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13 UNITED STATES DISTRICT COURT  
14 CENTRAL DISTRICT OF CALIFORNIA

15 KATHLEEN O’NEILL, on behalf of  
16 herself and all others similarly  
17 situated,

18 Plaintiffs,

19 v.

20 CARNIVAL CORPORATION &  
21 PLC; PRINCESS CRUISE LINES,  
22 LTD.,

23 Defendants.

Case No. 2:20-CV-06218-GW-MRW  
Action Filed: July 13, 2020

**MEMORANDUM OF POINTS AND  
AUTHORITIES IN SUPPORT OF  
DEFENDANTS’ MOTION TO  
DISMISS THE FIRST AMENDED  
CLASS ACTION COMPLAINT**

Date: November 9, 2020

Time: 8:30 a.m.

Judge: Hon. George H. Wu

Courtroom: 9D

Magistrate: Hon. Michael R. Wilner

Filed: October 2, 2020

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1 Defendants PRINCESS CRUISE LINES, LTD, CARNIVAL  
2 CORPORATION, and CARNIVAL PLC (“Defendants”) file this Motion to Dismiss  
3 the First Amended Complaint (“FAC”) under Federal Rules of Civil Procedure  
4 12(b)(1), 12(b)(6), 12(f) and 23(d)(1)(D). This motion is made following the L.R. 7-  
5 3 conference on September 25, 2020.

6 **INTRODUCTION**

7 This is a would-be class action of cruise-ship passengers impacted by  
8 COVID-19, but it is brought by an individual who does not allege facts to establish  
9 causation—indeed, who does not allege contracting the disease on Defendants’  
10 vessel—and who contractually waived her right to bring a class action. Plaintiff  
11 Kathleen O’Neill alleges that she was a passenger on the *Coral Princess* when it  
12 embarked on a cruise from South American. Despite the fact that transmission of  
13 COVID-19 continues to this day, including among large sophisticated institutions,  
14 O’Neill nonetheless seeks to hold Defendants liable for failing to anticipate and stop  
15 a COVID-19 outbreak in early March 2020, at the very outset of what became the  
16 global COVID-19 pandemic. O’Neill’s claims are untenable and fail for several  
17 reasons.

18 First, O’Neill does not plausibly allege facts to establish causation. While  
19 O’Neill alleges that she tested positive for COVID-19 several days after  
20 disembarking from the *Coral Princess*, she tellingly does not allege that she actually  
21 contracted the disease on the vessel. As other courts in this District have found in  
22 COVID-19 related litigation directed against Defendants, this failure alone is  
23 sufficient basis to dismiss. *See Dachinger v. Princess Cruise Lines Ltd.*, No. 2:20-  
24 cv-03847-RGK-SK, slip op. at 8 (C.D. Cal. Sep. 8, 2020). And given O’Neill’s  
25 allegations that her COVID-19 symptoms did not begin until several days after she  
26 returned to her home, and that she spent the last five to six days of the cruise  
27 confined to her room with her husband who did not test positive for COVID-19,  
28 O’Neill’s allegations do not “tend[] to exclude the alternative plausible explanation”



1 that she contracted COVID-19 after disembarking from the *Coral Princess*. *Rueda*  
2 *Vidal v. Bolton*, 2020 WL 5652492, at \*1 (9th Cir. 2020). O’Neill’s failure to allege  
3 facts to establish causation requires dismissal of the FAC.

4 Beyond this failure to allege causation, the FAC also suffers numerous other  
5 significant deficiencies. O’Neill’s allegations that Defendants failed to develop  
6 effective procedures in the early stages of the pandemic to stop the spread of  
7 COVID-19 fall well short of the “extreme and outrageous conduct” required to  
8 plead a claim for *intentional* infliction of emotional distress. O’Neill’s alter ego  
9 claims fail as to Carnival Corporation and Carnival plc as a matter of law. And  
10 O’Neill’s express consent to a class-action waiver in her passenger ticket contract  
11 prevents her from bringing any class claims. Finally, O’Neill’s request for  
12 injunctive relief fails because she lacks standing to seek prospective injunctive  
13 relief.

## 14 BACKGROUND

### 15 I. O’Neill’s Experience Aboard the *Coral Princess*

16 O’Neill alleges the following: Kathleen O’Neill and her husband were  
17 passengers aboard the *Coral Princess* when it departed from Chile on March 5,  
18 2020. (FAC ¶ 67). As the *Coral Princess* sailed toward Argentina, the COVID-19  
19 crisis escalated around the world to the point that ports refused to allow the cruise  
20 ship to dock. (FAC ¶ 72). The *Coral Princess* was forced to remain at sea, during  
21 which time an outbreak of COVID-19 occurred aboard the vessel. (FAC ¶ 73).

22 O’Neill makes the following additional allegations about her experience on  
23 the *Coral Princess* and specifically with COVID-19:

- 24 • O’Neill and her husband mixed freely among the passengers and crew for  
25 approximately 26 days until March 31 when passengers were instructed to  
26 return to their cabins. (FAC ¶ 87 (alleging that on March 31 passengers were  
27 told to return to their cabins “after everyone had been socializing and making  
28 purchases for about 26 days in an environment known to Carnival and

1 Princess to be susceptible to contagion”); *id.* ¶78 (alleging that passengers on  
 2 the *Coral Princess* were able to continue engaging in activities and that “the  
 3 party went on”).

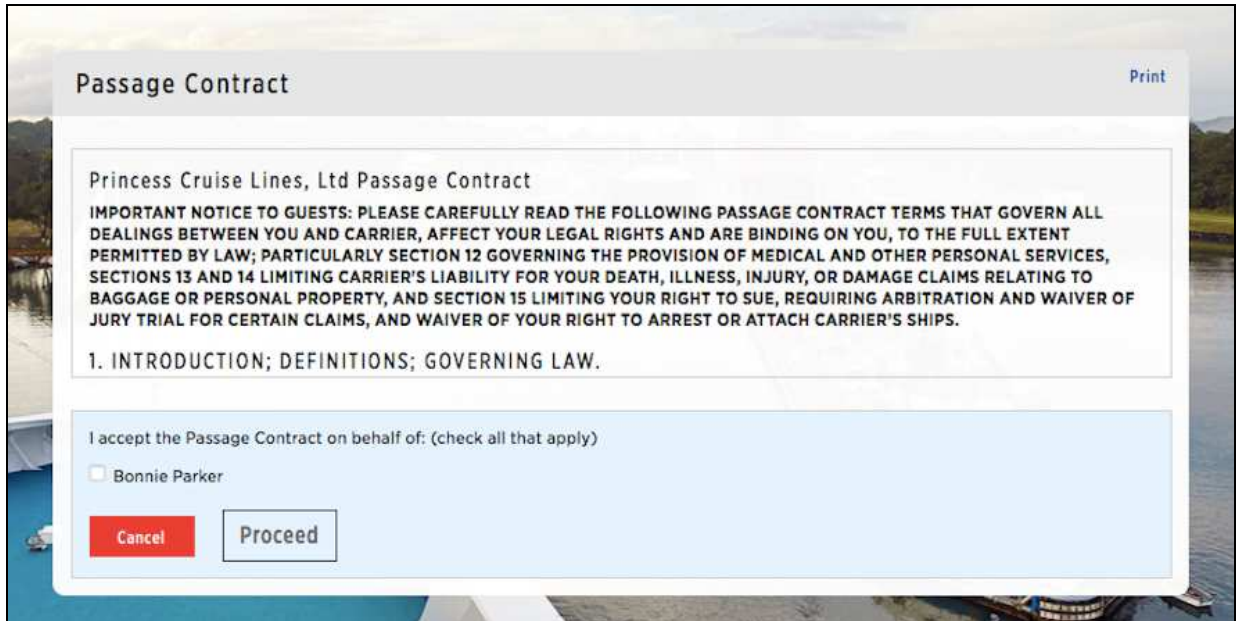
- 4 • O’Neill and her husband spent the next five to six days together in their room,  
 5 “21 paces from end to end,” until April 6, when they disembarked, flew home  
 6 on a chartered flight, and then were driven home. (FAC ¶¶ 88, 93).
- 7 • O’Neill and her husband began a 14-day home quarantine on April 8, were  
 8 tested on April 9 at a drive-through testing center, and were informed on  
 9 April 10 that O’Neill had tested positive while her husband tested negative.  
 10 (FAC ¶¶ 94, 95).
- 11 • Beginning after she returned home, tested positive for COVID-19, and was  
 12 “isolated in her room,” O’Neill suffered “acute symptoms of COVID-19” for  
 13 14 days, including “difficulty breathing, a 102-degree fever, a cough and sore  
 14 throat, mood swings, brain fog, chills, and fatigue so extreme she could barely  
 15 make it out of bed.” (FAC ¶ 96).
- 16 • O’Neill was informed on April 23 that “she was no longer at risk for  
 17 transmitting COVID-19.” (FAC ¶ 97).

## 18 **II. O’Neill Agrees to a Class Action Waiver**

19 As she acknowledged in her original Complaint, O’Neill’s ticket contract  
 20 (“Passage Contract”) contains a class-action waiver. (Compl. ¶¶ 87-89, ECF No. 1).  
 21 Passengers are prompted to read and accept the terms of the Passage Contract after  
 22 booking their cruise. *See* Ex. A, Decl. of Collin Steinke (“Steinke Decl.”) ¶ 3.  
 23 Upon making their reservation, all passengers receive a “Booking Confirmation  
 24 Email” that includes a “Booking Confirmation PDF.” *Id.* The PDF contains the  
 25 following notice: “**IMPORTANT NOTICE:** Upon booking the Cruise, each  
 26 passenger explicitly agrees to the terms of the Passage Contract  
 27 ([http://www.princess.com/legal/passage\\_contract/](http://www.princess.com/legal/passage_contract/)). Please read all sections  
 28 carefully as they affect the passenger’s legal rights.” *Id.* ¶ 4. The Booking

1 Confirmation Email further instructs the passengers to manage their booking on  
2 Princess’s website, at which point they are prompted to read and accept the Passage  
3 Contract. *Id.* ¶¶ 6-11. All passengers receive seven additional e-mails prior to  
4 departure prompting them to manage their booking online. *Id.* ¶ 6.

5 Passengers cannot proceed with managing their booking until they expressly  
6 accept the terms of the Passage Contract:



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17 *Id.* ¶ 9. The Passage Contract emphasizes the binding nature of its terms and  
18 specifically directs the reader’s attention to the class-action waiver provision, one of  
19 the few provisions in all capital letters. *Id.* ¶ 10-15. Upon accepting the terms, a  
20 notation is contemporaneously and automatically added to the passenger’s booking  
21 record maintained by Princess in the ordinary course of business recording the date  
22 and time when the Passage Contract is expressly accepted online. *Id.* Princess’s  
23 booking records show that O’Neill booked her cruise on September 6, 2018, and  
24 accepted the terms of the Passage Contract on September 25, 2019. *Id.* ¶ 16.

25 **LEGAL STANDARD**

26 To survive a Rule 12(b)(6) motion, a complaint must allege “enough facts to  
27 state a claim for relief that is plausible on its face.” *Bell Atl. Corp. v. Twombly*, 550  
28 U.S. 544, 570 (2007). “Factual allegations must be enough to raise a right to relief

1 above the speculative level, . . . on the assumption that all the allegations in the  
 2 complaint are true (even if doubtful in fact).” *Id.* at 555. The plausibility standard  
 3 “asks for more than a sheer probability that a defendant has acted unlawfully.”  
 4 *Ashcroft v. Iqbal*, 556 U.S. 662, 678 (2009). “When faced with two possible  
 5 explanations . . . plaintiffs cannot offer allegations that are ‘merely consistent with’  
 6 their favored explanation but are also consistent with the alternative explanation.  
 7 Something more is needed, such as facts tending to exclude the possibility that the  
 8 alternative explanation is true, in order to render plaintiffs’ allegations plausible  
 9 within the meaning of *Iqbal* and *Twombly*.” *In re Century Aluminum Co. Sec. Litig.*,  
 10 729 F.3d 1104, 1108 (9th Cir. 2013) (quoting *Iqbal*, 556 U.S. at 678).

## 11 ARGUMENT

### 12 I. O’Neill Fails to State a Claim Because She Fails to Allege Facts to 13 Establish Causation

14 The Court should dismiss the FAC because O’Neill fails to allege facts to  
 15 establish an essential element of her claims—causation. Simply put, O’Neill does  
 16 not allege that she contracted COVID-19 on the *Coral Princess*, and there are no  
 17 factual allegations in the FAC that exclude the alternative possibility that she  
 18 contracted the disease after disembarking.

19 For a disease-based negligence claim, O’Neill must allege facts to establish  
 20 that she was exposed to the disease and that this exposure was a substantial  
 21 contributing factor in causing subsequent physical injuries. *See McIndoe v.*  
 22 *Huntington Ingalls Inc.*, 817 F.3d 1170, 1175 (9th Cir. 2016). And to plausibly  
 23 allege causation in COVID-19-related litigation, specifically, plaintiffs must  
 24 “actually allege that they contracted COVID-19,” and must “allege the time they  
 25 began experiencing symptoms.” *Parker v. Princess Cruise Lines Ltd.*, No. 2:20-cv-  
 26 03788-RGK-SK, slip op. at 6 (C.D. Cal. Sep. 18, 2020); *see also Archer v. Carnival*  
 27 *Corp.*, No. 2:20-cv-04203-RKG-SK, slip op. at 7-8 (C.D. Cal. Sep. 22, 2020)  
 28 (same). As Judge Klausner explained in another case involving a cruise passenger

1 who allegedly contracted COVID-19, a complaint fails to sufficiently allege facts to  
2 establish causation if it is “‘impossible to determine if [plaintiff] caught the virus  
3 before embarkation, at some port of call, through an asymptomatic individual ... or  
4 during their post-cruise government managed transportation or quarantine.’”  
5 *Dachinger v. Princess Cruise Lines Ltd.*, No. 2:20-cv-03847-RGK-SK, slip op. at 8  
6 (C.D. Cal. Sep. 8, 2020) (quoting Mot. at 11, ECF No. 25). Allegations of this sort  
7 are necessary to “‘allow[] the court to draw the reasonable inference’ that the  
8 defendant’s conduct caused the alleged harm.” *Parker*, slip op. at 6 (quoting *Iqbal*,  
9 556 U.S. at 678). These COVID-19 cases stem from the principle that “plaintiffs  
10 cannot offer allegations that are ‘merely consistent with’ their favored explanation  
11 [of injury] but are also consistent with [an] alternative explanation.” *In re Century*  
12 *Aluminum Co. Sec. Litig.*, 729 F.3d 1104, 1105 (9th Cir. 2013) (quoting *Iqbal*, 556  
13 U.S. at 678, and *Twombly*, 550 U.S. at 554).

14 The Ninth Circuit recently applied the *Century Aluminum* rule in *Rueda Vidal*  
15 *v. Bolton*, 2020 WL 5652492 (9th Cir. 2020). In a motion to dismiss the plaintiff’s  
16 *Bivens* action alleging that immigration officers seized and arrested her without  
17 reasonable suspicion or probable cause, defendants “offer[ed] the ‘obvious  
18 alternative explanation’ that the officers were aware of her immigration status,  
19 giving them reasonable suspicion and probable cause for her arrest.” *Id.* at \*1. The  
20 Ninth Circuit noted that a “judicially noticed Notice to Appear (‘NTA’)” was issued  
21 for plaintiff the day of her arrest and that the timing of the NTA “tends to support,  
22 rather than exclude an inference that the officers who seized and arrested Rueda  
23 Vidal were aware of her immigration status, by indicating that the enforcement  
24 authorities alleged that day that she was undocumented.” *Id.* The court further  
25 noted that the plaintiff’s allegations in the complaint about the circumstances of her  
26 arrest “do not give rise to an inference that the officers were sent out without any  
27 check on Rueda Vidal’s immigration status” and that “the complaint needed to have  
28 alleged some factual basis to conclude that it was plausible, not merely possible, that

1 such a check was not run.” *Id.* The court thus concluded that the allegations in the  
2 complaint “do not meet the *Century Aluminum* standard of tending to exclude the  
3 alternative plausible explanation that the officers were aware of Rueda Vidal’s  
4 probable immigration status when they seized and arrested her.” *Id.* (citing *Century*  
5 *Aluminum*, 729 F.3d at 1108).

6 O’Neill’s allegations fall woefully short. O’Neill does not allege *when* she  
7 contracted COVID-19 and, as noted above, she never once alleges that she actually  
8 contracted COVID-19 on the *Coral Princess*. If O’Neill did not contract COVID-19  
9 on the vessel, then she has no plausible factual allegations to support even an  
10 inference that Defendants’ conduct caused her alleged injuries. This failure on its  
11 own compels dismissal of the FAC. *Dachinger*, slip op. at 8.

12 Beyond failing to allege that she contracted COVID-19 on the *Coral*  
13 *Princess*, O’Neill’s allegations do not “tend[] to exclude the alternative possible  
14 explanation” for her injury—that she contracted COVID-19 after disembarking—as  
15 is required under *Century Aluminum* and *Rueda Vidal*. By O’Neill’s own account,  
16 she and her husband mixed freely among passengers and crew for approximately 26  
17 days until March 31, when they were confined together in their cabin, which was  
18 only “21 paces from end to end,” for 5 to 6 days until April 6, when they  
19 disembarked and traveled home to their home by air and car. (FAC ¶¶ 87, 88). Yet  
20 even as she alleges that COVID-19 is “extremely contagious,” (FAC ¶ 24), and  
21 despite sharing extremely close quarters for nearly a week, O’Neill, but *not* her  
22 husband, tested positive for COVID-19, (FAC ¶¶ 88-89, 95). Moreover, while  
23 O’Neill alleges that she “developed a cough, her throat became scratchy, and she  
24 began to feel feverish” “[w]hile on board,” she does not allege that these were  
25 symptoms of COVID-19 or when specifically they occurred. (FAC ¶ 92). In fact,  
26 the only COVID-19 symptoms O’Neill alleges that she suffered did not begin until  
27 *after* she tested positive and began to self-isolate on April 10, which was four days  
28



1 after she disembarked. (FAC ¶¶ 93, 96). Those “acute” symptoms, O’Neill alleges,  
2 then continued for 14 days. (FAC ¶ 96).

3 The FAC fails for the same reason as the complaint in *Rueda Vidal*. Just as  
4 Rueda Vidal’s allegations and the judicially noticed NTA tended to support, rather  
5 than exclude, an inference that officers had reviewed her immigration status before  
6 her arrest, O’Neill’s allegations here tend to support, rather than exclude, an  
7 inference that she contracted COVID-19 after disembarking and during or after her  
8 trip home. Based on the allegations in the FAC, O’Neill could not have contracted  
9 COVID-19 on the *Coral Princess* unless it was before March 31, when passengers  
10 were directed to remain in their rooms. But if that is what happened, then O’Neill  
11 would have to allege facts to establish why her husband did not contract this  
12 “extremely contagious” disease from her during the five to six days they spent  
13 together in their room or in the time they spent traveling home. There are no such  
14 allegations in the FAC. O’Neill’s allegations that her COVID-19 symptoms did not  
15 begin until after April 10, which was several days after she disembarked from the  
16 *Coral Princess* and traveled home, reinforces that she has not alleged facts to  
17 exclude an inference that she did not contract COVID-19 on the vessel.<sup>1</sup> Because  
18 O’Neill alleges no facts to exclude the alternative that she contracted COVID-19  
19 after disembarking, the FAC does not establish causation and her negligence claims  
20 must be dismissed.

21 **II. O’Neill Fails to State a Claim for Intentional Infliction of Emotional**  
22 **Distress**

23 The Court should dismiss O’Neill’s claim for intentional infliction of  
24 emotional distress (IIED) because O’Neill has failed to allege that Defendants

25 \_\_\_\_\_  
26 <sup>1</sup> One of the CDC guidance documents on COVID-19 that O’Neill cites (FAC 25 n.17) states that  
27 the median time between exposure to onset of symptoms is four to five days. *Interim Clinical*  
28 *Guidance for Management of Patients with Confirmed Coronavirus Disease (COVID-19)*, Ctrs.  
for Disease Control & Prevention (updated Sept. 10, 2020),  
<https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-guidance-management-patients.html>.

1 committed “extreme and outrageous conduct” that “intentionally or recklessly  
2 cause[d] [Plaintiffs] severe emotional distress.” *See Wallis v. Princess Cruises, Inc.*,  
3 306 F.3d 827, 841 (9th Cir. 2002) (quoting Restatement (Second) of Torts § 46)  
4 (applying Restatement standard to IIED claims under federal maritime law). This  
5 standard is “extremely difficult to meet.” *Id.* at 842. “It has not been enough that the  
6 defendant has acted with an intent which is tortious or even criminal, or that he has  
7 intended to inflict emotional distress, or even that his conduct has been  
8 characterized by ‘malice,’ or a degree of aggravation which would entitle the  
9 plaintiff to punitive damages for another tort.” Restatement (Second) of Torts § 46,  
10 cmt. d. Rather, “[I]iability has been found only where the conduct has been so  
11 outrageous in character, and so extreme in degree, as to go beyond all possible  
12 bounds of decency, and to be regarded as atrocious, and utterly intolerable in a  
13 civilized community.” *Wallis*, 306 F.3d at 841 (quoting Restatement (Second) of  
14 Torts § 46).

15 Courts thus routinely dismiss IIED claims based on facts that are either  
16 comparable or more outrageous than those alleged here. In *Brown v. Royal*  
17 *Caribbean Cruises, Ltd.*, for example, the court dismissed an IIED claim based on  
18 allegations that a cruise line “knew of the presence of Legionnaires’ disease” and  
19 “acted with deliberate and wanton recklessness in choosing not to advise passengers  
20 of the presence of the disease prior to the ship’s departure,” because, although the  
21 complaint “describe[d] truly objectionable behavior, the allegations simply d[id] not  
22 rise to the level of outrageousness required by the applicable case law.” 2017 WL  
23 3773709, at \*2-3 (S.D. Fla. Mar. 17, 2017). Likewise, in *Negron v. Celebrity*  
24 *Cruises, Inc.*, the court dismissed cruise-ship passengers’ IIED claims based on  
25 allegations that they were “expos[ed] to areas contaminated with Ebola” after being  
26 forced to disembark and travel to a local hospital due to another passenger’s medical  
27 condition. 2018 WL 3369671, at \*1 (S.D. Fla. July 9, 2018). And in *Garcia v.*  
28 *Carnival Corp.*, the court dismissed a cruise-ship passenger’s IIED claim based on



1 allegations that crew members assaulted her and prevented her from leaving her  
2 room. 838 F. Supp. 2d 1334, 1339 (S.D. Fla. 2012). *See also, e.g., Wallis*, 306 F.3d  
3 at 842 (dismissing cruise-ship passenger’s IIED claim alleging that an employee  
4 said, after the passenger’s husband disappeared from the vessel, that the husband  
5 “was probably dead and that his body would be sucked under the ship, chopped up  
6 by the propellers, and probably not be recovered”); *York v. Commodore Cruise Line,*  
7 *Ltd.*, 863 F. Supp. 159 (S.D.N.Y. 1994) (dismissing cruise-ship passenger’s IIED  
8 claim alleging ship failed to notify authorities of cruise passenger’s rape claim, ship  
9 made misrepresentations to examining doctor, and ship misrepresented applicable  
10 law).

11 O’Neill’s allegations here fall well short of the “extremely difficult” standard  
12 of “extreme and outrageous” conduct and are clearly less egregious than the other  
13 cruise cases wherein IIED claims were dismissed. O’Neill’s allegations rest on the  
14 failure to anticipate and stop an outbreak of the novel coronavirus, COVID-19, in  
15 early March 2020. Notwithstanding the fact that outbreaks at large institutions  
16 continue to this day, O’Neill insists that Defendants engaged in “extreme and  
17 outrageous conduct” by failing to “have effective measures to medically screen for,  
18 examine, or treat COVID-19 symptoms”, “to clean, sanitize, or disinfect the ship in  
19 case of viral contagion”, and to “have an emergency plan for containing the spread  
20 of the virus and/or for disembarking infected or uninfected passengers or crew.”  
21 (FAC ¶¶ 141-43). Even if these allegations were true, Defendants’ alleged conduct  
22 was simply not “beyond all possible bounds of decency,” “atrocious,” or “utterly  
23 intolerable” as required to plead an IIED claim. *Wallis*, 306 F.3d at 841 (internal  
24 quotations omitted). The *Coral Princess* embarked *nine days* before the CDC issued  
25 a No Sail Order restricting cruise-ship operations in the United States,<sup>2</sup> and *three*

26 \_\_\_\_\_  
27 <sup>2</sup> See U.S. Dep’t of Health & Human Servs., Order Under Sections 361 & 365 of the Public  
28 Health Service Act (42 U.S.C. §§ 264, 268) and 42 Code of Federal Regulations Part 70  
(Interstate) and Part 71 (Foreign): No Sail Order and Other Measures Related to Operations (Mar.

1 *days* before the World Health Organization declared COVID-19 a pandemic (FAC  
 2 ¶ 83). O’Neill admits that, even today, COVID-19 “is novel” and that its effects are  
 3 “not well known.” (FAC ¶ 26).<sup>3</sup> O’Neill notably does not allege that Defendants did  
 4 anything inconsistent with what the CDC (or South American authorities) had  
 5 recommended at the time. In fact, O’Neill admits that Princess took precautions to  
 6 contain the spread of COVID-19 onboard by directing all guests to return to their  
 7 cabins for the duration of the cruise. (FAC ¶ 87).<sup>4</sup> In these extremely uncertain and  
 8 unprecedented circumstances—at the very outset of a pandemic that *still* remains  
 9 out of control—Defendants’ conduct was not “outrageous” as a matter of law.

10 Nor has O’Neill adequately alleged that Defendants “intentionally” or  
 11 “recklessly” caused her emotional distress. *Wallis*, 306 F.3d at 841 (quoting  
 12 Restatement (Second) of Torts § 46). Nowhere does O’Neill allege that Defendants  
 13 intended to cause her harm or emotional distress, nor would such allegations be  
 14 plausible, considering that Defendants have no incentive whatsoever to intentionally  
 15 inflict emotional harm on their guests. And O’Neill’s only allegation of “reckless”  
 16 conduct is Defendants’ decision to sail the *Coral Princess* in light of encountering  
 17 illness on other vessels. (FAC ¶ 144). This does not amount to recklessness under  
 18 *Wallis* and the Restatement. Rather, O’Neill must allege facts demonstrating “that  
 19 such risk is *substantially greater* than that which is necessary to make [a

20 \_\_\_\_\_  
 21 14, 2020), [https://www.cdc.gov/quarantine/pdf/signed-manifest-order\\_031520.pdf](https://www.cdc.gov/quarantine/pdf/signed-manifest-order_031520.pdf).

22 <sup>3</sup> There tremendous uncertainty even to this day about COVID-19, including for example  
 23 whether aerosol transmission of COVID-19 is common. *CDC Publishes—Then Withdraws—*  
 24 *Guidance on Aerosol Spread of Coronavirus*, NPR (Sept. 21, 2020), <https://www.npr.org/sections/coronavirus-live-updates/2020/09/21/915351325/cdc-publishes-then-withdraws-guidance-on-aerosol-spread-of-coronavirus>.

25 <sup>4</sup> O’Neill alleges that she visited the ship’s doctor on March 26 and that, “[u]nbeknownst” to  
 26 her, “many people were extremely ill in sick bay” but there was no announcement about “the  
 27 spread of illness until four days” later. (FAC ¶ 86). O’Neill, however, does not allege that the  
 28 “extremely ill” people in sick bay had COVID-19 or when the ship’s doctor, much less Princess,  
 became aware that passengers on the *Coral Princess* had COVID-19 before directing all  
 passengers to remain in their cabins.

1 defendant’s] conduct negligent.” Restatement (Second) of Torts § 500 (emphasis  
2 added). That she cannot do. The fact that CDC itself did not issue a No-sail Order  
3 until a week after the *Coral Princess* set sail—as well as the measures Defendants  
4 did undertake to limit the spread of the disease (FAC ¶ 88), foreclose a finding of  
5 recklessness as a matter of law.<sup>5</sup>

6 If O’Neill has stated a claim here, then any one of the more than 7 million  
7 Americans who have contracted COVID-19 to date could bring an IIED claim  
8 against any business, institution, or person who might have exposed them to the  
9 disease for failing to implement sufficient measures to prevent infection—  
10 notwithstanding that governments, schools, universities, and other institutions are  
11 still struggling to control the pandemic. Defendants’ failure to anticipate and prevent  
12 the outbreak of a disease that *nobody* was able to anticipate or prevent does not “go  
13 beyond all possible bounds of decency” so as “to be regarded as atrocious, and  
14 utterly intolerable in a civilized community.” *Wallis*, 306 F.3d at 841. Moreover, if  
15 O’Neill’s theory is correct, recovery would not be limited to persons who actually  
16 contracted COVID-19; rather, anyone who happened to be present in a place where  
17 someone later was found to have been diagnosed with COVID-19 could also bring  
18 an IIED claim. That is simply not the law. “Given the prevalence of COVID-19 in  
19 today’s world,” a rule under which a passenger could recover for purely emotional  
20 damages “without manifesting any symptoms ... would lead to a flood of trivial  
21 suits, and open the door to unlimited and unpredictable liability,” *Weissberger*, 2020

22  
23  
24 <sup>5</sup> One court has permitted IIED claims to proceed based on similar allegations as here. *See* In  
25 Chambers Order at 8-9, *Archer v. Carnival Corp. & plc*, No. CV 20-4203 (C.D. Cal. Sept. 22,  
26 2020), Dkt. 82. That decision is wrong. It failed to recognize that the standard for extreme and  
27 outrageous conduct is “extremely difficult to meet.” *Wallis*, 306 F.3d at 842. It failed to  
28 acknowledge that courts regularly dismiss IIED claims at the motion-to-dismiss stage. It failed to  
address—and is entirely irreconcilable with—the numerous cases cited above in which IIED  
claims were dismissed based on similar or more-outrageous conduct. And it failed to consider  
whether the plaintiffs had adequately alleged intent or recklessness.

1 WL 3977938, at \*4. Such liability is precisely what the Supreme Court foreclosed in  
2 *Metro-North* and *Ayers*. *See id.* Plaintiffs’ IIED claims must be dismissed.<sup>6</sup>

3 **III. O’Neill Has Made No Plausible Allegation of Alter Ego Status**

4 O’Neill’s allegations that Carnival and Princess acted as alter egos (FAC ¶  
5 22) are conclusory and should be dismissed, as several Courts in this District have  
6 already done with virtually identical allegations. *Toutouchian v. Princess Cruise*  
7 *Lines Ltd.*, 2:20-cv-03717-DSF-AGR, slip op. at 5 (C.D. Cal. Aug. 17, 2020);  
8 *Archer v. Carnival Corp.*, 2:20-cv-04203-RGK-SK, slip op. at 6-7 (C.D. Cal. Sep.  
9 22, 2020); *Maa*, 2020 WL 5633425, at \*10. It is undisputed that Princess is a  
10 separate corporate entity from Carnival Corporation and Carnival plc. (FAC ¶ 14).  
11 Under maritime law, disregarding corporate separateness “requires that the  
12 controlling corporate entity exercise *total domination* of the subservient corporation,  
13 to the extent that the subservient corporation manifests *no separate corporate*  
14 *interests of its own.*” *Chan v. Soc’y Expeditions, Inc.*, 123 F.3d 1287, 1294 (9th Cir.  
15 1997) (emphasis added) (quoting *Kilkenny v. Arco Marine Inc.*, 800 F.2d 853, 859  
16 (9th Cir. 1986)).<sup>7</sup>

17 The alter ego allegations here are virtually identical to those dismissed in  
18 *Toutouchian*, *Archer*, and *Maa*, and should be dismissed. O’Neill does not allege  
19 anything approaching the requisite corporate domination much less a “common  
20 scheme to perpetrate fraud on third parties” that could warrant piercing the veil.  
21 *Chan*, 123 F.3d at 1294. The allegations of shared directors, executive officers, and  
22 assets; monitoring of subsidiaries for compliance with a plea agreement; and  
23

24 <sup>6</sup> The Complaint fails to clearly specify whether O’Neill seeks punitive damages. (*See* FAC ¶ 106  
25 (asserting that “[w]hether Defendants’ conduct warrants the imposition of punitive damages” is a  
26 question of law and fact common to the putative class). To the extent any claims survive and  
27 Plaintiff does seek punitive damages, Defendants reserve the right to argue that they are not  
28 available as a matter of law under *The Dutra Group v. Batterton*, 139 S. Ct. 2275 (2019).

<sup>7</sup> O’Neill’s reference to Defendants as “agents” likewise is not supported by factual allegations  
that go beyond the typical parent-subsidiary (or affiliate) relationship.

1 involvement of a parent company in responding to the COVID-19 outbreak (FAC ¶¶  
2 15-21) are nowhere near sufficient under the governing standard. A plaintiff cannot  
3 rely on “naked assertion[s] devoid of further factual enhancement” to plead an alter  
4 ego theory. *Toutounchian*, slip op. at 5 (C.D. Cal. Aug. 17, 2020). “Rather, a  
5 plaintiff must allege specifically ... the elements of alter ego liability, as well as  
6 facts supporting each.” *CSX Transp., Inc. v. California Railcar Corp.*, 2010 WL  
7 11597958, at \*3 (C.D. Cal. Aug. 9, 2010); *see also, e.g., Wehlage v. EmpRes*  
8 *Healthcare, Inc.*, 791 F. Supp. 2d 774, 782-83 (N.D. Cal. 2011) (“broad,” “general”  
9 alter-ego allegations insufficient). Where, as here, the only non-conclusory factual  
10 allegations in the FAC point to a typical parent-subsidary relationship, allowing  
11 Plaintiff’s claims against Carnival to proceed would turn the piercing doctrine on its  
12 head, converting it into the rule rather than the exception.

13 The FAC contains no allegation of corporate domination, and certainly no  
14 indication that Princess—a separate company incorporated and headquartered  
15 elsewhere—has “no separate corporate interests” from Carnival Corporation and  
16 Carnival plc. *Chan*, 123 F.3d at 1294. The absence of any specific allegations  
17 against the Carnival entities indicates they have been included in this suit for no  
18 reason except their corporate relationship to Princess.

#### 19 **IV. O’Neill’s Class Claims Are Barred Under the Class Action Waiver**

20 Even if O’Neill could state a valid individual claim, her class allegations fail  
21 under the class-action waiver cited repeatedly in the Complaint. Under maritime  
22 law, which governs enforceability of contracts between carriers and passengers, the  
23 terms of a passenger ticket contract are enforceable if they are “reasonably  
24 communicated” and “fundamentally fair.” *Oltman v. Holland Am. Line, Inc.*, 538  
25 F.3d 1271, 1276 (9th Cir. 2008). The terms of the Passage Contract here were both  
26 reasonably communicated to the Plaintiff and are fundamentally fair under  
27 controlling precedent. Numerous courts have enforced virtually identical class  
28 action waivers and this Court should do the same here.

1           **A. The Passage Contract was Reasonably Communicated**

2           The Ninth Circuit employs a two-pronged “reasonable communicativeness  
3 test” to “determine under federal common law and maritime law when the passenger  
4 of a common carrier is contractually bound by the fine print of a passenger ticket.”  
5 *Oltman*, 538 F.3d at 1276. The Passage Contract satisfies both prongs.

6           1. “The first prong of the test focuses on the physical characteristics of the  
7 ticket and requires courts to assess features such as size of type, conspicuousness  
8 and clarity of notice on the face of the ticket, and the ease with which a passenger  
9 can read the provisions in question.” *Id.* The Ninth Circuit held that the statute of  
10 limitations provision of a cruise ticket contract was sufficiently conspicuous where  
11 the contract instructed passengers to “READ TERMS AND CONDITIONS  
12 CAREFULLY” and further stated: “IMPORTANT NOTICE TO PASSENGERS . . .  
13 THIS DOCUMENT IS A LEGALLY BINDING CONTRACT.” *Id.* The contract  
14 also directed the passengers to the statute of limitations provision, specifically, by  
15 stating that “YOUR ATTENTION IS ESPECIALLY DIRECTED TO CLAUSES  
16 A.1, A.3 . . . WHICH CONTAIN IMPORTANT LIMITATIONS ON YOUR  
17 RIGHT TO ASSERT CLAIMS AGAINST US.” *Id.* The referenced clause  
18 “clearly” provided that passengers could “not maintain a lawsuit . . . unless . . . the  
19 lawsuit is commenced not later than one (1) year after the day of death or injury.”  
20 *Id.* Based on these physical characteristics, the Ninth Circuit held that the ticket  
21 contract’s terms were “sufficiently conspicuous and [met] the first prong of the  
22 test.” *Id.*; *see also Dempsey v. Norwegian Cruise Line*, 972 F.2d 998, 999 (9th Cir.  
23 1992) (holding similar terms in cruise ticket were reasonably communicated).

24           At least one court in this district has held that a prior version of Princess’s  
25 Passage Contract—which is virtually identical to the version at issue here—satisfied  
26 the first prong of the “reasonable communicativeness” test. *See Loving v. Princess*  
27 *Cruise Lines, Ltd.*, No. CV 08-2898-JFW, 2009 WL 7236419, at \*3-4 (C.D. Cal.  
28 Mar. 5, 2009). That contract provided, in all-capital letters:



1           IMPORTANT NOTICE TO PASSENGERS: PLEASE CAREFULLY  
2           READ THE FOLLOWING PASSAGE CONTRACT TERMS  
3           WHICH GOVERN ALL DEALINGS BETWEEN YOU AND  
4           CARRIER, AFFECT YOUR LEGAL RIGHTS AND ARE BINDING  
5           ON YOU . . . PARTICULARLY . . . SECTION 15 THROUGH 18  
6           LIMITING THE CARRIER’S LIABILITY AND YOUR RIGHTS  
7           TO SUE.

6 *Id.* at \*4. The Court held that, in light of *Oltman*, Princess’s Passage Contract  
7 satisfied the first prong of the reasonable communicativeness test. *Id.* (citing  
8 *Oltman*, 538 F.3d at 1276; *Dempsey*, 972 F.2d at 999).

9           The virtually identical Passage Contract here also satisfies the first prong. As  
10 in *Oltman* and *Loving*, the Passage Contract’s first lines clearly, in all-capital letters,  
11 emphasize the binding nature of its terms and directs the passenger’s attention to the  
12 specific provision at issue here—the class-action waiver:

**IMPORTANT NOTICE TO GUESTS: PLEASE CAREFULLY READ THE FOLLOWING PASSAGE  
CONTRACT TERMS THAT GOVERN ALL DEALINGS BETWEEN YOU AND CARRIER, AFFECT  
YOUR LEGAL RIGHTS AND ARE BINDING ON YOU, TO THE FULL EXTENT PERMITTED BY LAW;  
PARTICULARLY SECTION 12 GOVERNING THE PROVISION OF MEDICAL AND OTHER  
PERSONAL SERVICES, SECTIONS 13 AND 14 LIMITING CARRIER’S LIABILITY FOR YOUR  
DEATH, ILLNESS, INJURY, OR DAMAGE CLAIMS RELATING TO BAGGAGE OR PERSONAL  
PROPERTY, AND SECTION 15 LIMITING YOUR RIGHT TO SUE, REQUIRING ARBITRATION AND  
WAIVER OF JURY TRIAL FOR CERTAIN CLAIMS, AND WAIVER OF YOUR RIGHT TO ARREST OR  
ATTACH CARRIER’S SHIPS.**

18 (Steinke Decl., Ex. A, ¶ 12). Section 15 then provides, again in all-capital letters:

**C. WAIVER OF CLASS ACTION: THIS PASSAGE CONTRACT PROVIDES FOR THE EXCLUSIVE  
RESOLUTION OF DISPUTES THROUGH INDIVIDUAL LEGAL ACTION ON YOUR OWN BEHALF  
INSTEAD OF THROUGH ANY CLASS OR REPRESENTATIVE ACTION. EVEN IF THE  
APPLICABLE LAW PROVIDES OTHERWISE, YOU AGREE THAT ANY ARBITRATION OR  
LAWSUIT AGAINST CARRIER WHATSOEVER SHALL BE LITIGATED BY YOU INDIVIDUALLY  
AND NOT AS A MEMBER OF ANY CLASS OR AS PART OF A CLASS OR REPRESENTATIVE  
ACTION, AND YOU EXPRESSLY AGREE TO WAIVE ANY LAW ENTITLING YOU TO  
PARTICIPATE IN A CLASS ACTION. IF YOUR CLAIM IS SUBJECT TO ARBITRATION UNDER  
SECTION 15(B)(ii) ABOVE, THE ARBITRATOR SHALL HAVE NO AUTHORITY TO ARBITRATE  
CLAIMS ON A CLASS ACTION BASIS. YOU AGREE THAT THIS CLASS ACTION WAIVER SHALL  
NOT BE SEVERABLE UNDER ANY CIRCUMSTANCES FROM THE ARBITRATION CLAUSE SET  
FORTH IN SECTION 15(B)(ii) ABOVE, AND IF FOR ANY REASON THIS CLASS ACTION  
WAIVER IS UNENFORCEABLE AS TO ANY PARTICULAR CLAIM, THEN AND ONLY THEN  
SUCH CLAIM SHALL NOT BE SUBJECT TO ARBITRATION.**

27 (*Id.* ¶ 15). Most of O’Neill’s Passage Contract is not in all capital letters, therefore  
28 highlighting the importance of the provisions at issue here even more.

1 As was true in *Oltman* and *Loving*, the physical characteristics of the Passage  
2 Contract here clearly satisfy the first prong of the “reasonable communicativeness”  
3 test. Numerous other courts, too, have held that virtually identical language in  
4 cruise-ship passenger contracts satisfies the first prong. *See, e.g., McIntosh v. Royal*  
5 *Caribbean Cruises, Ltd.*, No. 17-cv- 23575, 2018 WL 1732177, at \*3 (S.D. Fla. Apr.  
6 10, 2018) (enforcing a virtually identical class-action waiver in case alleging class  
7 was put in harm’s way while Texas was under a state of emergency due to Hurricane  
8 Harvey and rejecting arguments that class waiver was void based on public policy  
9 and was unenforceable as unconscionable); *DeLuca v. Royal Caribbean Cruises,*  
10 *Ltd.*, 244 F. Supp. 3d 1342, 1349 (S.D. Fla. 2017) (enforcing class-action waiver in  
11 case alleging physical and emotional injuries that allegedly occurred when vessel  
12 encountered storm and rejecting public policy and unconscionability arguments);  
13 *Lankford v. Carnival Corp.*, No. 12-24408, 2014 WL 11878384, at \*4 (S.D. Fla.  
14 July 25, 2014) (enforcing class-action waiver in case alleging injuries arising from  
15 bacterial infections allegedly contracted from contaminated hot tub on vessel).

16 2. “The second prong requires [courts] to evaluate the circumstances  
17 surrounding the passenger’s purchase and subsequent retention of the  
18 ticket/contract,” including “the passenger’s familiarity with the ticket, the time and  
19 incentive under the circumstances to study the provisions of the ticket, and any other  
20 notice that the passenger received outside of the ticket.” *Oltman*, 538 F.3d at 1276.  
21 The Ninth Circuit held that this prong was satisfied even where passengers only  
22 received the contract at the time of departure. “Although the [passengers] may not  
23 have read the terms and conditions before departing, they were free to read them at  
24 their leisure and presented no evidence that their travel booklets were taken away  
25 from them during or after their cruise ship.” *Id.* at 1276-77; *see also Loving*, 2009  
26 WL 7236419, at \*4 (Princess’s Passage Contract satisfied the second prong where it  
27 “was mailed to Plaintiffs . . . approximately three weeks prior to embarkation”).

28 This case is no different. O’Neill had ample opportunity to study the



1 provisions of the Passage Contract, including the class-action waiver. As part of  
2 booking her cruise online, which O’Neill completed in September 2018, O’Neill  
3 provided Princess with her contact information and promptly received a “Booking  
4 Confirmation Email” after making her cruise booking. (Steinke Decl., Ex. A, ¶¶ 3,  
5 16). The Booking Confirmation Email contains an attached .pdf document which  
6 states: “IMPORTANT NOTICE . . . Upon booking the Cruise, each Passenger  
7 explicitly agrees to the terms of the Passage Contract  
8 ([http://www.princess.com/legal/passage\\_contract/](http://www.princess.com/legal/passage_contract/)). Please read all sections carefully  
9 as they affect the passenger’s legal rights.” (*Id.* ¶ 4). It further directs the passenger  
10 to manage their booking online, at which point they are again prompted to both read  
11 and accept the Passage Contract. (*Id.* ¶¶ 5-11). On September 25, 2019,  
12 approximately six months before departure, O’Neill accepted the terms of the  
13 Passage Contract. (*Id.* ¶ 16) O’Neill thus had well over a year after booking her  
14 cruise and some six months after agreeing to the terms and conditions to review and  
15 become familiar with the Passage Contract. (*Id.* ¶ 16). Under *Oltman* and *Loving*,  
16 O’Neill had ample opportunity to become meaningfully informed as to the contract’s  
17 terms. The Passage Contract satisfies this prong of the “reasonable  
18 communicativeness” test.

19 Another Court in this district recently enforced provisions found in another  
20 Passenger Contract in COVID-19-related litigation. *See Maa v. Carnival Corp.*, No.  
21 2:20-cv-06341-DSF-SK, 2020 WL 5633425, at \*6 (C.D. Cal. Sep. 21, 2020). In  
22 *Maa*, the Court observed that “many cruise line cases require only that the passenger  
23 had an opportunity to review the contract . . . *before boarding.*” *See id.* (emphasis in  
24 original). *But see Oltman*, 538 F.3d at 1277 (holding it sufficient for passengers to  
25 receive the contract during the cruise itself). The court thus enforced the Princess  
26 federal forum selection clause found in the ticket. *Id.* Other courts, too, have held  
27 that cruise-ship passengers had ample opportunity to read the terms under similar  
28 circumstances. *McIntosh*, 2018 WL 1732177, at \*3; *DeLuca*, 244 F. Supp. 3d at

1 1349; *Lankford*, 2014 WL 11878384, at \*4. And, in *Carnival Cruise Lines Inc. v.*  
 2 *Shute*, 499 U.S. 585, 597 (1991), the Supreme Court enforced a contractual forum  
 3 selection clause in a cruise ticket even though it was not sent to plaintiffs, by way of  
 4 their travel agent, until after they purchased the ticket and were subject to a  
 5 cancellation clause without a refund. The Passage Contract thus satisfies the second  
 6 prong of the “reasonable communicativeness” test.

7 **B. Enforcement Would Not Be Fundamentally Unfair**

8 Cruise ship contract clauses are also “subject to judicial scrutiny for  
 9 fundamental fairness.” *Oltman*, 538 F.3d at 1277 (quoting *Shute*, 499 U.S. at 595).  
 10 This inquiry turns on “whether the clause was included because of ‘bad-faith  
 11 motive’ and whether the clause was ‘a means of discouraging cruise passengers  
 12 from pursuing legitimate claims.” *Id.* (quoting *Shute*, 499 U.S. at 595). Courts also  
 13 consider whether the cruise line obtained the passenger’s “accession to the . . .  
 14 clause by fraud or overreaching.” *Id.* (quoting *Shute*, 499 U.S. at 595). The FAC  
 15 here alleges no bad-faith or that Defendants obtained Plaintiff’s accession to the  
 16 agreement through fraud or overreaching.

17 Nor can it be said that a class-action waiver discourages passengers from  
 18 pursuing legitimate claims. Class-action waivers are common in the cruise-ship  
 19 industry and beyond and the U.S. Supreme Court and the Ninth Circuit have  
 20 affirmed that class-action waivers are enforceable.<sup>8</sup> And the fact that more than 130  
 21 plaintiffs have filed individual capacity lawsuits against this cruise line relating to  
 22 COVID-19 in just the first few months of the pandemic shows that a class waiver  
 23 does not discourage such claims. *E.g.*, *Weissberger*, 2020 WL 3977938, at \*1;

24 \_\_\_\_\_  
 25 <sup>8</sup> See *AT&T Mobility LLC v. Concepcion*, 563 U.S. 333 (2011); *Carter v. Rent-A-Center, Inc.*, 718  
 26 Fed. Appx. 502, 504 (9th Cir. 2017) (“We have interpreted *Concepcion* as foreclosing any  
 27 argument that a class action waiver, by itself, is unconscionable under state law or that an  
 28 arbitration agreement is unconscionable solely because it contains a class action waiver.”); *Kilgore*  
*v. KeyBank Nat. Ass’n*, 718 F.3d 1052, 1058 (9th Cir. 2013) (same); *Johnmohammadi v.*  
*Bloomingtons, Inc.*, 755 F.3d 1072, 1074 (9th Cir. 2014) (similar).

1 *Parker v. Princess Cruise Lines Ltd.*, No. 2:20-cv-03788-RGK-SK (C.D. Cal. Sep.  
 2 18, 2020); *cf. Maiava v. Princess Cruise Lines Ltd.*, 2:20-cv-04393-DSF-JC, slip op.  
 3 (C.D. Cal. Aug. 31, 2020); *Toutouchian v. Princess Cruise Lines Ltd.*, 2:20-cv-  
 4 03717-DSF-AGR, slip op. (C.D. Cal. Aug. 17, 2020).

5 **C. The Class Action Waiver Should be Enforced at the Pleading Stage**

6 This Court enforce the class-action waiver now and strike or dismiss the class  
 7 allegations with prejudice. Federal Rule of Civil Procedure 23 authorizes the Court  
 8 to strike class action allegations by issuing an order “requiring that the pleadings be  
 9 amended to eliminate allegations about representation of absent persons.” Fed. R.  
 10 Civ. P. 23(d)(1)(D). As a leading treatise notes, under Rules 23 and 12(f) “the court  
 11 has the authority to strike class allegations prior to discovery if the complaint  
 12 demonstrates that a class action cannot be maintained.” 1 *McLaughlin on Class*  
 13 *Actions* § 3:14 (16th ed. Oct. 2019 update); *see id.* (“Class allegations also may be  
 14 stricken when they are asserted in contravention of a clear legal bar against class  
 15 treatment of the action.”); *Pilgrim v. Universal Health Card, LLC*, 660 F.3d 943,  
 16 949 (6th Cir. 2011) (“Rule 23(c)(1)(A) says that the district court should decide  
 17 whether to certify a class ‘[a]t an early practicable time’ in the litigation, and  
 18 nothing in the rules says that the court must await a motion by the plaintiffs.”).

19 Courts routinely dispose of class actions pursuant to class-action waivers at  
 20 the pleading stage, including in litigation involving cruise lines. *See, e.g., Carter v.*  
 21 *Rent-A-Center, Inc.*, 718 Fed. Appx. 502 (9th Cir. 2017); *Laver v. Credit Suisse Sec.*  
 22 *USA, LLC*, 2018 WL 3068109 (N.D. Cal. June 21, 2018); *Provencher v. Dell, Inc.*,  
 23 409 F. Supp. 2d 1196 (C.D. Cal. 2006); *Cruz v. Cingular Wireless, LLC*, 648 F.3d  
 24 1205 (11th Cir. 2011); *Carretta v. Royal Caribbean Cruises*, 343 F. Supp. 3d 1300  
 25 (S.D. Fla. 2018) (granting motion to dismiss class allegations based on waiver in  
 26 cruise line’s passage ticket contract); *McIntosh*, 2018 WL 1732177 (same); *Crusan*  
 27 *v. Carnival Corp.*, 13-CV-20592-KMW (S.D. Fla. 2015) [ECF No. 41] (same). The  
 28

1 Court should enforce the class-action waiver and, because amendment cannot cure  
2 the legal defects, dismiss with prejudice or strike the class allegations.<sup>9</sup>

3 What’s more, much of the benefit of the class-action waiver is lost if a  
4 decision on its enforceability is deferred. Defendants bargained for the right to  
5 litigate on an individual basis to avoid the costs associated with class certification  
6 and the uncertainty surrounding whether the case will be treated as a class action.  
7 As is true with an arbitration agreement or forum selection clause, the enforceability  
8 of the Passage Contract’s class-action waiver should be resolved at the pleading  
9 stage to ensure that the parties receive their benefit of the bargain.

10 **D. The Class Action Waiver is Enforceable by All Defendants**

11 The class action waiver applies to O’Neill’s claims against all Defendants.  
12 The Passage Contract states that all affiliated companies of Princess are entitled to  
13 all of Princess’s rights, exemptions from liability, defenses, and immunities:  
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19 <sup>9</sup> One court recently decided to withhold decision on the enforceability of a similar class waiver  
20 until the certification stage, but in that case the court had ordered expedited class-certification  
21 briefing, which both overlapped with defendants’ motion-to-dismiss briefing and also raised the  
22 same class-waiver issue. *See* In Chambers Order at 4-5, *Archer v. Carnival Corp. & plc*, No. CV  
23 20-4203 (C.D. Cal. Sept. 22, 2020), Dkt. 82. Here, Plaintiffs have not yet filed a motion to certify  
24 a class, and there is no reason for this Court to wait for them to do so before deciding the legal  
25 question of whether the class waiver they agreed to is enforceable. To the contrary, deciding the  
26 applicability of the class-action waiver now will save substantial party and judicial resources  
27 related to briefing a motion for class certification. Additionally, the case *Archer* relied on for the  
28 proposition that motions to strike class allegations are “disfavored” involved arguments that the  
proposed class could not satisfy the requirements of Rule 23. *Id.* (citing *In re Apple, AT&T iPad  
Unlimited Data Plan Litig.*, No. C-10-02553 RMW, 2020 WL 2428248, at \*2 (N.D. Cal. June 26,  
2012)). But this case, and *Archer* for that matter, is different because Defendants rely on a  
contractual class waiver, rather than Rule 23’s substantive provisions (although, to be sure, if the  
Court does not dismiss the case and/or the class allegations, Plaintiff will not be able to satisfy her  
burden to prove that the proposed class satisfies Rule 23).

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You and Carrier agree and intend that certain third party beneficiaries derive rights and exemptions from liability as a result of this Passage Contract. Specifically, all of Carrier’s rights, exemptions from liability, defenses and immunities under this Passage Contract (including, but not limited to, those described in Sections 4, 6, 7, 12, 13, 14, and 15) will also inure to the benefit of the following persons and entities who shall be considered “Carrier” only for purposes of such rights, exemptions from liability, defenses and immunities: Carrier’s employees, agents, Alaska Railroad Corporation, the ship named on the booking confirmation/statement and/or boarding pass (or any substituted ship), the ship’s tenders, the ship’s owners, operators, managers, charterers, and agents, any affiliated or related companies thereof and their officers, crew, pilots, agents or employees, and all concessionaires, independent contractors, physician and medical personnel, retail shop personnel, health and beauty staff, fitness staff, shore excursion providers, tour operators, shipbuilders and manufacturers of all component parts,

(Steinke Decl.), Ex. A ¶ 13).

Where contract terms are intended to benefit non-signatories to a contract, those parties may claim the benefit of a class-action waiver. *See GemCap Lending I, LLC v. Pertl*, No. CV 19-1472-JFW, 2019 WL 6468580 (C.D. Cal. Aug. 9, 2019) (considering whether the parties to a contract were “on notice of its potential application”); *see also Santos v. Costa Cruise Lines, Inc.*, 91 F. Supp. 3d 372, 379 (E.D.N.Y. 2015) (allowing a non-signatory to enforce a forum selection clause where it was “foreseeable to the signatory against whom the non-signatory wishes to enforce the forum selection clause”) (quoting *Magi XXI v. Stato della Citta del Vaticano*, 714 F.3d 714, 723 (2d Cir. 2013)).

In *Santos*, a passenger of a cruise operated by Costa Cruise Lines brought a negligence claim against Costa Cruise Lines and its parent companies, Carnival Cruise Lines and Carnival plc. The passenger ticket contract, like the contract at issue here, “allow[ed] both parents and agents to claim ‘all of the defenses, limitations and exemptions . . . relating to the responsibility of the Carrier that may be invoked by the Carrier by virtue of [the] Contract.’” *Santos*, 91 F. Supp. 3d at 379. In light of this language, the Court held that “[a]ll Defendants are clearly able to enforce the forum-selection clause as their enforcement was foreseeable to Plaintiffs.” *Id.* Indeed, “[a]s the Passage Ticket Contract conveys that all defense and limitations in the contract are available to [the Carrier’s] parents, it is reasonably

1 foreseeable that Defendants Carnival Cruise Lines, Inc. and Carnival PLC would  
2 seek to enforce the forum-selection clause against the Plaintiffs.” *Id.*

3 This case is no different. The Passage Contract states that “any affiliated or  
4 related companies” of Princess will enjoy the same “rights, exemptions from  
5 liability, defenses and immunities” as Princess itself. (Steinke Decl., Ex. A, § 1).  
6 As the parent and corporate affiliate of Princess, Plaintiff herself  
7 recognizes (FAC ¶¶ 10-11, 14), the Carnival entities can invoke the class waiver.  
8 Dismissing or striking the class allegations now is in the interests of judicial  
9 economy as it will avoid unnecessary discovery, eliminate the need for the court to  
10 delve into factual issues relating to class certification, and will make clear to the  
11 public that if they intend to pursue claims relating to their voyage they must do so  
12 individually before expiration of the one-year contractual limitation period rather  
13 than relying on this purported class action.

#### 14 **V. Plaintiff Lacks Standing to Seek Injunctive Relief**

15 Even if O’Neill’s claims are allowed to proceed, her request for injunctive  
16 relief must be dismissed under Rule 12(b)(1) for lack of standing. To satisfy Article  
17 III’s “case or controversy” requirement to show standing for injunctive relief—a  
18 prospective remedy—the plaintiff has the burden to prove a threat of *future* injury.  
19 *Summers v. Earth Island Inst.*, 555 U.S. 488, 493 (2009). That threat must be “actual  
20 and imminent, not conjectural or hypothetical.” *Id.* In other words, the “threatened  
21 injury must be *certainly impending* to constitute injury in fact” and “allegations of  
22 possible future injury are not sufficient.” *Clapper v. Amnesty Int’l USA*, 568 U.S.  
23 398, 409 (2013) (emphasis added). And it must be true that “injunctive relief will  
24 vindicate the rights of the particular plaintiff,” not merely “the rights of third  
25 parties.” *Chapman v. Pier 1 Imports (U.S.) Inc.*, 631 F.3d 939, 949 (9th Cir. 2011).

26 Under these principles, O’Neill has no standing to obtain injunctive relief. All  
27 four components of the injunction that Plaintiff seeks relate to Princess’s future  
28 business conduct. (FAC at 47-48). But being a past customer does not provide



1 standing to enjoin a business’s conduct going forward. Rather, O’Neill would need  
2 to plausibly allege not only that she *will* (not simply *might*) travel on a Princess  
3 vessel in the future, but also that, when she does, Princess’s conduct would be  
4 “*certain*[.]” to cause them injury. *Clapper*, 568 U.S. at 409. Courts will deny  
5 standing even when a plaintiff alleges an “intent to purchase” from the defendant in  
6 the future; “profession of an intent ... is simply not enough.” *Levay Brown v. AARP,*  
7 *Inc.*, 2018 WL 5794456, at \*3 (C.D. Cal. Nov. 2, 2018) (quoting *Lujan v. Defenders*  
8 *of Wildlife*, 504 U.S. 555, 565 (1992)). Likewise, a plaintiff’s “‘some day’  
9 intentions—without any description of concrete plans or indeed any specification of  
10 when the some day will be—do not support a finding of ... ‘actual or imminent’  
11 injury.’” *Id.*

12 The FAC does not even allege a “some day intention[.]” let alone future  
13 injury that is certainly impending. There is no allegation that O’Neill intends to  
14 travel on a Princess vessel, much less that such travel would occur before the  
15 pandemic ends. There also is no plausible allegation Princess would act negligently  
16 so as to harm O’Neill in the way she alleges she was harmed in the past. This Court  
17 should follow the decisions of other courts in this district that have dismissed  
18 virtually requests for injunctive relief in COVID-19 litigation for this very reason.  
19 *See, e.g., Archer*, slip op. at 10.

20 **CONCLUSION**

21 For the foregoing reasons, Defendant requests that the Court grant its motion  
22 to dismiss the complaint.

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24 DATED: October 2, 2020

ARNOLD & PORTER  
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By: s/ Jonathan W. Hughes  
Jonathan W. Hughes

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