests or a private event), that measure would provide some assurance of limited contact between cruise ship guests and other tourists who may not be following the same protocols. Indoor excursions that present a risk of uncontrolled crowding, poor ventilation, lack of mask usage, and improper physical distancing (*e.g.*, visits to a crowded indoor bar or restaurant, or indoor tourist destination without reduced capacity limits) may be infeasible in the initial return to sailing. The Panel recognizes and agrees that a wider selection of indoor excursions at destinations of interest may eventually be permitted if the risk of guests acquiring SARS-CoV-2 infection at these destinations is significantly reduced as compared to today.

## V. Mitigating Risks for Crew Members

The majority of recommendations from the Panel apply to both guests and crew, and where the requirements are specific to one of those groups, they are marked as such (*e.g.*, preboard testing requirements differ for guests and crew). Nonetheless, the Panel believes a special focus on crew in our recommendations is warranted given that crew are on board ships for significantly longer than guests and have different living conditions and potential exposures based on their roles. In total, hundreds of thousands of individuals serve as crew on cruise ships worldwide and come from a wide variety of countries, so this is a significant population to address. During our work, the Panel spent time discussing the learning opportunities that have arisen from examining the role crew have played in cruise-related SARS-CoV-2 outbreaks and the experience of crew who remained on board ships during portions of the timeframe of the No Sail Order. This history informed the Panel's work and the Panel encourages cruise operators to review SARS-CoV-2 outbreaks that occurred during this time period to pinpoint any issues or breakdowns in protocols that can be improved upon in the future. A robust testing regimen for crew, precautions on board like physical distancing and PPE use, thorough training, attention to the living conditions for crew, and reinforcing a culture of self-reporting any health or safety concerns can create the conditions for a safer working and living environment for these valuable members of the cruise operator's team.

### i. Prevention

**Recommendation 64: Cruise operators should manage the population density of crew areas of the ship.**

Just as cruise operators will manage population density in guest areas of the ship, the same principles should be applied in crew-only areas of the ship such as cabins, dining rooms, gyms, pools, and social areas. Crew on ships work hard and need to have time and space to relax and enjoy their off hours, so cruise operators will need to employ creative solutions to ensure that crew can still have enjoyable periods of down time without creating risky exposures.

**Recommendation 65: Cruise operators should provide opportunities for crew to debark from the ship at destinations while maintaining reasonable limitations on their movement to reduce risk of exposure to SARS-CoV-2.**

One of the major appeals of working on a cruise ship for many crew members is the opportunity to visit new places around the globe. This desire must be balanced against the imperative to reduce exposure to SARS-CoV-2 in the places the cruise ships visit, as further discussed in the destinations section of these recommendations. If local transmission rates are within acceptable limits, cruise operators may be able to balance these needs by, for example, providing transportation for crew to certain destinations (*e.g.*, a private beach or designated shopping area with appropriate controls in place) so that crew can take part in activities they enjoy during shore leave time, while limiting riskier exposures. In addition, cruise operators should consider reasons that crew debark from the ship (*e.g.*, to access the internet, make phone calls, shop for toiletries and supplies) and determine if there are ways to bring some of these services and amenities on board the ship or to provide them in safer ways off the ship.

**Recommendation 66: Crew should be placed in single-occupancy crew cabins whenever possible to minimize extended periods of close contact with other crew members.**

An important way to protect crew members from potential exposure to COVID-19 is to place crew in single-occupancy crew rooms whenever possible to minimize close contact time with other crew members. As ships begin sailing at reduced capacity, this should be easier for cruise operators to accomplish. As the number of guests on board increases, so too will the quantity of crew required, and double rooming may be necessary. While the Panel's understanding is that it is quite uncommon on modern cruise ships to have large crew bunk rooms (*i.e.*, four or more individuals), the Panel strongly recommends against such arrangements, since they would substantially increase the risk of exposing crew to SARS-CoV-2. Additionally, as noted in the air management recommendations, filtration and other HVAC strategies are important across all areas of the ship, including in crew-specific common areas and cabins.

**Recommendation 67: Cruise operators should limit crew members' close personal contact with guests over extended periods of time wherever possible. When distancing isn't possible, crew should be provided with additional PPE appropriate to their job type.**

Whenever feasible, crew's physical contact with guests should be limited for the protection of all parties involved. However, there are positions for which this is infeasible (*e.g.*, massage therapist, child care center worker, lifeguard). These personnel should be provided with additional PPE beyond masks (*e.g.*, gloves) whenever possible to limit their potential exposure to SARS-CoV-2.

**Recommendation 68: Cruise operators should include crew in the surveillance, contact tracing, quarantine, isolation, and debarkation protocols that will be employed in the event that a SARS-CoV-2 infection is discovered on board.**

The protocols covered in the response and contingency planning recommendations are applicable to crew as well as guests in nearly all cases. Whereas guests may be able to quarantine in their own cabins, crew (particularly if sharing a cabin) may need to be moved to designated quarantine or isolation rooms. If crew are assured that any necessary medical care will be provided to them at no charge should they contract a SARS-CoV-2 infection, it will help reinforce a culture of self-reporting any relevant symptoms.

## **ii. Training & Culture**

Cruise operators should provide training on how to reduce the risk of SARS-CoV-2 transmission to all crew, ideally beginning before they even board the ship. The Panel defers to the cruise operator's

discretion about the exact contents and methods of training, but notes the importance this training will have in creating a culture of prevention and vigilance aboard the ship and recommends that the pre-contract phase when crew members are at home is the best time to begin communicating various aspects of the training program to ensure they are fully prepared for travel and the new environment on board (e.g., what will be expected upon arrival to the port, properly wearing PPE, safe travel tips).

**Recommendation 69: Crew should be provided with regular training on protocols to reduce transmission of SARS-CoV-2 and empowered to take action to ensure these protocols are followed by guests and fellow crew members.**

Crew should understand their own roles and responsibilities to prevent transmission of SARS-CoV-2 and protect health, as well as what will be expected of guests. For returning crew, some of these protocols will be new and more challenging to follow, so having a good basis of understanding about the public health rationale for these changes will make them easier to comprehend and abide by. Certain crew positions will involve risks that must be uniquely addressed, so training specific to these roles is also warranted. Drills that test response procedures are another important component of ensuring crew are prepared to respond when necessary, and these new drills will complement the many safety drills that already take place aboard ships.

**Recommendation 70: Cruise operators should reinforce a culture of honesty and collective responsibility among crew for following protocols and creating a safer environment.**

In speaking with cruise operators, the Panel is confident in their ability to utilize training and other methods to instill in crew members the sense of collective responsibility and camaraderie that will foster repeated safe and healthy journeys. The Panel believes that it is incumbent upon cruise operators to foster a culture of honest reporting and collective acceptance and promotion of healthy behaviors among crew members not only by educating them about the updated health and safety protocols, and by making them aware of the potential repercussions should those protocols not be followed, but also by maintaining a culture of health promotion. Cruise operators should take care in their communication with crew members to foster a collective understanding of responsibility for the health of one's fellow crew members and the guests on board.

## VI. Validation of Implementation

The Panel recognizes that just as important as writing health and safety protocols is ensuring that those protocols are implemented appropriately. As such, the Panel recommends that cruise operators have systems and processes in place to continuously evaluate implementation of and adherence to their revised protocols for health and safety on board.

**Recommendation 71: Cruise operators should have measures and metrics in place to perform continual self-assessment of compliance with all updated health and safety protocols as well as methods for third-party verification of compliance.**

Given that cruise operators will be implementing many new protocols as a result of the COVID-19 pandemic, it is imperative that appropriate measures to assess crew member and third-party vendor compliance are also implemented. Having such measures and metrics in place will not only protect the

safety and well-being of guests and crew members, but they will also remind crew members and third-party vendors of the new expectations that they must uphold on board and at destinations.

One way to do this is for cruise operators to perform a brief self-assessment and reflection during and/or after each cruise to verify that all health and safety protocols are being followed and to assess the success of these protocols in mitigating spread of SARS-CoV-2 on board. The Panel supports the notion that such self-assessments and reflections be performed even in scenarios where there were no SARS-CoV-2 infections on board, as there still may be gaps or areas to improve upon. These self-assessments will be particularly valuable in the startup phase when so many new procedures are being implemented, and will provide an opportunity for real-time course correction and modifications. While compliance is every crew member's responsibility, there could be an advantage to designating and empowering a specific crew member(s) to monitor and document compliance in the early phases of sailing. Just as important as assessing is having internal processes to implement remediation plans when they learn that protocols are not being followed.

In addition to self-assessment, third-party verification is a recommended step to provide another layer of assurance to cruise operators, guests, and regulators that recommended changes have been implemented. The Panel recognizes that third-party assessment entails significant time and expense. However, given that a successful return to service will require compliance, this expenditure of resources will be valuable.

**Recommendation 72: Cruise operators should perform an “after-action review” following a cruise on which a SARS-CoV-2 infection was detected to assess gaps and make improvements prior to the next trip.**

As the Panel has acknowledged, no prevention measure is perfect and it is likely that even with all the protocols that will be put into place, there will be SARS-CoV-2 infections on board cruise ships. Whenever this occurs, the Panel recommends that a thorough review be done following resolution of the individual case or outbreak to assess how the situation occurred, how it was managed, and what could be done to prevent it and/or improve the response to it in the future. The Panel has already detailed in a number of its recommendations where continued evaluation will be needed. For example, if a case is identified and contact tracing is completed, the cruise lines should evaluate after the fact how timely and accurate the contact tracing was and make any improvements needed. If the cruise operator learns that a case occurred because of a failure in a particular protocol or series of them, they should consider what can be done to change or better implement that protocol.

## VII. The Path Forward

Cruise operators have demonstrated their commitment to adopting numerous new protocols to implement the recommendations made by the Panel. We have two final recommendations for cruise operators that we believe will bolster public confidence in their return to service: (1) iteratively testing these new risk mitigation measures, and (2) creating a cycle of continuous learning and improvement.

**Recommendation 73: In their return to sailing, cruise operators should use a phased approach to demonstrate that protocols can be successfully implemented on board their ships before returning to full operations with guests on board.**

As cruise operators return to service, they will be adjusting to many new processes in terminals, on board their ships, and at the destinations they visit. We see great benefit in testing these new procedures in a stepwise fashion, with a deliberate and careful expansion through a pre-determined series of phases. The Panel recommends cruise operators develop the specific details of their phased return to service as part of their return to sailing planning. Ideally working with regulators, cruise operators should agree in advance for a defined set of sailings in graduated phases, as described below, that would permit the cruise operator to move to the next step without seeking additional approvals.

A first step under this proposal would be a dockside simulation of a cruise using employees to role play guests. The pre-arrival and boarding protocols would be tested along with a limited number of onboard activities. Independent observers could watch the process and afterwards a full debrief with those observers would be done and corrective actions or modifications could be made.

Following this, a short overnight cruise with a limited load factor would be conducted. Again, employees would simulate the role of guests and a wider array of onboard activities would be conducted and additional protocols tested. Similarly, an assessment and debrief with designated observers would follow.

Next, a short cruise to a single destination would take place, preferably at a cruise operator's privately owned and operated destination. This would allow testing of embark and debark processes as well as the private destination protocols.

As cruise operators move to commercial sailings initial cruises should be as simple as possible with limited destinations, controlled excursions, and short trip lengths. Once these initial sailings are conducted and internally examined, it may be appropriate to carefully expand operations.

Overall, the Panel believes a controlled, phased approach to the return to sailing would build confidence among cruise operators and regulators alike that the new protocols can be implemented successfully or adapted as needed before full operations resume.

**Recommendation 74: Cruise operators should implement a formal process to review health and safety experiences related to COVID-19 on cruises to enhance best practices and shared learnings for continuous improvement.**

Given the rapidly evolving nature of the science and best practices related to management of SARS-CoV-2, the Panel discussed throughout our work the need to continuously learn from real world experience once sailing resumes. As part of our process to develop these recommendations, we spent time studying and learning from the cruises that have already begun in the past few months. These conversations demonstrated the value of sharing learnings about what has worked and what has not worked across cruise operators.

This is not a new approach for cruise operators. They already have extensive processes for reviewing incidents in the context of a marine environment, often in conjunction with outside experts such as the U.S. Coast Guard and Classification Societies. We suggest developing similar procedures for reviewing COVID-19 incidents.

# Conclusion

The challenge posed to the Healthy Sail Panel was complex. We were asked to identify protocols that would enable cruise operators to resume operations in ways that would minimize risk and would protect guests, crew, and destination communities. We endeavored to craft protocols that would offer a high assurance of safety for these important constituencies.

It is important to note that while the Panel was carefully assembled to draw upon experts in diverse and relevant areas of public health, infectious disease, biosecurity, hospitality and maritime operations, none of us were experts in all aspects of the cruise industry. However, the detailed planning already completed by cruise operators with whom we collaborated to advance these goals of safety was instrumental in providing us a framework from which to begin our discussions.

As part of our deliberations, we immersed ourselves in the challenges associated with reducing risk and increasing safety, and we applied careful consideration to every touchpoint of the cruise experience. We invested time in understanding the complexities of operating cruise ships and the challenges that might impact—and be impacted by—our recommendations, and we considered how best to apply public health principles to these complex endeavors. In pursuing these goals, we considered the latest scientific evidence surrounding SARS-CoV-2.

We also studied the experiences of cruise operators with past outbreaks early in the pandemic to inform best practices moving forward. It was apparent to us that these operators were attempting to address a crisis without the benefit of systematic planning rooted in science, and the associated procedures that would best ensure guest and crew safety. These early and tragic experiences informed our deliberations. Moreover, the application of evolving science, technology, and knowledge about addressing SARS-CoV-2 have also helped reduce the risks revealed by these early experiences.

Looking toward the future, we believe we have charted a path for a healthy and safe return to operations. Our comprehensive report represents a holistic plan to reopen the cruise industry in the safest ways possible. Safely returning more elements of our leisure sector is critical to helping Americans return to a life of normalcy. We believe that taken in totality, our recommendations are able to help provide these assurances.

To summarize, our recommendations are centered around four primary themes:

- 1) **Keep SARS-CoV-2 off ships:** Cruise operators must be rigorous in their efforts to prevent anyone with a SARS-CoV-2 infection from boarding a cruise ship, which is the most important step to reducing overall risk.
- 2) **Mitigate the risk of infection:** Cruise operators must employ vigilant practices to mitigate the risk of transmission onboard, including employing proper distancing, handwashing, and mask-wearing practices, as well as ensuring careful activity planning and venue management.
- 3) **Protect destinations:** When visiting a destination, cruise operators must be diligent in their planning to reduce the risk of guests and crew contracting the virus and to protect the communities that they visit and the people who live there.



- 4) **Detect and contain SARS-CoV-2:** In the event that there is a suspected or confirmed case on board, cruise operators must be prepared to execute a carefully planned response that cares for the affected individual and their party, while simultaneously protecting others from exposure.

We believe that if cruise operators address these four challenges with the detailed recommendations contained in this report, it will establish a careful approach for returning to operations. These protocols are based on a complete analysis of the cruise journey, as well as on today's understanding of the disease. That said, with new scientific and public health opportunities, including advances in testing, treatments, vaccines, emerging technologies, and other innovation, cruise operators' return to service plans will require ongoing, iterative adjustment and continuous improvement to further enhance the safety of passengers, crew, and destination communities. Just as cruise operators are planning continuous improvement protocols, we also will refine our recommendations as our scientific understanding of this disease evolves.

Overall, these recommendations are intended to work holistically as a set of complementary approaches that when woven together and implemented in totality, create a strong fabric of defense against the introduction and spread of SARS-CoV-2 infection on board cruise ships. We believe these protocols help provide a path for ships to return to operations safely and that this multi-layered approach can help protect passengers and crew against the risk of transmission.

In closing, we would like to acknowledge the contributions from all parties, including public health advisors to individual cruise lines, CLIA, other cruise operators, in addition to countless contributors from Norwegian Cruise Line Holdings Ltd. and Royal Caribbean Group. We also would like to acknowledge the Leavitt Partners team who managed the Expert Panel process, including the drafting and editing of this report. We greatly appreciate the time, dedication, and care everyone has devoted to improving health and safety. We are proud to have been a part of this important and collaborative effort.

## APPENDIX A: HEALTHY SAIL PANEL



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GOVERNOR MICHAEL LEAVITT, CO-CHAIR

Leavitt Partners, Founder

Former Governor of Utah

Former Secretary of Health and Human Services



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DR. SCOTT GOTTLIEB, CO-CHAIR

Resident Fellow at American Enterprise Institute

Contributor at CNBC

Former Commissioner of the U.S. Food & Drug Administration

## THE EXPERT PANELISTS



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HELENE GAYLE, M.D., M.P.H.

Dr. Gayle is CEO of the Chicago Community Trust. Dr. Gayle spent 20 years with the Centers for Disease Control. She worked at the Bill & Melinda Gates Foundation, directing programs pertaining to global health issues. Dr. Gayle serves on multiple boards including The Coca-Cola Company, Colgate-Palmolive Company, Brookings Institution, the Center for Strategic and International Studies, the Federal Reserve Bank of Chicago, and the Economic Club of Chicago. She is a member of the Council on Foreign Relations, the American Public Health Association, the National Academy of Medicine, the National Medical Association, and the American Academy of Pediatrics.



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**JULIE GERBERDING, M.D., M.P.H.**

Dr. Gerberding is EVP/Chief Patient Officer for Merck and a world-renowned public health expert. Prior to joining Merck, she served as the Director of the CDC from 2002-2009. While at the agency, she led more than 40 emergency responses against crises such as anthrax, SARS, bird flu, food-borne outbreaks, and natural disasters. Previously, Dr. Gerberding was a tenured faculty member in Infectious Diseases at the University of California at San Francisco (UCSF). She continues as an Adjunct Associate Clinical Professor of Medicine at UCSF.



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**STEVEN HINRICHS, M.D.**

Dr. Steven Hinrichs is Professor and Chair of the Department of Pathology and Microbiology at the University of Nebraska Medical Center in Omaha, former Director of the University of Nebraska Center for Biosecurity, and former Director of the Nebraska Public Health Laboratory (NPHL). He is the principal investigator of multiple national awards from the Association of Public Health Laboratories, CDC, and the U.S. Department of Defense for the development of an outreach program to extend training and expertise in the early recognition of biological warfare agents. He has published more than 180 papers in basic science and medical journals.



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**MICHAEL OSTERHOLM, M.D., PH.D.**

Dr. Osterholm is one of the foremost experts in public health, infectious disease, and biosecurity. As director of the Center for Infectious Disease Research at the University of Minnesota, he is an international leader on pandemics preparedness. He is a consultant to the WHO, NIH, FDA, DoD, and CDC. From 2001 to 2005, he served as advisor to the Secretary of U.S. Health and Human Services on issues related to bioterrorism and public health preparedness. From 2018 to 2019, he served as a Science Envoy for Health Security on behalf of the U.S. State Department. He has also been appointed to the National Science Advisory Board on Biosecurity and the World Economic Forum's working group on pandemics.



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**STEPHEN OSTROFF, M.D.**

Dr. Ostroff was Acting Commissioner of the FDA from 2015 to 2016, and prior to that role he served as the FDA's chief scientist. He joined FDA in 2013 as chief medical officer in the Center for Food Safety and Applied Nutrition and senior public health advisor to FDA's Office of Foods and Veterinary Medicine. Before his time at the FDA, Dr. Ostroff served as deputy director of the National Center for Infectious Diseases at the CDC. He retired from the Commissioned Corps of the U.S. Public Health Service at the rank of Rear Admiral (Asst. Surgeon General). Dr. Ostroff also served as director of the Bureau of Epidemiology and acting physician general of Pennsylvania.



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**WILLIAM RUTALA, PH.D., M.S., M.P.H.**

Dr. Rutala is the Director and co-founder of the NC Statewide Program for Infection Control and Epidemiology and a Professor in the Division of Infectious Diseases at the University of North Carolina's School of Medicine. He was the Director of Hospital Epidemiology, Occupational Health and Safety Program at the University of North Carolina Hospitals for 38 years. He is a retired Colonel with the U.S. Army Reserve. He has been an advisor to the CDC, FDA, EPA, and FTC. His research interests are the epidemiology and prevention of healthcare-associated infections (including new and emerging pathogens) with a focus on disinfection and sterilization, outbreak investigations, as well as the contribution of the environment to disease transmission.



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**KATE WALSH, PH.D.**

Dr. Walsh is Dean and E.M. Statler Professor at the School of Hotel Administration at Cornell University, and is recognized as a leader in education for the global hospitality industry. A professor of management, Dr. Walsh's primary research is in organizational service design, leadership, and strategic investments in human capital. She has over 20 years of academic experience. In addition, Dr. Walsh has held a number of executive positions in hospitality human resources and is a former New York State certified public accountant. Dr. Walsh serves on the board of the American Hotel and Lodging Association.



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#### PATRIK DAHLGREN

Captain Dahlgren is the SVP of Global Marine Operations and Fleet Optimization for RCL. Patrik's seagoing experiences began as a bridge officer with tugboats, yachts, and an array of cargo vessels and ferries. He rose through the ranks during over 15 years on board Royal Caribbean International's cruise ships, with his last seagoing command as Master of Oasis of the Seas and Quantum of the Seas. He was the lead contributor to the Quantum of the Seas development, which received the esteemed RINA (Royal Institute of Naval Architects) award for its innovation and largest contribution to maritime safety.



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#### ROBIN LINDSAY

Mr. Lindsay is the EVP of Vessel Operations for NCL. He was appointed to this position in January 2015. In this role, Mr. Lindsay is responsible for Marine & Technical Operations, Hotel Operations, Entertainment, Product Development, Port & Destination Services, Fleet Personnel, Out Islands, and New Build & Ship Refurbishment. Mr. Lindsay served in a similar capacity as EVP of Vessel Operations at Prestige Cruise Holdings, the parent company of Oceania Cruises and Regent Seven Seas Cruises. Mr. Lindsay's history with the company goes back to the inception of Oceania Cruises in 2003, when he joined as SVP, Hotel Operations and Vessel Operations. Lindsay earned his B.S. degree from Louisiana Tech University.